



Area Agency on Aging^{III A}
Kalamazoo County
Health & Community Services

Fiscal Year 2014 Annual Report

Introduction

The Area Agency on Aging IIIA provides leadership and advocacy on aging issues in Kalamazoo County. It is one of 16 regional agencies designated by the Michigan Aging and Adult Services Agency to identify the greatest needs of older persons and coordinate services to meet those needs.

Our main goal, along with our provider partners and the Older Adult Services Advisory Council, is to provide quality services that enable older persons to live independently with dignity, in their own homes or chosen places of residence.

On behalf of the Area Agency on Aging staff, we invite you to browse through this annual report, visit our website at www.kalcounty.com/aaa, or pay us a personal visit to find out more about the great work being done in our community.

Sincerely,

Judy Sivak, MSW - Director, AAAlIIA
3299 Gull Road
Wing 2, Floor 3
Kalamazoo, MI 49048



www.facebook.com/KalCountyAAAlIIA

Programs and Services

Choices for Independence Programs (CFI)

CFI consists of three service programs, whose goal is to help adults maintain the highest quality of life in their homes: Care Management, Case Coordination and Support, and Veteran Directed Home and Community Based Services (VDHCBS).

CFI Program HighLights and Data

207 Seniors supported through the CFI program.

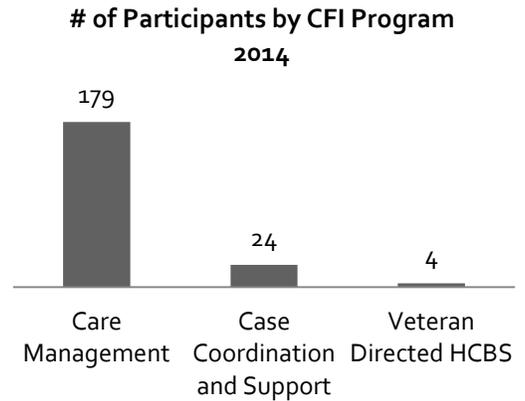
170 Number of seniors on the Waitlist at the end of Sept 2014.

39 CFI clients received Christmas Baskets courtesy of HCS staff and friends.

13 W-Med Residents and WMU RN to BSN Students were oriented to the CFI program.



Care Management and Case Coordination & Support Units	
Homemaking	7,317 hours
Personal Care	1,123 hours
In-Home Respite	4,832 hours
Adult Day Care	2,397 hours
Medication Management	60 hours
Personal Emergency Response Systems	572 units
Transportation	5,465 miles
VDHCBS	
Self Determination Purchased Care	1,026 units



Healthy Living Programs

Healthy Living Programs encompass three evidence based programs: Matter of Balance (MOB), Personal Action Towards Health (PATH), and Creating Confident Caregivers (CCC).

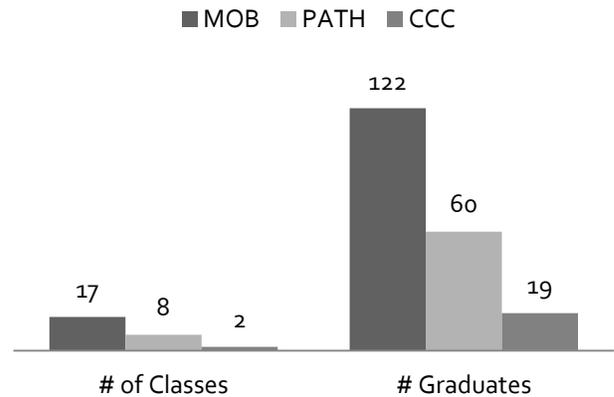
Healthy Living Program Highlights and Data

In 2014, MOB and PATH received a United Way of the Greater Battle Creek and Kalamazoo Region Grant for a total of \$66,194 to expand classes. The PATH program established a partnership with WMU Med School Students to work on diabetes prevention and self management in Kalamazoo.

Partnering Organizations and Faith Communities for Healthy Living Programs (10/1/13 – 9/30/14)

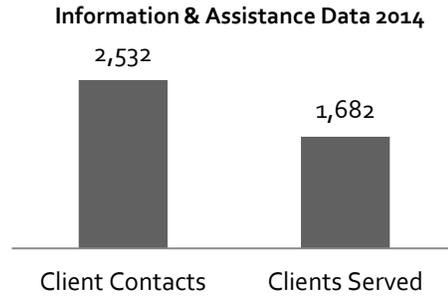
- Borgess Health & Fitness Center
- Bronson Athletic Club
- Ecumenical Senior Center
- Heritage Community
- Mt. Zion Baptist Church
- Kalamazoo Public Library
- Portage Senior Center
- South County Community Center
- St. Catherine of Sienna
- Vicksburg United Methodist Church
- Washington Square Apartments
- Westland Meadows Senior Apartments
- YMCA of Greater Kalamazoo

Healthy Living Programs Data 2014



Information and Assistance

This free and confidential service for people of all ages provides unbiased information about community resources and state and federal programs for older adults and adults with disabilities. **Call today: (269) 373-5173.**

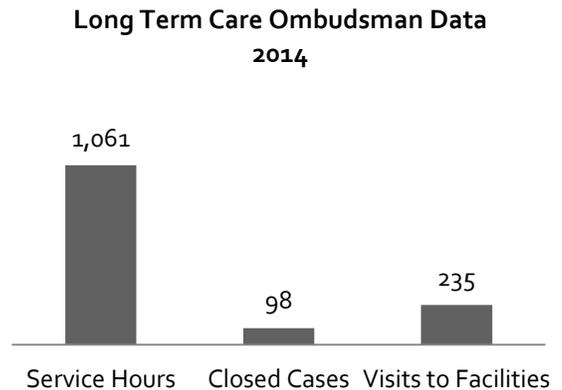


Long Term Care Ombudsman Program

The Long Term Care Ombudsman serves the 5 county area of Barry, Branch, Calhoun, Kalamazoo, and St. Joseph.

Long Term Care Ombudsman Program Highlights

57 residents helped with relocation to new homes due to nursing home closure



Special Projects and Partnerships for 2014



Kalamazoo County Elder Abuse Prevention Coalition

Facilitated by the AAIIIA Director, the Coalition's mission is to reduce and prevent the abuse of older and vulnerable adults through community awareness, education, and action. **32** professionals attended the elder abuse training for law enforcement that was sponsored by the coalition.

Collaboration with the Kalamazoo Gay and Lesbian Resource Center

The continued partnership with AAIIIA and the KGLRC in 2014 lead to **75** nurses, social workers, and care workers received training that focused on the unique experiences of the older LGBT community.



Veteran Community Partnership

Lead the way to improved understanding of issues concerning veterans and the availability of community resources to better serve veterans of all ages. **95** individuals from the Veterans Health Administration and local service providers received specialized training on homelessness, transportation, and sexual trauma in 2014.



Options Counseling Grant

Through an Options Counseling Grant, AAIIIA was able to hire a part time social worker to remove clients off of the waiting list. As a result, **32** people were provided person centered plans that were developed to assist clients to live as independently as possible at home.

Senior Expo

The AAIIIA organizes this annual event with the support of sponsors including Borgess and Bronson hospitals that perform free health screenings and provide flu shots. In 2014, we successfully coordinated the 18th annual Senior Expo with **134** vendors and approximately **3,000** attendees. Fun Fact: 1st ever Flash Mob at a Senior Expo!



Service Data

2014 Grant Funded Provider Services	Units	Clients
Access Services		
Transportation	6,446 one-way trips	87
In-Home Services		
Home Injury Control	59 Items Installed	32
Nutrition Services		
Congregate Meals	51,103 meals	628
Home Delivered Meals	123,217 meals	724
Nutrition Education "Senior Project Fresh"	361 coupons	361
Community Services		
Adult Day Care	4,829 hours	27
Caregiver Counseling	87 hours	13
Elder Abuse Education	240 hours	n/a
Kinship Caregiver Education & Support	58 sessions	14
Medicare and Medicaid Assistance Program (MMAP)	2,562 client contacts	n/a
Legal Services	698 hours	306
Senior Center Staffing	1,203 hours	2,533

Revenues and Expenses for Fiscal Year 10/1/13 - 9/30/14

	Actual
Revenues	
Federal Administration on Aging	740,566
State of Michigan	695,135
Kalamazoo County	179,655
Nutrition Services Incentive Program	144,975
Senior Expo	38,844
Medicaid	35,024
MMAP Grant	21,629
Veterans Administration	21,046
Local Grants	14,437
United Way Grant	13,737
ADRC Grant	11,931
Other Federal Funds	4,050
Program Income	2,570
Donations	1,830
Total:	\$1,925,429
Expenditures	
Care Management	391,726
Home Delivered Meals	326,205
Community Services	298,353
In-Home Services	218,151
Congregate Meals	199,583
AAA Administration	146,949
Nutrition Services Incentive Program	144,975
Access Services	103,689
Program Development	38,432
MMAP program	17,191
Local Initiatives	14,801
Options Counseling	11,968
Veterans Services	11,887
Total:	\$1,923,910

Governing Boards

The AAAIIIA works closely with two governing boards: the Kalamazoo County Board of Commissioners and the Older Adult Services Advisory Council. We would like to extend our thanks to the committed work that each member provides every year.

County Commissioners

Name	District	Geographic Area
John H. Gisler	8	Prairie Ronde, Schoolcraft, Brady, & Pavilion Twps
M. Jeff Heppler	6	Richland, Cooper, & Ross Twps
Scott McGraw	11	Portage
Stephanie L. Moore	1	Kalamazoo
Larry Provancher	10	Portage
Julie Rogers	5	Oshtemo & Alamo Twps
Michael Seals	4	Kalamazoo
Dale Shugars	9	Texas Twps
John Patrick Taylor, Chr.	3	Kalamazoo
Roger Tuinier	7	Comstock, Climax, Charleston, & Wakeshma Twps
Kevin B. Wordelman	2	Kalamazoo

Older Adult Services Advisory Council Members

Donald Ryan, Chr.
Rosamond, Robbert, V. Chr.
Thomas L. Danielson
Kathy Grueter
Al Heilman
Deb Josephson
Clinton Lewis
Kimberly Middleton
Beulah Price
Larry Provancher
Kelly Quardokus
Beverly Solik

Provider Partners

The AAALIA works with community partners who deliver the services that are funded via grants or via a direct purchase of service contract. We recognize and thank the following contracted 2014 provider partners:

A+ Nursing, Inc.

Absolute Homecare & Medical Staffing

Advantage Private Nursing

Advocacy Services for Kids

Arcadia Health Services

Care N Assist

Comfort Keepers #687

Counseling at Home

Covenant Senior Day Program

Critical Signal Technologies, Inc.

Disability Network of Southwest Michigan

EARS, Inc.

Ecumenical Senior Center

Family & Children Services

Fresh Perspective Home Care

Guardian Medical Monitoring

Hospice Care of SW Michigan - Oakland Centre

LakeShore Home Health

Legal Aid of Western Michigan

Lifespan Home Care & Monitoring System

Medical Resource Management

Metron - Care Source, Inc.

Right at Home of Kalamazoo

Senior Home Support

Senior Services Southwest Michigan

Stay Home Companions

United Nursing Services, Inc.

Valued Relationships, Inc.

WMU Senior Day Services