



**KALAMAZOO COUNTY  
HEALTH AND COMMUNITY SERVICES DEPARTMENT**

*Promoting Health For All*

**3299 Gull Road    Kalamazoo MI 49048-1281    (269) 373-5200  
PROGRAM DIRECTORY**

★ Spanish Speaking Personnel Available

★ Hay Personal que hable español

**Area Agency on Aging - Region IIIA ..... 373-5147**

**2<sup>nd</sup> Wing, 3<sup>rd</sup> Floor, Room 310**

The Area Agency on Aging is a trusted community resource that provides leadership and advocacy on aging issues in Kalamazoo County, helping older adults and their caregivers maintain their health and independence in their homes and communities through a network of coordinated services. Target population is primarily persons 60+ and their caregivers.

- Information and Assistance: Unbiased information and referrals provided by degreed professionals who are knowledgeable about community resources and programs. Call (269) 373-5173
- Choices for Independence: Social Workers and Nurses work with persons 60+ and veterans of all ages who need assistance to remain in their home. An individual’s ability to share in the cost of services is explored and clients can choose the agency they prefer from our provider pool. Call (269) 373-5173
- Custom Care: Professional geriatric care manager provides assessment, resources, and options to determine needs and develop a plan of support. This private pay service is able to be customized to individual situations including visitation in the hospital or long-term care facility. Call (269) 373-5173
- Long-Term Care Ombudsman Program: Helps individuals advocate for their needs and rights in licensed facilities; helps them to understand the long-term care system. Call (269) 373-5161 or 1-866-485-9393
- Healthy Living Programs: Supports positive life changes through evidence based workshops that have been proven to prevent falls, assist in managing chronic conditions and dementia care. Call (269) 373-5382 to learn more about Personal Action Toward Health, chronic disease self-management; (269) 373-5224 for Matter of Balance, a falls prevention program, and (269) 373-5141 for Creating Confident Caregivers, for those caring for persons with dementia.

**Breast & Cervical Cancer Control Navigation Program ..... 373-5213 ★**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, Room 203 ..... toll free number 1-888-243-4087**

Coordinates breast and cervical cancer screening and/or diagnostic services for eligible patients in an eight-county region in southwest Michigan

- Provides patient navigation to ensure screening, diagnostic and treatment services for eligible women with Healthy Michigan Plan or ACA Health Insurance
- Ensures adequate medical provider availability through contractual relationships

**Childhood Lead Poisoning Prevention Program (CLPPP) ..... 373-5080**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, Room 205**

- Home assessment
- Case management
- Outreach and education
- One on one education
- Providing information on lead safe cleaning methods
- Providing lead safe cleaning supplies/equipment
- Lending HEPA vacuums
- Creating temporary barriers to possible lead hazards (e.g., window sills, areas of deteriorating paint)
- Providing help with application to the Lead Safe Home Program

**Children’s Special Health Care Services ..... 373-5010 ★**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, Room 211**

Provides payment for medical care and treatment, as well the cost of a diagnostic evaluation by a specialist to determine suspected medical conditions. Includes navigation, advocacy, care coordination, and RN respite and case management services when indicated. Referrals to other community providers are offered to families, as well as transition services for youth as they approach adulthood.

Eligibility is determined by severity and chronicity of a medical diagnosis and includes children from birth to age 21. Services are provided to individuals of any age who have cystic fibrosis or blood clotting disorders like hemophilia. All income levels are eligible; families share in the cost of their child’s specialty care unless there is Medicaid or MICHild coverage, in which case the coverage is free

**Communicable Disease Surveillance Program ..... 373-5267**

**1<sup>st</sup> Wing, 1<sup>st</sup> Floor**

- Investigates cases of Michigan Department of Community Health reportable communicable diseases, including tuberculosis, and food-borne illnesses
- Collects communicable disease data and conducts ongoing disease surveillance
- Provides follow-up to communicable disease cases, clusters, and outbreaks; including contact and control measures—education, testing, prophylaxis, and immunization; provides active tuberculosis case management
- Conducts OSHA blood borne pathogen training for County employee.
- Provides consultation and education related to health care providers and the public concerning communicable diseases
- Provides health information, resources, and consultation for Kalamazoo County schools and preschools
- Provides community education and referrals to community health resources

**Community Action Agency.....373-5066**

**2<sup>nd</sup> Wing, 3<sup>rd</sup> Floor, Room 310**

**Office Hours: by appointment, Monday through Friday, 8:00 a.m.–5:00 p.m. No walk-ins please.**

- Educational assistance for grant eligible and currently enrolled Kalamazoo Valley Community College students.
- All services are based on income eligibility and available funds. Please call to inquire about financial assistance services.
- Provides utility shut-off prevention services via payment of electric and gas bills, deliverable fuel (propane), wood, coal, and pellets
- Weatherization program services such as adding insulation, weather stripping windows, checking the condition of the furnace and/or water heater, and other energy conservation measures are performed on homes to ultimately reduce energy costs. Any low income homeowner may be eligible for services provided income eligibility guidelines are met. Those receiving FIP, SSI, or SDA are automatically eligible for services.
- Rent payment assistance is provided to those who are income-eligible.

**Environmental Health ..... 373-5210 ★**

**Main Wing, Ground Floor, Room G-11**

**Office Hours: Monday through Friday, 8:00 a.m.–5:00 p.m.**

**Note: Location and hours for the Household Hazardous Waste Center are different, please see below**

- **Child & Adult Care Facility Inspections:** Facilities licensed by the Department of Health and Human Services Department for child and adult care are inspected by this agency. Inspections are conducted to determine compliance with minimum standards intended to provide and promote a safe and healthy environment. Call (269)373-5210.
- **Public Swimming Pool Program:** Public swimming pools and hot tubs licensed by the Department of Environmental Quality are inspected by this agency. Inspections are conducted at least twice yearly to determine compliance with minimum standards to provide a safe and healthy environment.
- **Food Safety Program:** Regulates fixed, mobile, and temporary food service establishments. The program focus is to prevent food borne illness disease, prolong life, and promote public health. This program strives to accomplish this by assessing food service establishments , and educating both the industry and the public through plan review, newsletters, workshops, one-on-one counseling, etc.
- **Groundwater Protection Program:** Maintains a database of water quality for drinking water wells in the County. Currently, there are over 50,000 records. Outreach activities include assistance to municipal water supplies in developing wellhead protection plans and monitoring of residential wells for contamination.
- **Home Environment:** Promote the seven principles of Healthy Homes which are to keep homes: clean, dry, pest-free, ventilated, safe, contamination-free, and maintained as supported by the National Center for Healthy Housing and the Alliance for Healthy Homes. Housing, nuisance, and garbage complaint investigations are also conducted.
- **Household Hazardous Waste Center:** Collects many types of household hazardous materials for safe disposal. Materials such as electronics, oil-based paints, paint thinner, gasoline, aerosols, and pesticides are accepted. **Hours of operation: Tuesdays and Fridays 8 am-1pm; Wednesdays 12pm-6pm; and the 2<sup>nd</sup> Saturday of the month 8am-12pm (no Saturday in August or September)** Location: 1301 Lamont Avenue, at the Kalamazoo County Fairground. For more information, call the HHW Hotline at (269) 373-5211.
- **Land Water and Wastewater Program:** Responsible for issuing construction permits and performing inspections of on-site residential and commercial water wells and septic systems. May also perform an evaluation of the water supply and/or septic system for homes when required by a lending institution for a mortgage. Applications and information are available at (269) 373-5337.
- **Methamphetamine:** Enforces clean-up of dwellings or buildings that have been contaminated with methamphetamine production or use. For more information, call (269) 373-5337.
- **Radon:** Stocks both long-term and short-term EPA-approved Radon monitoring devices for sale to the general public. Staff is available to answer questions dealing with monitoring.
- **Surface Water Monitoring Program:** Performs public beach water monitoring throughout the County. Surface water sampling services available.

**Epidemiologist ..... 373-5269**

**1<sup>st</sup> Wing, 2<sup>nd</sup> Floor, Room 217**

- Collects and analyzes communicable and chronic disease data
- Works with local, state, and national data
- Provides consultation and education related to epidemiologic issues
- Reports on County health status to the community

**Fatherhood Initiative.....373-5047, 373-5236**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, Room 218**

The Fatherhood Initiative partners with Healthy Babies, Healthy Start, focusing on neighborhoods and zip codes in Kalamazoo County identified as “high-risk” for poor birth outcomes. The goal of the Fatherhood Initiative is to “empower fathers and promote healthy families”.

- Parenting classes
- One on one counseling
- Home visits
- Connections to community resources

**Fetal Infant Mortality Review ..... 373-5024**

- Medical research project examines incidents of infant deaths in Kalamazoo County
- Identifies trends, reviews findings, and makes recommendations to reduce infant mortality

**Healthy Babies, Healthy Start ..... 373-5279 ★**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, Room 212-B**

- Healthy Babies Healthy Start is a home visiting program that offers support to pregnant women who reside in Kalamazoo County (49001, 49006, 49007, & 49048). The goal of the program is to reduce infant mortality rates and improve pregnancy birth outcomes; through education, community engagement, advocacy, and care coordination. The program aims to empower parents, improve women’s health, strengthen family resilience, and engage fathers.
- Services Provided: Case management is provided to pregnant women up to the 2<sup>nd</sup> birthday of their baby. Services include: Assessments, family centered goal planning, risk reduction education, child development monitoring & screening, home visits, and referrals.

**Health Equity.....373-5368**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, Room 204**

Health Equity serves as a data hub for the social conditions that impact the health of Kalamazoo County. residents and works toward achieving equitable health outcomes for all in our community. The Health Equity Coordinator seeks to identify and address inequitable policies and procedures internally and collaboratively with external community partners and agencies.

**Healthy Families America .....373-5042**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, room 217**

- Healthy Families America is a voluntary service that connects overburdened expectant parents and parents of newborns with free child development assistance in their homes. Specifically targeting families at risk for child abuse and neglect based on an intensive assessment interview.
- Case Management Services
- Community Education

**HIV/AIDS Counseling & Testing ..... 373-5208**

**1<sup>st</sup> Wing, Ground Floor, Room G-9**  
**Tuesdays 11:00-4:00 p.m. and Thursdays 2:00 p.m.–6:00 p.m.**

- Free anonymous and confidential HIV testing
- Pre and post-test counseling and prevention planning
- Rapid HIV testing
- Educational programs; outreach services

**Immunization Action Plan ..... 373-5238, 373-5242**

**1<sup>st</sup> Wing, 1<sup>st</sup> Floor, Room 118**

- Educate the community on the importance of immunization.
- Collaborate with health care professionals and community agencies to improve immunization rates in Kalamazoo County
- Coordinate Vaccines for Children program

**Immunization Clinic ..... 373-5203**

**1<sup>st</sup> Wing, 1<sup>st</sup> Floor, Front Desk**  
**Walk-in clinic on first come first serve basis**

Monday, Tuesday, Wednesday, and Friday (except holidays):

- 8:00 a.m.-4:00 p.m. Walk In, Closed for lunch 12:00 pm to 1:00 pm

Thursday:

- 10:00 a.m.-6:00 p.m. Walk In, Closed for lunch 1:00 pm to 2:00 pm
- 1<sup>st</sup> Tuesday of each month, open 1:00 p.m.–4:00 p.m. ONLY
- Portage Community Center 2:30 p.m. to 4:30 p.m., 1<sup>st</sup> Tuesday of each month
- **Travel Immunizations** – by appointment only – (269)373-5126

**Laboratory ..... 373-5360**

**Main Wing, 1<sup>st</sup> Floor**  
**General Hours: Monday through Friday, 8:00 a.m.–5:00 p.m.**

- The Laboratory provides testing services for HCS programs including:
  - Drinking water, well water, and surface water (beaches, rivers, lakes, etc.) testing
  - Clinical testing for HCS clinics
- Emergency Preparedness Region 5 (SWMI) laboratory

**Medical Examiner ..... See below**

- **To report a death:** Contact your local police dispatch center.
- **To request a death certificate:** Contact the County Clerk’s office at (269)383-8840
- **To request a copy of a Post Mortem Examination (Autopsy) Report:** Contact the Office of the Medical Examiner at (269) 337-6173 or by emailing [pathology@med.wmich.edu](mailto:pathology@med.wmich.edu). Please be sure to include the decedent's name, date of death and the mailing address where you would like the report to be sent.

**Michigan Care Improvement Registry ..... 373-5011**

**1<sup>st</sup> Wing, 2<sup>nd</sup> Floor, Room 219**

- Statewide immunization registry including lead and newborn hearing results
- Region 2 encompasses 15 counties in Southwest Michigan including Kalamazoo
- Regional Help Desk (888) 217-3901

**Nurse Family Partnership ..... 373-5067**

**2<sup>nd</sup> Wing, 2<sup>nd</sup> Floor, Room 206**

Nurse-Family Partnership is free and voluntary program for women having their first baby. Any woman is eligible who is

- pregnant with her first child
- WIC or Medicaid eligible, and
- lives in Kalamazoo County

Enrolled first-time moms will have a nurse meet with them regularly through pregnancy and until their child is two years old. Their nurse will partner with them to

- Have a healthy pregnancy and a healthy baby
- Be the parent they want to be
- Make their home a safe place for their child
- Connect with local resources for healthcare, childcare, job training and other support services
- Identify and set goals for the family's future

**Public Health (Emergency) Preparedness ..... 373-5025**

**1<sup>st</sup> Wing, 2nd Floor, Room 218**

The Public Health Emergency Preparedness Program is here to assist Kalamazoo County residents, community organizations and businesses in preparing for a potential natural disaster, bioterrorism attack or disease epidemic. The Emergency Preparedness Coordinator also maintains comprehensive plans for countywide emergency and disaster response.

**Sexually Transmitted Disease Clinic ..... 373-5203**

**1<sup>st</sup> Wing, 1<sup>st</sup> Floor, Front Desk**

**Call for appointment or walk-in**

Monday, Tuesday, Wednesday, and Friday(except holidays):

- 8:00 a.m.4:00 p.m. Walk In, Closed for lunch 12:00 pm to 1:00 pm

Thursday:

- 10:00 a.m.6:00 p.m. Walk In, Closed for lunch 1:00 pm to 2:00 pm
- 1<sup>st</sup> Tuesday of each month open 1:00 p.m.–4:00 p.m. ONLY
- Complete screening for STD's
- Pre- and post-counseling for HIV testing and rapid HIV testing
- Counseling for STD risk reduction
- Off-site Clinic 3<sup>rd</sup> Wednesday of every month at Douglass Community Association. 1:30 pm to 3:30 pm, Walk-in clinic, no appointment necessary

**Tuberculosis Control ..... 373-5267**

**1<sup>st</sup> Wing, 1<sup>st</sup> Floor, Room 119**

- TB tests are done on a walk-in basis 8:00 a.m.–4:00 p.m. Monday, Tuesday, Wednesday, and Friday, office closed for lunch daily 12:00 pm to 1:00 pm
- 1<sup>st</sup> Tuesday of each month open 1:00 p.m.–4:00 p.m. ONLY
- TB medications are available to Kalamazoo County residents who have no physician or health insurance
- TB Clinic – available to Kalamazoo County residents without a health care provider once a month, by appointment

**Veterans Service Office ..... 373-5361**

**2<sup>nd</sup> Wing, 3<sup>rd</sup> Floor, Room 310**

- Assists veterans and dependents with claims to the Department of Veterans Affairs and assistance with state and local benefits. Monday – Friday, 8:00 am – 4:00 pm Mondays are walk-ins, Tuesday – Friday, by appointment only
- Veterans Trust Fund: Monday – Thursday, 9:00 am – 3:00 pm. Committee meets every other Monday. This trust fund provides temporary assistance to eligible wartime veterans and their families experiencing hardship or emergency. Must reside in the State of Michigan and Kalamazoo County. Call for eligibility information.

**Vision & Hearing Screening ..... 373-5029**

**2<sup>nd</sup> Wing, 1<sup>st</sup> Floor, Room 121**

**Please call for an appointment**

- Early identification of possible vision and/or hearing impairments
- Children are seen at school, preschool clinics, in-house clinics, and daycare centers
- Free to children 3 to 18 years of age

**Women, Infants & Children (WIC) ..... 373-5002 ★**

**2<sup>nd</sup> Wing, 1<sup>st</sup> Floor, Room 128**

**Walk-in Hours at Nazareth: Monday, Wednesday, Friday 8:30 a.m.–4:15 p.m. Thursday 10:00 a.m.–6:00 p.m.**

**Please call 373-5002 for Tuesday hours**

**Walk-in Hours at Portage Community Center: 1<sup>st</sup> Tuesday of each month 8:00 a.m. to 11:30 a.m. and 1:00 p.m. to 4:00 p.m. 4<sup>th</sup> Tuesday of each month 1:00 p.m. to 4:30 p.m.**

- Supplemental food for pregnant, postpartum, and breastfeeding women, infants, and children up to 5 years old.
- Nutrition education, nutrition counseling
- Available to families with a limited income
- Medical/nutritional risk factors assessed
- Must apply in person

Kalamazoo County is committed to equitable, culturally competent care to all individuals served, regardless of race, sex, color, national origin, religion, height, weight, marital status, political affiliation, sexual orientation, gender identity, or disability.