



Older Adult Services Advisory Council Meeting* 01/08/2020

*This meeting is subject to the Michigan Open Meetings Act.
This meeting is being audio recorded.

Minutes from this meeting are posted for public review at

www.kalcounty.com/hcs/aaa



Health & Community Services Department



Pledge of Allegiance

Welcome & Introductions:



Older Adult Services Advisory Council (OASAC)

- Don Ryan
 - *Chairman*
- John Hilliard
 - *Vice Chairman*
- Mike Quinn
 - *Commissioner*
- Rosamond Robbert
 - *Council Member*
- Beulah Price
 - *Council Member*
- Tim Charron
 - *Council Member*
- Kimberly Middleton
 - *Life EMS, Council Member*
- Kimberly Phillips
 - *Portage Senior Center, Council Member*
- Dawn Shilts
 - *Portage Senior Center, Council Member*
- Kelly Quardokus
 - *Q Elderlaw, Council Member*

Thank you!!!



Follow up from December OASAC:

- Letter of recommendation for APS online reporting
 - Signed by Chair Ryan, in process to Attorney General's office for the Elder Abuse Task Force
- Elder Abuse Prevention Outreach
 - Court & Clergy Event
- Centenarian Lunch /Celebrate Elderhood Update
 - Met with Portage Senior Center and Senior Services.
- First quarter statistics
 - Will be reported in February 2020 due to deadlines



Director's Report:

- AAA IIIA Special Interest Groups (SIGs):
 - Staff divided into groups for the purpose of engagement in AAA IIIA mission, evolution of progress with projects, increase diversity in their skill sets, and build teamwork.
 - Marketing Materials
 - Older Adult Speaking Engagements
 - (Education on older adults to other professionals)
 - AAA Speakers Bureau
 - (Client Recruitment)
 - Senior Expo
 - Christmas Donations
 - Centenarian Luncheon
- OASAC Role: each OASAC member can choose one group to join. Limit of two OASAC members per group. OASAC member will be responsible for reporting back to OASAC during member time.



Director's Report Continued:

- Senior Millage Update
 - Review Brochure
 - Will be used for the public, electronic and paper
 - Original Senior Millage Budget:
 - Historical document reviewed as requested
 - Senior Millage Showcase:
 - Open to the public and providers alike.
 - Professionals and referral sources invited.
 - January 30th, 2020, 10:00am-12:00pm HCS Room 361
 - All Providers funded through the Senior Millage will have an opportunity to highlight their programs

Kalamazoo County Senior Millage Programs 2019-2020

Older Adult Services
Division

Area Agency on Aging IIIA
311 E. Alcott St.
Kalamazoo, MI 49001
269.373.5173



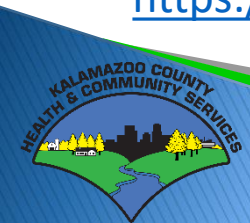
Directors Report: Community Needs Assessment: Public Sector Consultants

Experience:

- Previous work with:
 - AAAs
 - Community Action Agency
- Extensive work in public sector, non-profits, education, healthcare
- Michigan Based Company
- Their website:
<https://publicsectorconsultants.com/>

Plan:

- Collection & Analyzing Quantitative Data
 - Provided:
 - AAA IIIA 2011 Report
 - AAA IIIA 2019 Expo Survey Data
 - 4AM State of MI Assessment
 - Bronson 2019
 - Borgess 2019 pending
- Gathering Community Input
 - Scheduled
- Implement Community Survey
 - In development
- Final Product Report
 - March 15th



Quality Initiative Projects



- Community Needs Assessment:
- Scheduled:
 - **2/12/2020: OASAC Meeting with Public Sector Consultants**
 - Primary focus of February 2020 OASAC meeting
 - Professional Focus Groups:
 - 1/23 Elder Abuse Prevention Multidisciplinary Team (MDT)
 - Medical, Social Service, Guardian, Legal Professionals
 - 1/24 Professional Focused on Aging
 - Variety of over 60 professionals working with older adults
 - Community Forum Groups:
 - 2/5/2020 8:30am South County Community Services
 - 2/5/2020 1:30pm Ecumenical Senior Center



Program Report

Calendar Year Statistical Comparison	2018	2019	
Total Number of Individuals on Waitlist	325	347	7% Increase
Individuals on Waitlist at End of Year	147	90	39% Decrease
Total Served in Care Management	350	435	24% Increase
I&A Calls Answered	1660	1807	9% Increase
I&A Unique Callers	1198	1381	15% Increase



Program Report Continued:



Letter received 12/26/2019 from a CFI client:

Today was better than Christmas to me, because I feel so alone this time of year. I always thought that once you got old, you were on your own to fend for yourself. I can't believe just how wrong I was.

My daughter and granddaughter have deserted me. I never thought they would, but they did.

I cannot thank you enough for the wonderful gifts you sent. But, most of all, for remembering me!

I put the quilt on my bed right away for added warmth during the night when I turn my heat down to 64 degrees. I cannot wait to shower with the body wash and use those new washcloths. The hand soap will come in handy as well as the socks. I used the "headband" last night cold and put it on my eyes to reduce swelling. I devoured the candy right away. Thank you again. I also did some word search last night before bedtime.

Thank you to all!



Financial Report:

- AAA IIA Financial Report
 - Reviewed by Denise Ulrich



OASAC Member Time:



OASAC Chairman's Report

- State Advisory Council Update

Member Time Reports:

- Kimberly Middleton:
ACL Report



Advocacy Report:

- MSAC Delegate
 - Recruitment for two open positions
- OASAC Member Time
- AAA Team Advocacy Report

