

**- Area Agency on Aging IIIA, Information & Assistance 269.373.5173
Transportation Services**

Please note that AAA IIIA cannot guarantee the accuracy or completeness of this list. AAA IIIA does not license, recommend or guarantee the quality of listed providers or their services.

American Cancer Society (Transportation)

Business: (800) 227-2345
www.cancer.org
Serving: Kalamazoo, Nationwide

Road to Recovery Program provides free rides to cancer-related medical appointments for cancer patients of all ages. Drivers are volunteers that are screened and trained. Patients must be ambulatory. Rides offered are dependent on the availability of volunteers, but are usually able to be provided. A minimum of three days notice is required for a ride for medical appointments Monday through Friday.

American Red Cross (Veteran)

Business: (877) 951-7665
Business: (269) 353-6180
Business: 5640 Venture Court
Kalamazoo, MI, 49009,
Kalamazoo
Serving: Kalamazoo

Eligible veterans call Monday or Tuesday to schedule a ride on Thursday to the VA Hospital in Battle Creek . Volunteer drivers will pick up the veteran at their home and the van is wheelchair accessible. Veteran must have an appointment at the VA Medical Center (preferably AM) & be able to get in and out of a small van.

No fee.
Between 10am-2pm.
Veteran must be fully vaccinated for COVID-19.

Area Wide Transport Inc.

Business: (269) 679-6999
Business Fax: (269) 679-7297
Business: 12636 N. US Hwy 131
Schoolcraft, MI, 49087,
Kalamazoo
www.areawidetransport.com
Serving: Branch, Cass, Kalamazoo, Saint Joseph,
Van Buren

Area Wide Transport Inc. is a non-emergency transportation company, based out of Schoolcraft Michigan, that serves Kalamazoo, Cass, Branch, Hillsdale, St. Joseph, and Van Buren counties. (Will cross county and state lines). Wheelchari lift equipped vans are available).

Service is available 24 hours a day, 7 days a week. Door-to-door service is provided on a one time basis or for regularly scheduled trips. Drivers will escort clients to the reception area of their destination or to a front door.

All drivers have chauffeur's licenses, are screened and CPR/First Aid certified to ensure client safety. Drivers are trained by physical therapists in how to properly assist clients.

Services available on a contractual or non-contractual basis for facilities or for private individuals. Call for fee schedule. There is no additional charge to bring along a companion.

"Charges apply. Call for rates."

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Kalamazoo Metro-Travel Training

Business: (269) 337-8222
Business: 530 N. Rose St
 Kalamazoo, MI, 49007,
 Kalamazoo
www.metro.com/riding/travel-training
Serving: Kalamazoo

The Travel Trainer teaches individuals or groups interested in learning how to use and connect to Kalamazoo county public transportation. No cost.

The Travel Trainer can assist with Metro County Connect certification and help apply for reduced fare if qualified (62+, or disabled), and teaches how to schedule Metro Connect rides and use this service.

Metro Connect

Business: (269) 337-8222
Business Fax: (269) 337-8211
Business: 530 N. Rose Street
 Kalamazoo, MI, 49007,
 Kalamazoo
www.kmetro.com/metro-connect
Serving: Calhoun, Kalamazoo

METRO CONNECT is Metro's shared ride origin-to-destination transit service open to all Kalamazoo County residents. Multiple passengers may ride in the same vehicle. Service provided to and from any destination within Kalamazoo County, and also to the the VA Hospital campus in Battle Creek. Discounted fares available to seniors 62 years or older and individuals with a disability who are certified as ADA eligible. Door-to-door service may be requested for those who need additional assistance due to a disability. A Personal Care Attendant may travel with the individual at no extra charge. It is the Passengers responsibility to arrange for their own PCA and let the scheduler know.

Service Hours: Monday-Friday 6:00AM to 12:15AM. Saturdays 6:00AM to 10:15PM. Sundays 8:00AM to 6:00PM. To make your trip reservation, call 269-350-2970 between 8:00AM and 5:00PM. Reservations can be made up to seven days in advance.

GROCERY BAG ASSISTANCE PROGRAM: This service is available every day except Monday. Times vary-- check Web site. Bus drivers will load up to 10 grocery bags on the van and deliver to the front door of passenger's residence. This service must be requested at the time of scheduling the trip. Cost is double fare for the trip home.

Metro Fixed Route Bus System

Business: (269) 337-8222
Business Fax: (269) 337-8211
Business: 530 N. Rose Street
 Kalamazoo, MI, 49007,
 Kalamazoo
www.kmetro.com
Serving: Kalamazoo

Metro provides fixed-route public transit service to the Kalamazoo urbanized area, consisting of the cities of Kalamazoo, Portage and Parchment and some of the townships. Metro routes have frequencies of 15 minutes, 30 minutes, 45 minutes, and 60 minutes, depending on the time of day and the route. See specific route schedules for hours of operation and time points. Bus schedules are available online, or call for a brochure.

Fares vary. Call or see website for more information. Discounted fares available for seniors, those with a disability, and those with Medicare. All buses are equipped with wheelchair lifts.

Service Hours:
 Monday-Friday: Varies by route-5:45AM to 10:08PM
 Saturdays: Varies by route: 8:15AM to 4:08PM
 Sundays: No Sunday Fixed Route Buses

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Portage Senior Center (Transportation)

Business: (269) 329-4555
Business: Portage Senior Center
320 Library Lane
Portage, MI, 49002, Kalamazoo
Residence: MOVING SPRING 2022
203 E. Centre Avenue
Portage, MI, 49002, Kalamazoo

<http://www.portagemi.gov/266/Senior-Center>

The Metro Share Van (MSV) is available for certain transportation needs to Portage residents. Call for details.

Rides are provided to and from PSC activities as well as grocery shopping at Meijer on Shaver Road, Monday- Friday, with hours generally from 9AM to 1 PM. Sign up with the PSC Volunteer Coordinator.

Shepherd's Center-Escort Transportation

Business: (269) 383-1122
Business: Shepherd's Center Of Greater
Kalamazoo
1833 South Burdick Street
Kalamazoo, MI, 49001,
Kalamazoo

www.shepherdscenterkalamazoo.com/transportation.php

Serving: Kalamazoo

Volunteer drivers using their own vehicles provide transportation within Kalamazoo County to ambulatory individuals (canes & walkers welcome) 60+. Rides to medical related appointments are available Monday - Thursday (limit of 2 rides per week). Non-medical transportation (limit of 2 rides per month) is offered on Wednesdays for needs such as shopping, banking, library, and nursing home visits. There is a limit of 3 hours per trip and ALL riders must be ambulatory. Advance notice is preferred. A donation to the Shepherd's Center of \$10.00 is suggested for a round trip and may be paid to the driver. Fee is reduced or waived if it would cause financial hardship..

South County Comm. Serv. (Transportation)

Business: (269) 649-2901
Business: 105 S. Kalamazoo St.
Vicksburg, MI, 49097,
Kalamazoo

www.southcountycs.com/programs

Serving: Kalamazoo

South County Community Services has a Metro Connect Service Van available at their location for adults who reside in the South County area which includes six townships (Brady, Schoolcraft, Prairie Ronde, Wakeshma, Climax, and Pavilion) and the Villages of Vicksburg, Schoolcraft, Fulton, Climax, and Scotts. Vans are equipped with a wheelchair lift. Drivers are all volunteers. Rides are free for seniors or adults with a disability, but donations are accepted. Medical, legal and human service appointments take priority, but residents may request a ride for any reason. The van will travel out of county if necessary, including the VA in Battle Creek. In addition, SCCS may provide gas cards and Metro Share vouchers for those who qualify.