

Promoting Health For All



**Kalamazoo County Health &
Community Services Department**

Prepared Communities

Annual Report 2014

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Letter from the Director

Kalamazoo County Health and Community Services, your local public health department, works to improve the health of our community to make Kalamazoo a healthier and more prosperous place to live for every resident. This mission, which has been approved by the Kalamazoo County Board of Commissioners, has been embraced by staff and I am honored to work alongside this team of dedicated, intelligent and passionate professionals. 2014 was a period of transition, growth and progress for Health and Community Services (HCS). A few of the many department accomplishments include:

- Successful application and subsequent award for a five year grant extension to the [Healthy Babies Healthy Start](#) program, which works with young, first-time mothers to provide parenting education and assistance in those early months after a baby is born.
- A renewed commitment to decreasing the infant mortality rate for Kalamazoo; joining the [Kalamazoo YWCA](#), as well as many other community partners, in addressing the disparities that cause more black babies to die than white babies within the County.
- Working with the Hunger Free Coalition through Kalamazoo Loaves and Fishes, helping to increase access to summer meal programs through the national campaign “Meet up & Eat up.”
- The transitioning of the Medical Examiner’s office to the Western Michigan University Homer Stryker M.D. School of Medicine to further centralize services locally within Kalamazoo County.
- Partnering with [Enroll Kalamazoo](#) and serving as a Certified Application Counselor site to ensure county residents continue to have access to and knowledge about enrollment for the Affordable Care Act and Healthy Michigan Plans.
- Increased partnership with both Borgess and Bronson hospitals to address community health issues including joint press events to prepare and educate our community during the Ebola virus outbreak.
- Taking extra steps in preparing the department and the community for public health emergencies within Kalamazoo County through participation in [Project Public Health Ready](#). This plan was submitted late in the year and received State and National recognition in early 2015.
- Continued commitment to the basic public health functions which we provide to the community such as assuring the safety of food served in restaurants and other food establishments, controlling the spread of infectious diseases such as meningitis, influenza, gonorrhea and gastrointestinal infections, through education, treatment and vaccination, checking the hearing and vision of young school-age children so that they are able to participate fully in their classes.

While considerable improvements have been made in health over the years, including increased longevity and a decrease in smoking rates, to name just a couple, challenges remain ahead of us. One of the most glaring needs for Kalamazoo County is that of minimizing

health inequities between various communities within the county. Many are due to economic inequities which are frequently the result of cultural prejudices such as racism, sexism or ageism. In order for people and the community to be healthy and vibrant, we must commit to equal access for everyone to quality health care, quality education from early childhood to college readiness, opportunities to improve everyone’s economic health and an end to the toxic –isms still encountered. Until we can reach these goals, not all Kalamazoo County residents will be able to fully enjoy the benefits and opportunities of this exciting, dynamic county that we call home.

Our department operates through the US Centers for Disease Control and Prevention public health model of Assessment, Policy Development, and Assurance. How and why we do each, along with department successes and accomplishments are what you will find in the following pages. We are grateful for the time and support of the Kalamazoo County Board of Commissioners and our advisory boards as well as that of County Administration; we are very much aware and appreciative of the time and effort that they put into understanding and offering guidance and direction to our programs. We have four advisory committees: the Environmental Health Advisory Committee, the Community Action Tripartite Advisory Board, Older Adult Services Advisory Board and the Veterans Affairs Committee. Last, but certainly not least, we would like to extend our thanks and gratitude to the support and collaborations of our many public health partners, agencies, organizations and businesses, who even amongst many federal, state, and local budgets constraints, come together to continually meet the needs of the Kalamazoo community.

Therefore, it is with great pleasure that I present to you the 2014 Annual Report for Kalamazoo County Health & Community Services Department. I hope you find it informative of the work we do and where we are going. I invite and welcome your questions, comments and feedback.

Regards,



Gillian A. Stoltman, PhD, MPH
Director / Health Officer

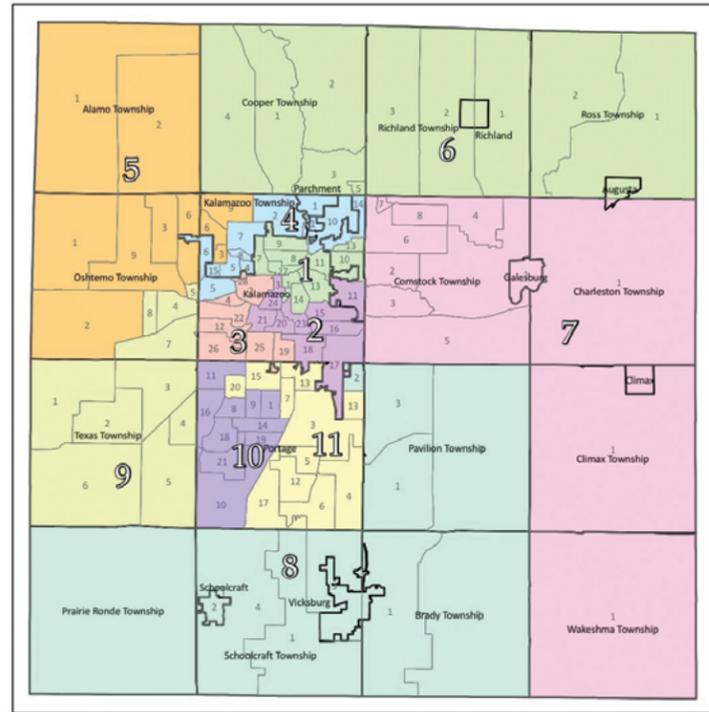
“Healthy citizens are the greatest asset any country can have” ~ Winston Churchill, 1943

Promoting Health for All

Prepared Communities

Board of Commissioners (Board of Health)

- District 1.** Stephanie Moore
- District 2.** Kevin Wordelman
- District 3.** John Taylor
- District 4.** Michael Seals
- District 5.** Julie Rogers
- District 6.** Jeff Heppler
- District 7.** Roger Tuinier
- District 8.** John Gisler
- District 9.** Dale Shugars
- District 10.** Larry Provancher
- District 11.** Scott McGraw



For more information [click here](#)

KCHCS Advisory Boards, Councils & Committees

Community Action Tripartite Advisory Board

KCHCS Liaison: Charlotte Smith, JD (Community Action Agency Manager)

Environmental Health Advisory Council

KCHCS Liaison: Vern Johnson (Environmental Health Manager)

Older Adult Services Advisory Council

KCHCS Liaison: Judy Sivak, MSW (Director Older Adult Services)

Veterans' Affairs Committee

KCHCS Liaison: Brien Brockway (Veterans Service Specialist)

For more information [click here](#)

Our Mission:

To improve the overall health of the community through coordinated planning, resource development and service delivery, so all members of the community can participate in the opportunities, benefits and responsibilities of society.

Creating a Prepared Community.

How we do it.

Assessment

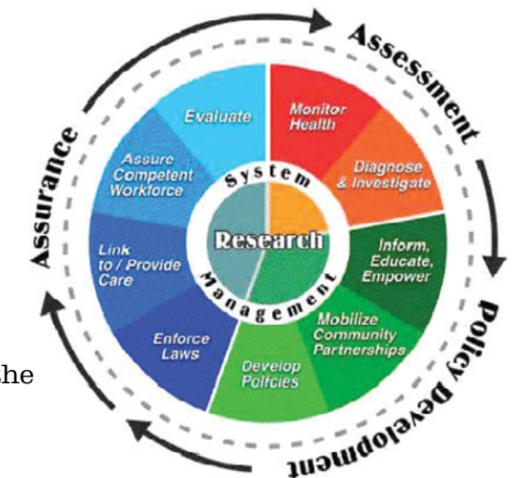
Monitor the health of the community; diagnose and investigate contagious disease and outbreaks.

Policy

Work to inform, engage and empower community through development of community partnerships and the creation and implementation of policies.

Assurance

Assuring the best qualified and trained staff are available to enforce laws, evaluate needs and provide or link community members to needed services and resources.



CDC. Delivering Essential Public Health

Looking Forward

Public health has always been a dynamic discipline, responding to the health needs of the community and the environment in which we live. As we look forward to the second half of the decade, we are positioning the department to be more responsive through greater effectiveness in the management of programs and using data across the department to drive improvements in the quality of our services. We are also exploring national accreditation of our public health programs to assure our community that we are serving them in an effective, competent and efficient manner.

At the heart of all of our efforts is the need to improve our coordination of services within the department as well as strengthen current partnerships and establish new collaborations with our many neighbors and colleagues in the community and region. Our common goal is to protect and enhance the health of all so that everyone may participate in the opportunities, benefits, and responsibilities of society. 2015 and beyond will be exciting times for the department and we look forward to sharing with you our successes and challenges for these future years.

Our Partners

Kalamazoo Community Partners

American Red Cross – Greater Kalamazoo Chapter
Borgess Hospital
Bronson Methodist Hospital
Communities in Schools
County Entities (Sherriff, Courts, Parks)
CARES
Douglass Community Association
Ecumenical Senior Center
Family Health Center
Fair Food Matters
Kalamazoo Community Foundation
Kalamazoo Community Mental Health and Substance Abuse Services
Kalamazoo County Parks Department
Kalamazoo County District Court
Kalamazoo Promise
Kalamazoo Public Library
Kellogg Community Foundation
Kalamazoo Gay and Lesbian Resource Center
Kalamazoo Valley District Dental Society
Loaves & Fishes
Portage Community Center
Portage Senior Center
Public Media Network
Salvation Army
Senior Services Southwest MI
Upjohn Institute
Faith-based Community
Local School Districts
Local Physician Offices & Medical Providers
Media Outlets (TV, Radio, Print)
Neighborhood Associations
Transportation Authorities
Universities
 Kalamazoo College
 Western Michigan University (WMU)
 School of Nursing
 Homer Stryker MD School of Medicine
 HReAM (Health Data Research, Analysis and Mapping)
 School of Social Work
 College of Health & Human Services
 Kalamazoo Valley Community College
Volunteer Kalamazoo
YMCA of Greater Kalamazoo

Our Partners

Regional, State & National Partners

Arcus Center for Social Justice
American Dental Association
Department of Human Services
Children's Dental Health Project
Health Departments (statewide)
Medical Control Authority
Michigan Association for Local Public Health
Michigan Community Action Agency
Michigan Office of Public Health Preparedness
Michigan Public Health Institute
Michigan State University Extension Office
Michigan Dental Association
National Association of City and County Health Officials
Regional Laboratories
Regional Area Agencies on Aging
Region 5 Health Departments
Regional Medical Providers
State & Federal Entities (MDHHS, MDA, MDEQ, OSA, HRSA, EPA, HHS...)
Spokane Regional Health District
5th District Medical Response Coalition
United Way of Battle Creek and Kalamazoo region
University of Detroit Mercy School of Dentistry

Collaborations

Child Death Review
Elder Abuse Prevention Coalition
Enroll Kalamazoo County
Emergency Financial Assistance Network (EFAN)
Interfaith Strategy for Advocacy & Action in the Community (ISSAC)
Kalamazoo County Health Alliance
Kalamazoo County Health Plan
Kalamazoo Gay and Lesbian Resource Center
Local Initiatives Support Corporation (LISC)
Fetal Infant Mortality Review
Great Start Collaborative
State Committees
Young Adult Diversion Court (YADC) Program
Health Alliance
Health in All Policies
Child Abuse and Neglect Prevention Council (KCAN)
United Interfaith Free Health Clinic Kalamazoo County
Young Adult Diversion Court (YADC)
YWCA Infant Mortality Collaboration

This is just a snapshot of all the amazing community, regional, state and national entities we have the opportunity to work with and serve with.

Health & Community Services Department Directory

HCS Administration

Main Phone Line (269) 373-5200
 Public Information Office (269) 373-5160
 Public Health (Emergency) Preparedness (269) 373-5025

Health Services

Clinical Services (269) 373-5203
 Communicable Disease Surveillance
 Immunization Clinic
 International Travel Clinic
 STD Clinic
 Tuberculosis Control
 HIV/AIDS Counseling & Testing (269) 373-5208
 Environmental Health (269) 373-5210
 Laboratory (269) 373-5360
 Michigan Care Improvement Registry (269) 373-5011

Community Services

Area Agency on Aging IIIA (269) 373-5147
 Breast & Cervical Cancer Control Program (269) 373-5213
 Children's Special Health Care Services (269) 373-5010
 Community Action Agency (269) 373-5066
 Dental Clinic (269) 373-5217
 Healthy Babies Healthy Start (269) 373-5279
 Healthy Families America (269) 373-5042
 Nurse Family Partnership (269) 373-5067
 Veterans Service Office (269) 373-5304
 Vision & Hearing Screening (269) 373-5029
 Women, Infant, and Children (WIC) (269) 373-5002

Medical Examiner

WMU Homer Stryker MD School of Medicine (269) 337-6173

www.kalcounty.com/hcs

Kalamazoo County Health & Community Services
 3299 Gull Road
 Kalamazoo, MI 49048

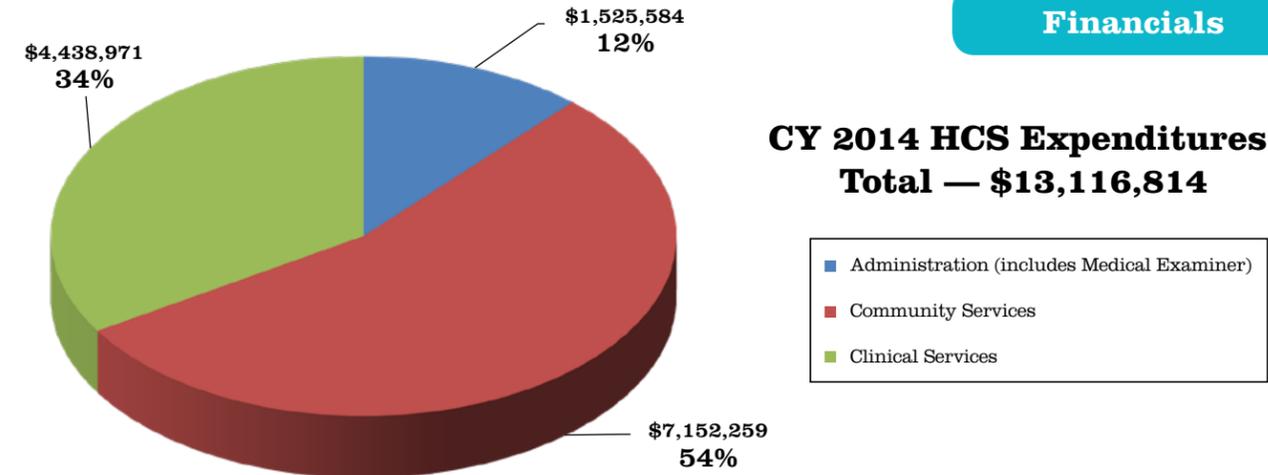
Ph (269) 373-5200
Fax (269) 373-5363

www.kalcounty.com/hcs

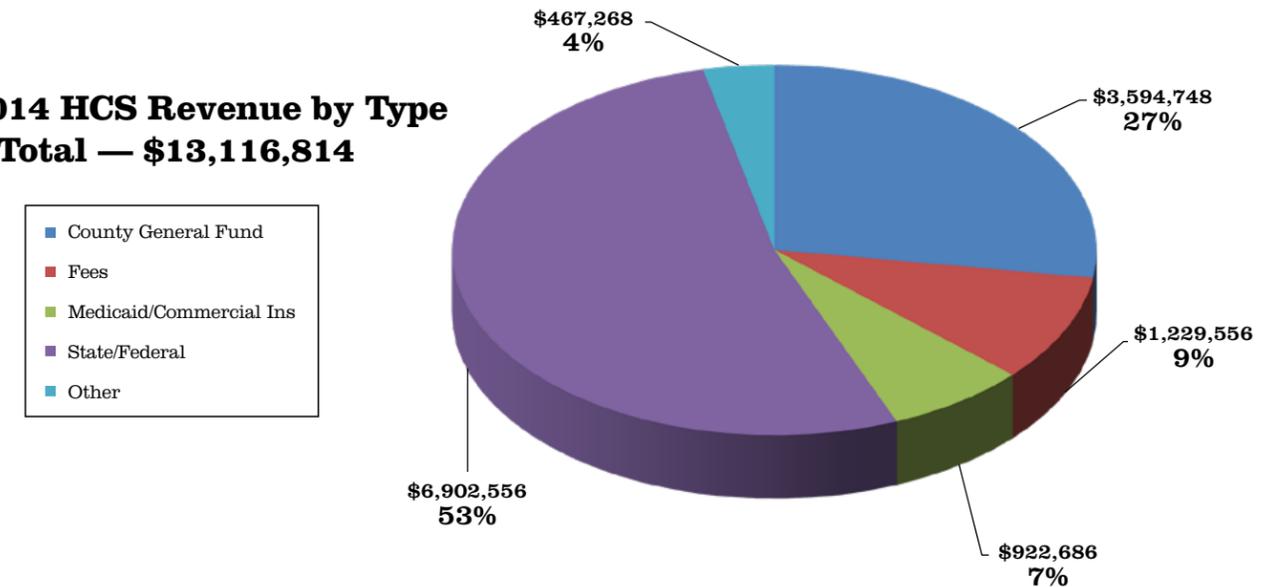
Follow us on Twitter [@kzoohealth](https://twitter.com/kzoohealth)

Financials

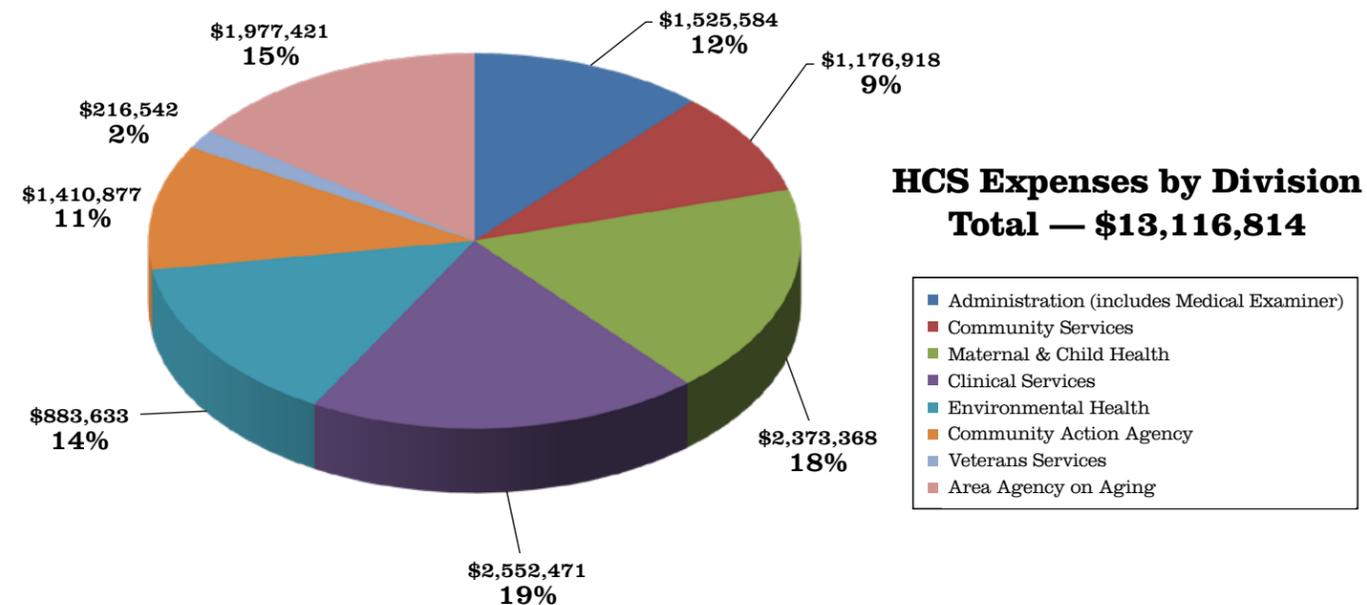
CY 2014 HCS Expenditures Total — \$13,116,814



CY 2014 HCS Revenue by Type Total — \$13,116,814



HCS Expenses by Division Total — \$13,116,814



Community Action Agency

Promoting a means to self-sufficiency through coordination of direct services and systemic interventions; to intentionally identify, address and fight the systemic drivers that lead to poverty, health inequities and disparities.

Emergency Utility Assistance • Home Repairs • Self-sufficiency Programs • Tax Filing Assistance • Weatherization

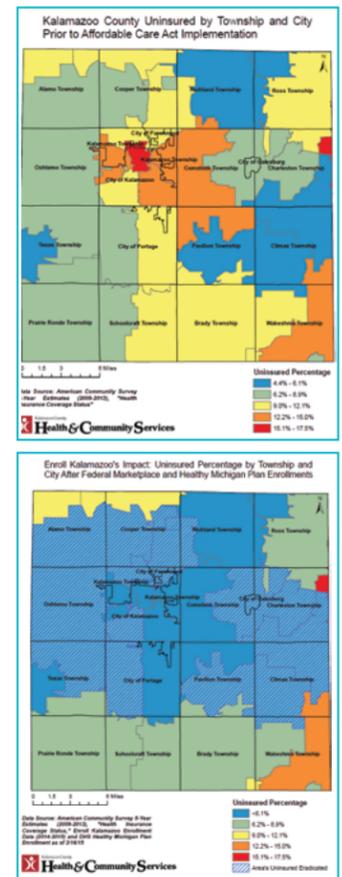
This was a year for fostering current and building new community partnerships and collaborations! These partnerships allowed us to support a variety of events in a multitude of different ways.

Young Adult Diversion Court (YADC): Through grant funds, we were able to provide assistance and support to program participants. Grant dollars were used to support GED completion, medical care, personal care items, interview clothing and obtainment of birth certificates and drivers licenses.

Kalamazoo County Tax Counseling Initiative (KCTCI): Through hosting four walk-in events and financial support of program marketing, we helped to increase tax filings completed by 21% from the past year!

Enroll Kalamazoo County: Our policy analyst served as a Certified Application counselor for enrollment in both the Healthy Michigan Plan, as well as healthcare insurance obtained through the Federal Health Exchange. ACA based enrollment increased 32% from the previous year.

We greatly increased our collection and use of program data during the year to both manage community needs and monitor staff performance. We have since paired this with GIS mapping to further identify areas of need throughout the County.



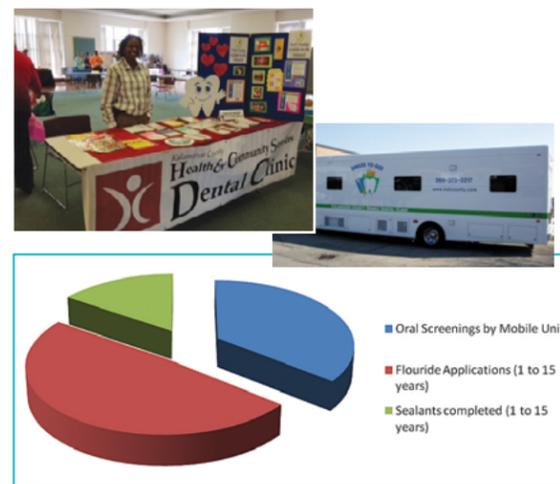
Dental Clinic

To improve the dental health of citizens through quality treatment and prevention services. Serving uninsured, underinsured and Medicaid recipient individuals in an atmosphere of quality, courtesy and respect for the diversity of our community.

Dentists and Public Health Hygienists ensure quality prevention measures and treatment are available, including provision of emergency dental services, restorations and extractions.

Dental disease is identified and prompt treatment or referrals when appropriate take place through both our mobile dental unit and fixed clinic. It is our goal to have all children receive a dental exam as soon as they have their first teeth and no later than by age 1. Through partnership with the WIC program we are working to reach more of those children as well as multiple partnerships with community pre-schools, Head Start, and grade schools.

Community education and engagement are important focuses for our program. This is addressed through collaborations, partnerships and participation at many community venues and events including the County Juvenile Home, Communities in Schools, Kalamazoo Pride, Friendship Village, WIC Project Fresh and Project Connect. Additionally, we partnered with Delta Dental and the Michigan Department of Community Health to promote the Michigan Healthy Kids Dental Program. In partnership with KPS, the event took place at Spring Valley Elementary School and included Lt. Governor Brian Calley, KPS Superintendent, Dr. Michael Rice, CIS Director, Pam Kingery, and HCS Lead Dentist, Dr. Lisandra Soto.



New Partnership in 2014

Our Dental Clinic established a partnership with the University of Detroit Mercy School of Dentistry! Through this partnership, our clinic is a rotation site for 4th year Dental Students. Students spend 2 weeks in Kalamazoo learning from and working alongside our Dentists and Dental Hygienists to serve the community.

Environmental Health

To prevent disease, prolong life, protect the environment and promote public health of county residents through community assessment, education and assurance activities in all programs.

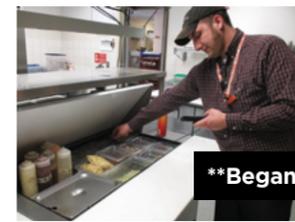
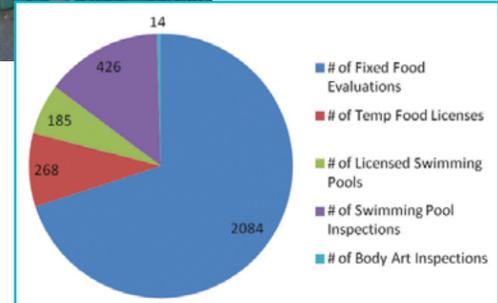
Food Safety and Facility • Land Water & Wastewater • Household Hazardous Waste • Body Art Facilities • Public Swimming Pools • Methamphetamine Clean-up • Residential Water Wells • Campgrounds • RedMed Box

Our Environmental Health team has been busy evaluating food service vendors ranging from restaurants to outside vendors. We evaluate establishments using major risk factors as defined by the Food and Drug Administration. All for the purpose of ensuring safety for residents and so residents and community visitors can dine in confidence. There are 986 licensed food establishments in Kalamazoo; on average we eat at restaurants 4 to 5 times each week.

Our sanitarians further ensure health and safety by monitoring onsite water supplies, designing quality onsite wastewater treatment systems, and responding to complaints and monitoring houses with suspected methamphetamine activity.

Household Hazardous Waste participation rates continued to climb. 2014 brought an increase of 19% in participation rates and HHW reached a milestone of over 10,000 participants served!

The RedMed Box program continues to grow: a 6th box was added in 2014 on the campus of Western Michigan University, the first university in the nation to have a medication collection site!



**Began a Food Safety List Serv at Kalcounty.com/eh

Maternal and Child Health

Provides advocacy, education and service coordination to County families to strengthen their capacity to take control of their lives and work toward self sufficiency; specifically low-income, at risk and minority mothers, children and families.

Children's Special Healthcare Services • Fetal Infant Mortality Review • Healthy Babies Healthy Start Hearing & Vision Screening • Nurse Family Partnership • Women, Infants, and Children (WIC)



In 2014 we received the Safe Sleep Initiative grant award and were able to support four community baby showers. Through a partnership with the Kalamazoo Safe Kids Coalition each shower was paired with educational sessions that targeted safe sleep environments and techniques to keep infants and babies safe while sleeping. Over 78 community residents participated in the baby showers and educational opportunities.



In July, WIC hosted the Project Fresh Health Fair in partnership with the MSU Extension Office. WIC participants and their families learned about community resources.

The Healthy Babies Healthy Start program successfully applied for additional years of funding. HCS was awarded the grant for an additional 5 year term continuing the departments fiduciary oversight of the program since 1998.

Public Health Trainees

The provision of public health training and experience to Residents (Family Medicine and Pediatric Medicine), Medical Students, and Undergraduate and Graduate Students.

Building on work started in 2013, HCS has continued to align department practices and relationships with that of becoming an academic health department. HCS constantly focuses on and strives for excellence in service delivery and data management; through a department dedication to including research and teaching into this focus, the department has been able to further implement the principles of an academic health department during the past year. One instance of this is the department's commitment to establishing a program for public health trainees.

In 2014, HCS hosted thirteen Residents from Western Michigan University Homer Stryker, MD, School of Medicine's (WMed) Pediatrics and Family Medicine Residency programs. Residents spent a month each learning from, working with and observing our staff.

Additionally, HCS serves as a site for WMed's Active Citizenship program. Five first year medical students joined the department and have begun projects in 2 different program areas with mentorship from department staff. These will be completed over a two year period.

Internships were also provided for students from other health-related disciplines. Over 30 students from Western Michigan University, Kalamazoo College and other Michigan schools have participated in department internships and public health training opportunities in the past year.



A Snapshot of Active Citizenship Projects

Area Agency on Aging IIIA: Three students are working with Chronic Disease Program Coordinator, Norma Bour, to increase the availability and community wide impact of the Personal Action Toward Health (PATH) program that focuses on teaching self-management for long term chronic conditions. Chronic conditions may include asthma, diabetes, arthritis, depression and heart disease.

Communicable Disease Surveillance: Two students are working with Public Health Nurse Supervisor, Penny Born, to identify critical methods and means for furthering education efforts of communicable disease to county residents as well as methods for increasing department abilities to disseminate information quickly and accurately. Communicable diseases of focus include influenza, Ebola, and measles. Prevention education through the importance of immunizations will also be included.

Public Health (Emergency) Preparedness

Provides preparedness planning for the community (residents, service groups & businesses) for a potential natural disaster, bioterrorism attack or disease epidemic. Maintains network of community, regional and national partners for emergency and disaster response.

HCS Emergency Preparedness Coordinator spent the year continuing to build community and regional partnerships to protect and prepare residents in the case of an emergency situation that would affect our community.

Preparedness activities included:

Trainings — Members of the HCS Public Health Emergency Leadership Team, completed a table top/training exercise simulating an anthrax exposure for a county-wide and regionally attended event. Training included education about specific roles and activities that would be a part of an emergency Command Center and worked to identify who would fill each role.

Plans — Many plans were updated and /or created during the year for emergency response:

- HCS Crisis Response Emergency Plan
- Regional Mass Fatalities Plan
- HCS Emergency Response Guide
- Project Public Health Readiness
- Pandemic Plans

Community Outreach — It is our goal to assure all residents that we are prepared to address community emergencies should they arise. This is accomplished by providing numerous presentations throughout the year and meeting with a number of community groups including community centers, neighborhood associations, churches, schools, Rotary clubs and senior living facilities as well as many businesses within the county.

Partnerships — HCS collaborated with many other local health departments across the region as well as with many community partners including Bronson Methodist Hospital and Borgess Hospitals. These partnerships help to ensure our community residents are protected and ready when emergencies happen.

ATTENTION PATIENTS

PLEASE TELL STAFF IF

» You recently returned from West Africa or had close contact with someone who traveled to West Africa and was ill,

AND

» Have any of the following:

<ul style="list-style-type: none"> ○ Fever ○ Headache ○ Muscle pain ○ Unexplained bleeding or bruising 	<ul style="list-style-type: none"> ○ Diarrhea ○ Vomiting ○ Stomach pain
--	--

THANK YOU

Michigan Department of Community Health
MDCH

Ebola was the primary focus in the fall of 2014. HCS Leadership met frequently to review protocols and practices issued by the CDC for containing and monitoring the virus as well as with regional partners.

HCS participated in the development of the 5th District Regional Medical Coalition Ebola exercise.

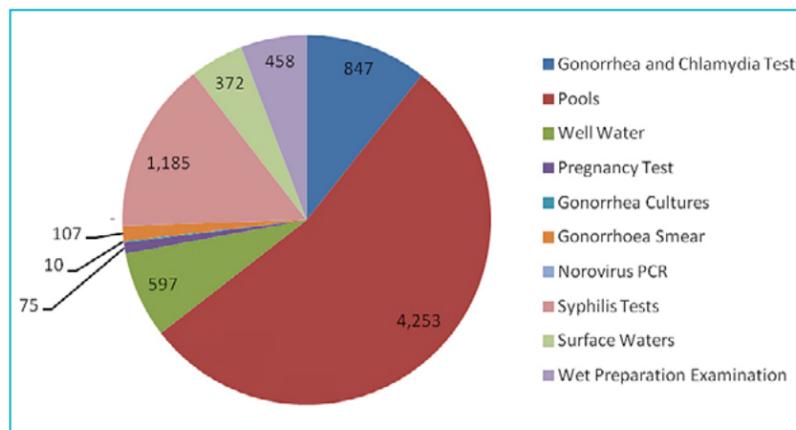
Public Health Laboratory

Ensures health, safety, and wellbeing of Kalamazoo through clinical & environmental testing to support local, state and federal public health programs.

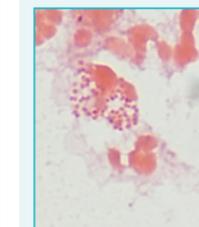
We support HCS Environmental Health programs by providing testing services for drinking water, well water and surface water (beaches, rivers, lakes) as well as clinical testing in support of HCS clinics.

The HCS laboratory is also the Emergency Preparedness Region 5 Laboratory serving Southwest Michigan.

Total specimens submitted for testing in 2014



Water samples (above) are tested for Coliforms/*E.coli* using the Colilert method. Sample on right and left are positive for coliforms. Under UV light the right sample shows fluorescence indicating the presence of *E. Coli*.



(left) Urethral smear that is positive for Neisseria gonorrhoea

Veterans Service Office

To provide services, assistance and advocacy to men and women who have honorably served our Country.

Burial & VA Benefits • Soldiers & Sailors Relief Fund • MI Veterans Trust Fund • Transportation Coordination



HCS Veterans Service Office provides service and assistance to county veterans through:

- Assistance in filing compensation and pension paperwork
- Emergency financial assistance from the MI Veterans Trust Fund
- Provision of food vouchers
- Issuing identification cards
- Assistance in receiving county death and burial benefits
- Filing discharge papers
- Submission of service medal requests.

Veterans Service Officers were able to work with neighboring county offices to provide transportation for Kalamazoo County Veterans to the Veterans Affairs Medical Center in Battle Creek. New partnerships with Berrien County Veterans Services and the Disabled American Veterans (DAV) helped to establish three new stops within the County. This has greatly helped in assisting veterans to overcome barriers to receiving needed medical care.

One of the goals for the office was to expand community knowledge and awareness of its presence in the county as well as to the services offered. While this continues to be a goal for the upcoming year, Veterans Service Officers were present at multiple community events including the Kalamazoo County Veterans Day Ceremony, Project Connect and the Senior Expo.

BY THE NUMBERS

Area Agency on Aging IIIA		2014 Impact
Choices for Independence Programs (participants):		
Care Management		179
Case Coordination & Support		24
Veterans Directed Home & Community Based Services		4
Healthy Living Programs:		
Total Classes		27
Creating Confident Care Givers		2
Personal Action Towards Health (PATH)		8
Matter of Balance (MOB)		17
Total Participants		201
Creating Confident Care Givers		19
Personal Action Towards Health (PATH)		60
Matter of Balance (MOB)		122
Information & Assistance:		
Individuals served		1,682
Total contacts		2,532
Long Term Care Ombudsman:		
Counties serviced (Barry, Branch, Calhoun, Kalamazoo, & St. Joseph)		5
Residents located to new homes (due to nursing home closure)		57
Visits to Facilities		235

Provider Services (Grant Funded)	Units	Individuals Served
Access Services		
Transportation	6,446 trips	87
In-Home Services		
Home Injury Control	59	32
Nutrition Services		
Congregate Meals	51,103	628
Home Delivered Meals	123,217	724
Nutrition Education Coupons "Senior Project Fresh"	361	361
Community Services		
Adult Day Care (hours)	4,829	27
Caregiver Counseling (hours)	87	13
Elder Abuse Education (hours)	240	
Kinship Caregiver Education & Support sessions	58	14
Medicare and Medicaid Assistance Program (client contacts)	2,562	
Legal Services (hours)	698	306
Senior Center Staffing (hours)	1,203	2,533

Care Management and Case Coordination & Support	2014 Units Provided
Homemaking	29,266
Personal Care	4,491
In-Home Respite	19,327
Adult Day Care	9,586
Medication Management	240
Personal Emergency Response Systems	572
Transportation	5,465
Veteran Directed Home and Community Based Services	
Self Determination Purchased Care	1,026

Breast & Cervical Cancer Control Navigation Program	
	2014 Impact (individuals served)
BCCCNP (individuals served)	1,168
Family Planning BCCCNP Joint Project	57
Pink Saturdays	146
Wrap-Around	191
BCCCNP Medicaid Treatment Act	56
Total Served	1,618

Clinical Services	
	2014 Impact
Sexually Transmitted Disease Clinic	
Individuals receiving care	2,590
Outclinics total	135
Douglass Community Center	49
Other	34
CARES	52
Condoms, Dental Dams & Lubricants distributed	13,959
Medications distributed (number of doses)	
Azithromycin (for chlamydia & gonorrhea)	1,186
Ceftriaxone (for gonorrhea)	401
Bicillin (for syphilis)	44
Doxycycline (for chlamydia, gonorrhea & syphilis)	40
Cefpodoxime (for gonorrhea)	4
HIV/AIDS Counseling & Testing	
Individuals receiving care	
Positive cases w/ follow-up referrals to providers	44
Education Sessions	51
Education Sessions – Attendees	726

Clinical Services Cont.	
	2014 Impact
Immunization Clinic	
Immunizations provided	7,802
Individuals Immunized	3,872
Immunization Out Clinics	26
Individuals Immunized at Out Clinics	369
Travel Clinic	
Immunizations provided	288
Countries of Travel	33

Communicable Disease Prevention & Investigation	
	2014 Impact
Communicable Disease (CD)	
CD Investigations	6,108
Tuberculosis	
Observed Therapy	4
Latent TB evaluation	8 (5 treated at HCS)
Shigellosis	102 (3 is the past average)
Communicable Disease Education	
Presentations provided	45
Total receiving education	1,022 (clinical staff & students)
Schools & Daycares	
Daycares monitored	122 (4,443 Children)
Schools monitored	101
Total Communicable Diseases Reported	13,728
Michigan Care Improvement Registry (MCIR)	
Duplicate Records merged	1,343
Records modified, updated, corrected for legal changes, and data clean-up	3,211
New Provider Site Agreements	45
Total Providers using MCIR	310
Trainings Provided	274
Training Attendees	552
User Group Meetings	40
MCIR User Attendees	575

BY THE NUMBERS

Community Action Agency	
	2014 Impact
Total individuals receiving assistance through CAA Grants	1,411
Total families receiving assistance through CAA Grants	460
Total Partnerships (local, regional & national)	49
Emergency Assistance	
Electric/N. Gas Assistance	290
Deliverable Fuels	33
Rental Assistance & Support	11
Home Repairs	9
Self-Sufficiency Programs	
Healthcare Enrollment (CAA direct)	490
Enrollment Countywide	12,000
Tax Filing	1,194
Refund total back to County Residents	\$2,425,532
Young Adult Diversion Court	
GED Support	1
Medical Assistance	2
Housing Assistance	8
Clothing & Personal Care	8
Transportation Assistance	6
Weatherization Program	25

Dental Clinic	
	2014 Impact
Total individuals receiving services (Fixed Clinic and Mobile Program Combined)	5,195
Youth Services	
Oral Screenings in schools (Mobile Unit)	2,311
Fluoride treatments (age 1- 15)	3,149
Sealants provided	994

BY THE NUMBERS

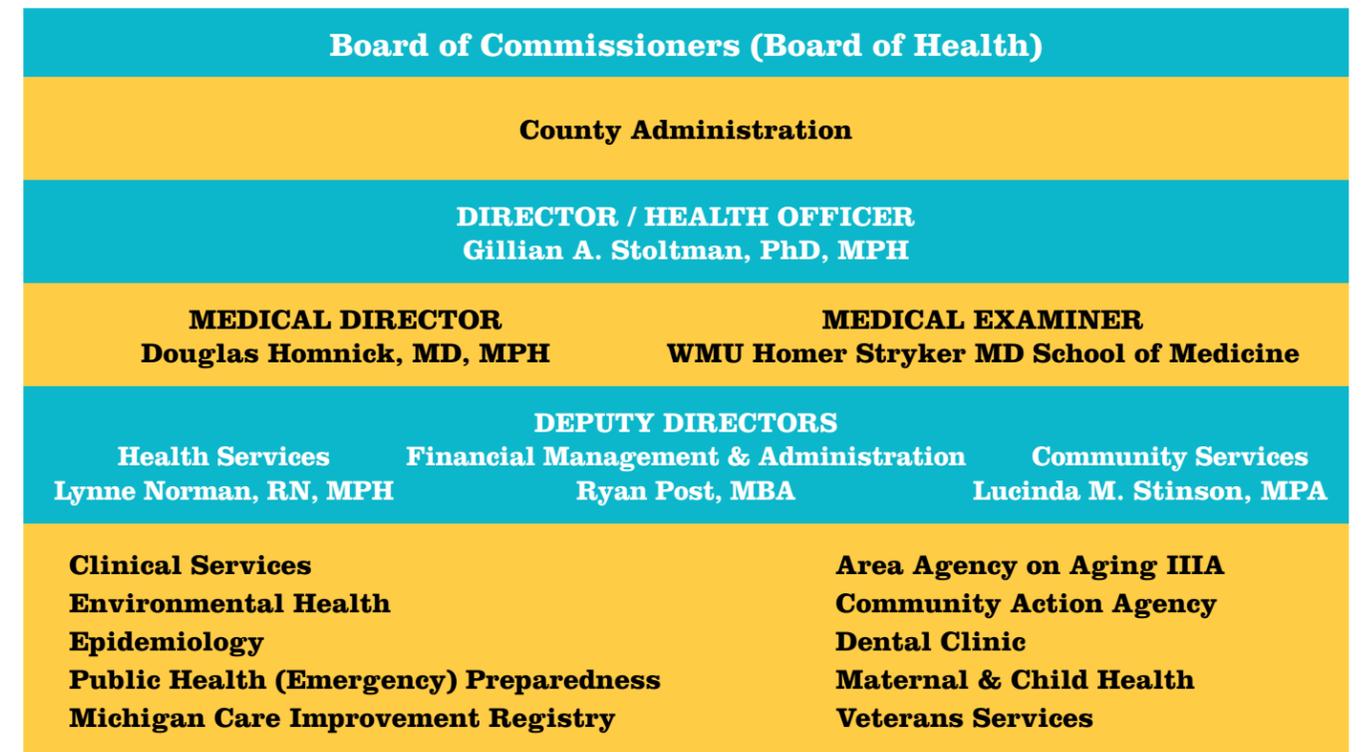
Environmental Health	
	2014 Impact
Land Water & Wastewater	
Residential Water Well Inspections	309
Residential Water Well Samples	840
Bathing Beach Inspections	77
Bathing Beach Samples	354
Type II Water Well Inspections	48
Type II Water Well Samples	171
Well Permits Issued	297
Sewage Treatment System Permits	315
Sewage Treatment System Inspections	341
Methamphetamine Busts	62
Methamphetamine Busts Closed (Cleaned)	54
Food Safety and Facilities	
Fixed Food Evaluations	2,084
Temporary Food Licenses	268
Licensed Swimming Pools	185
Swimming Pool Inspections	426
Body Art Inspections	14
Household Hazardous Waste	
Residents participating	10,358
Businesses participating	468
Chemicals collected (total pounds)	265,461
Antifreeze & Used Oil	76,516
Batteries	25,131
Flammable Materials & Cleaners	89,158
Fluorescent Light Bulbs	8,232
Mercury	85
Oil-based Paints	60,417
Pesticides	5,922
Electronic Devices collected (total pounds)	357,546
Unwanted Medications Collected (total pounds)	5,287

Maternal & Child Health	
	2014 Impact
Children's Special Health Care Services	
Clients receiving services	981
Case management participants	19
Care Coordination participants	123
Healthy Babies Healthy Start	
Prenatal cases	116
Interconceptual cases	48
Pediatric Cases	79
Case Management	243
Community Education participants	546
Provider Education participants	200
Nurse Family Partnership	
Families receiving services	123
Infants born	36
Home visits provided to families	1,257
Hearing	
Children screened	11,126
Preschoolers (age 3 to 5 years)	1,768
School age	9,358
Vision	
Children screened	15,994
Preschoolers (age 3 to 5 years)	1,716
School Age	350
Women, Infants & Children (WIC)	
Average monthly caseload	3,008
Families receiving online nutrition	1,716
Families in high risk care plans	350

Public Health Laboratory	
	2014 Impact
Gonorrhea & Chlamydia tests	847
Pool testing	4,253
Well Water testing	597
Pregnancy tests	75
Gonorrhea Cultures	10
Syphilis	107
Surface Waters	372
Wet Preparation Examination	458

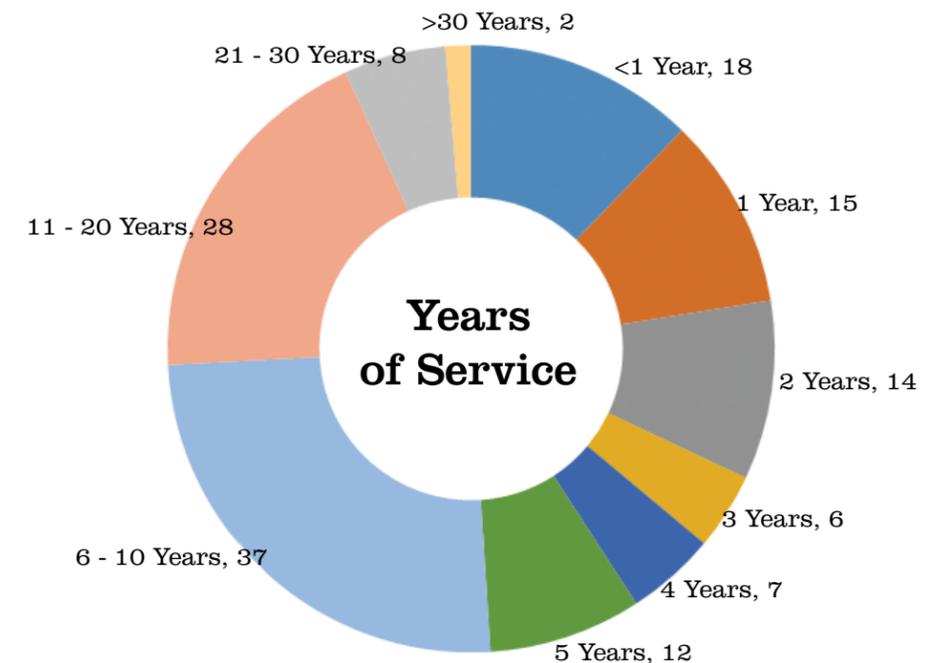
Veteran's Service Office	
Compensation & Pension Paperwork filed	360
MI Veterans Trust Fund (emergency assistance)	69
Food Voucher Assistance	227
Identification Cards Issued	67
County Death/Burial Benefits issued	300

Organizational Structure



The Health & Community Services Department is made up of 156 individuals (142.5 FTEs).

We are nurses, sanitarians, social workers, accountants, nutritionists, epidemiologists, health educators, data geeks, elected officials, doctors, parents, students, writers, dentists, community activists, passionate professionals and more.



Resources and Information about KCHCS Programs

[Area Agency on Aging IIIA](#)

[Information & Assistance](#)
[Choices for Independence](#)
[Long-Term Care Ombudsman](#)
[Healthy Living Programs](#)

[Breast & Cervical Cancer Control Navigation Program](#)

Care Coordination & Navigation

Clinical Services

[STD Clinic](#)
[HIV Counseling & Testing](#)
[Immunization Clinic](#)
[Travel Clinic](#)
[TB Control](#)
[Communicable Disease Surveillance](#)
[Epidemiology](#)

[Community Action Agency](#)

Emergency Utility Assistance, Weatherization,
Home Repairs, Self-Sufficiency Programs

[Dental Clinic](#)

Cleanings, X-rays, Fillings & Extractions,
Sealants & Fluoride Treatment

[Environmental Health](#)

[Food Safety & Restaurant Inspections](#)
[Residential Private Water Wells](#)
[Public Water Wells \(Type II & Type III Supplies\)](#)
[Ground Water Protection](#)
[Land, Water & Wastewater](#)
[Methamphetamine Clean-up](#)
Inspections:
[Campgrounds](#)
[Body Art](#)
[Pools & Spas](#)
[Household Hazardous Waste](#)
[Public Health Laboratory](#)

Maternal Child Health

[Children's Special Health Care Services](#)
[Healthy Babies Healthy Start](#)
[Nurse Family Partnership](#)
[Vision & Hearing Screening](#)
[Women, Infants & Children \(WIC\)](#)

[Public Health \(Emergency\) Preparedness](#)

Emergency Planning for Natural Disaster,
Bioterrorism Attack, Disease Epidemic

[Veterans Service Office](#)

Burial Benefits, VA Benefits, Emergency
Assistance (Food & Gas), MI Veterans Trust Fund

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Promoting Health for All
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