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24-Hour Hotline

Police 911
Fire 911
Help Line dial 211 (for crisis intervention)
Poison Center (800) 222-1222
Arson Tip line (800) 44-ARSON
Electric & Gas Emergencies (available 24/7) (800) 477-5050
Boys Town (and girls) (24 hour / 7 days Teen and Parent Hotline for almost any issue) (800) 448-3000
Children’s and Adult Protective Services (available 24 hours-7 days) (269) 337-5046
Silent Observer (269) 343-2100

Provider: Kalamazoo Community Mental Health
Address: 418 W. Kalamazoo Ave.
Kalamazoo, MI 49008
Phone: 269-553-8000
24-hour hotline #269-373-6000 or toll free number at 1-888-373-6200.
Website: www.kazoocmath.org
Services: Services for adults with mental illness, substance abuse issues, children with serious emotional conditions, individuals with developmental disabilities and support for families with these conditions.

Provider: Gryphon Place
Address: 3245 South 8th St.
Kalamazoo, MI 49009
Phone: 269-381-1510
Website: www.gryphon.org
Services: Suicide Prevention Hotline (269-381-4357)
For information and referral services and get connected to community resources. A community resource advisor is available 24 hours a day 7 days a week to help you find answers, whether it's assistance with food or in paying heating bills, mediating conflicts, fighting drug addictions, or any number of issues that so many in our community face.

Provider: YWCA Crisis and Hotline Response
Address: 353 E. Michigan Ave.
Kalamazoo, MI 49007
Phone: 269-385-3587 (GET CONNECTED USING 2-1-1) 24 hours a day 7 days a week
Website: www.ywcakalamazoo.org
Services: Providing assistance to victims of domestic or sexual violence and in need of emergency numbers.

NOTE: Government service agencies are listed in the blue section in the front of your local telephone book.
Additional Useful Phone Numbers

Provider: **Family Court** (269-385-6000)
Provider: **Friend of the Court** (269-384-8200)
Provider: **Juvenile Home** (269-383-8550)
Provider: **Kalamazoo Parks & Recreation** (269-383-8778)
Provider: **National Fraud Information Center** (800-876-7060)
Provider: **Michigan Road Conditions** (800-381-8477)

Advocacy Organizations

Provider: **Ask (Advocacy Services for Kids)**
Address: 216 Balch Street
          Kalamazoo, MI 49001
Phone: 269-343-5896
Website: [www.askforkids.org](http://www.askforkids.org)
Services: Dedicated to supporting families and improving the system of care for children’s mental health. Through collaboration with families and community partners, their hope is to guide this system toward becoming more family-driven, youth-guided, and culturally competent.

Provider: **Guardian Finance and Advocacy Center**
Address: 1000 South Burdick, Suite 200
          Kalamazoo, MI 49001
Phone: 269-963-3253 or 866-963-3253
Website: [www.yourguardian.org](http://www.yourguardian.org)
Services: Provides guardianship, conservatorship, representative payee, legal custodian, money management, personal representative, power of attorney and trust management services.

Provider: **The Ark**
Address: 3901 Emerald Dr. Suite B
          Kalamazoo, MI 49001
Phone: 269.342.9801
Website: [www.communityadvocates.org](http://www.communityadvocates.org)
Services: Helps individuals and families by advocating for their best interest in areas such as education, human services and many other major life areas. Promotes partnership with other agencies to support individuals with developmental disabilities.
## Alcohol and Drug Services

**Provider:** Alano Club  
**Address:** 933 S. Burdick  
Kalamazoo, MI 49001  
**Phone:** 269-343-2711  
**Website:** [www.kalamazooalanoclub.org](http://www.kalamazooalanoclub.org)  
**Services:** Provides substance abuse meetings, support clubs, and treatment centers.

**Provider:** Alcoholic Anonymous  
**Address:** Not Available  
**Phone:** Not Available  
**Website:** [www.aa.org](http://www.aa.org)  
**Services:** Provides assistance to help with staying sober and help other alcoholics to achieve sobriety.

**Provider:** Behavioral Health Services  
**Address:** 1000 Oakland Dr., third floor  
Kalamazoo, MI 49008  
**Phone:** 269-387-8230  
**Website:** [https://wmich.edu/unifiedclinics/about/behavioral](https://wmich.edu/unifiedclinics/about/behavioral)  
**Services:** Behavioral Health Services, formerly University Substance Abuse Clinic, at Western Michigan University is a licensed and accredited outpatient substance use and behavioral health disorder treatment provider in Michigan. Substance use disorder and other behavioral health treatment services are provided by therapists licensed and credentialed in the state of Michigan who have extensive training in the delivery of assessment, individual, group and family treatment services.

**Provider:** Clearview (Sacred Heart/Women’s residential and outpatient programs)  
**Address:** 1406 8th St.  
Port Huron, MI 48060  
**Phone:** 888-802-7472  
**Website:** [www.sacredheartcenter.com/womens-specialty.html](http://www.sacredheartcenter.com/womens-specialty.html)  
**Services:** Sacred Heart offers women’s specific services in an all-female service environment which is free from the distractions of a co-ed facility. Sacred Heart is the largest woman’s specialty services provider in Michigan. We have the ability to provide short and long term residential inpatient, outpatient services, independent living apartments and supportive housing between our two programs: New Life Home for Recovering Women and Clearview. Sacred Heart women’s specialty services incorporate a variety of health, parenting, child care, case management, specialized medical care and additional services with a course of substance abuse treatment.

**Provider:** Cocaine Anonymous  
**Address:** Not Available
Phone: 800-347-8998  
Website: [www.ca.org/](http://www.ca.org/)

Services: A twelve-step program for people who seek recovery from drug addiction.

**Provider:** Community Healing Center (outpatient treatment)  
**Address:** 2615 Stadium Dr.  
Kalamazoo, MI  
**Phone:** 269-343-1651  
**Website:** [www.communityhealingcenter.org](http://www.communityhealingcenter.org)  
**Services:** Outpatient Addiction Treatment Recovery Programs

**Provider:** Crystal Meth Anonymous  
**Address:** Not Available  
**Phone:** 855-638-4373  
**Website:** [www.crystalmeth.org/](http://www.crystalmeth.org/)  
**Services:** A relatively new 12-step program for people who seek recovery from drug addiction.

**Provider:** Eastwood House of Recovery  
**Address:** 2049 E. Michigan Ave.  
Kalamazoo, MI 49048  
**Phone:** 269-345-3599  
**Services:** A location of substance-free fellowship for recovering addicts and alcoholics.

**Provider:** Gospel Mission (Kalamazoo)  
**Address:** 448 N. Burdick  
Kalamazoo, MI 49007  
**Phone:** 269-345-2974  
**Website:** [www.kzogospel.org/](http://www.kzogospel.org/)  
**Services:** Christian organization offers meals, clothing, and emergency shelter to homeless and hungry people in Kalamazoo, Michigan

**Provider:** InterAct Of Michigan (dual diagnosis)  
**Address:** 610 South Burdick Street  
Kalamazoo, Michigan 49007  
**Phone:** 269-381-3700  
**Website:** [www.interactmichigan.org](http://www.interactmichigan.org)  
**Services:** Is dedicated to collaborative delivery of evidence-supported mental health and substance abuse treatments that foster hope and wellness.

**Provider:** Jim Gilmore Jr. Treatment Center (residential treatment)  
**Address:** 1910 Shaffer Rd.  
Kalamazoo, MI  
**Phone:** 269-382-9820  
**Website:** [www.communityhealingcenter.org](http://www.communityhealingcenter.org)  
**Services:** Provides detox and residential alcohol and drug treatment services.

**Provider:** Marijuana Anonymous
Address: Not Available
Phone: 800-766-6779
Website: [www.marijuana-anonymous.org](http://www.marijuana-anonymous.org)
Services: Helps people recover from marijuana addiction by using the 12 Steps of Recovery.

Provider: Narcotics Anonymous
Address: Not Available
Phone: 800-230-4085
Website: [www.michigan-na.org/sw_michigan/](http://www.michigan-na.org/sw_michigan/)
Services: To provide help with staying sober and to help others achieve sobriety.

Provider: **Pills Anonymous**
Address: **MI – Battle Creek**
Monday 6:00-7:00PM
1125 W Territorial Rd.
Battle Creek, MI
Bruce B. 269-841-6742 [bruceboyer83@yahoo.com](mailto:bruceboyer83@yahoo.com)

**MI – Battle Creek**
Thursday 6:00-7:00PM
1125 W Territorial Rd.
Battle Creek, MI
Bruce B. 269-841-6742 [bruceboyer83@yahoo.com](mailto:bruceboyer83@yahoo.com)

Website: pillsanonymous.org/meetings/find-a-meeting/
Services: Pills Anonymous is a twelve-step program for people who seek recovery from prescription drug addiction.

Provider: Pine Rest
Address: Multiple Locations
Phone: Residential Treatment (800-678-5500 & 616-455-9200)
Outpatient Treatment Kalamazoo (269-343-6700 & 866-852-4001)
Website: [www.pinerest.org](http://www.pinerest.org)
Services: Pine Rest offers inpatient hospitalization, partial hospitalization, outpatient counseling (through our clinic network), residential services, and consultation liaison—psychiatry and psychology.

Provider: **Recovery Institute**
Address: 1020 S. Westnedge Ave.
Kalamazoo, MI 49008
Phone: 269-343-6725
Website: [www.recoverymi.org](http://www.recoverymi.org)
Services: Advance wellness and recovery, offer personalized support, value individual choice and self-determination, foster living in recovery through example, give hope where there may be little or none, know that recovery brings about meaningful change in lifestyle and habits, believe that recovery is transformational, and brings about happiness and fulfillment.
Provider: **Turning Point (Salvation Army)**  
Address: 1215 Fulton St E.  
Grand Rapids, MI 49503  
Phone: (616) 742-0351  
Website: [www.turningpointgr.org](http://www.turningpointgr.org/)  
Services: Salvation Army is a drug or alcohol rehabilitation center with a primary focus on substance abuse treatment. The treatment center provides outpatient and residential short-term treatment care. There are no special groups or programs offered at this facility. Special language services provided include assistance for hearing impaired. Payments via Medicaid, state financed insurance, and private insurance are accepted. Payment assistance is offered by way of sliding fee scale.

Provider: **Veterans Administration (Battle Creek—Serves Veteran’s Only)**  
Address: 5500 Armstrong Rd.  
Battle Creek, MI 49037  
Phone: 888-214-1247 or 269-966-5600

Provider: **Victory Clinic**  
Address: 401 Howard St.  
Kalamazoo, MI 49001  
Phone: 269-344-4458  
Website: [www.victoryclinic.com](http://www.victoryclinic.com)  
Services: Victory Clinical Services is a state licensed methadone program designed to provide medical and counseling services to individuals who are addicted to opiate drugs.

### Substance Abuse Therapists

Website: [http://www.kazoocmh.org/OurServices/AdultServices/SubstanceAbuse.aspx](http://www.kazoocmh.org/OurServices/AdultServices/SubstanceAbuse.aspx)

### National and State Substance Abuse Information

Provider: National (SAMHSA)  
Phone: 877-262-4954  
Website: [http://www.samhsa.gov/find-help](http://www.samhsa.gov/find-help)

Provider: State of Michigan Providers of Assessments and Classes  
Website: [http://www.michigan.gov/mdhhs/0,5885,7-339-71550_2941_4871_4877_48561-15643--,00.html](http://www.michigan.gov/mdhhs/0,5885,7-339-71550_2941_4871_4877_48561-15643--,00.html)

Provider: Southwest Michigan Behavioral Health (SWMBH)  
Phone: 800-781-0353  
Services: Provides screening and referral services to people without insurance or Medicaid in Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, St. Joseph and Van Buren Counties.
Provider: Cornerstone Assessment Center  
Phone: 616-336-3909  
Services: Provides screening and referral services to people without insurance or Medicaid in Kent County.

Provider: Shoreline Assessment Center  
Phone: 866-846-7311  
Services: Screening and referral services for Allegan, Muskegon and Ottawa Counties.

Substance Abuse Treatment (other regions)

- Addiction Treatment Services (Traverse City) 231-922-4810
- Allegiance Addiction Recovery (Jackson) *Takes Medicare 517-782-4001
- Brighton Hospital (Brighton) *Takes Medicare 810-227-1211
- Clearview Women’s Specialty Services (Richmond) 810-392-2167
- Completion House (Pontiac) 248-836-0191
- Dawn Farm (Ann Arbor) 734-669-8265
- Dawn Farm (Ypsilanti) 734-485-8725
- Great Lakes Recovery Center (Marquette) 906-228-7611
- Glass House (Lansing-provides services to women) 517-482-2028
- Havenwyck Hospital (Auburn Hills) 800-401-2727
- Harbor Oaks Hospital (New Baltimore) 586-725-5777
- Henry Ford Maplegrove Center (West Bloomfield) 248-661-6100
- Holden House (Lansing-provides services to men) 517-887-0226
- Kairos Healthcare (Saginaw) 989-755-1072
- New Hope (Sault St. Marie) *Takes Medicare  
  Women with Children 906-632-2522  
  Men 906-635-5542
- Phoenix House (Calumet) 906-337-0763
- Sparrow Health Systems (Lansing) *Takes Medicare 517-364-7740
- St. Mary Mercy (Livonia) *Takes Medicare 734-655-5850
- Ten 16 Recovery Network  
  Detox (Mt. Pleasant) 989-775-0604  
  Residential (Midland) 989-835-3466
- Turning Point (out of State, Moultrie, GA) 800-342-1075  
  (takes Medicare and private insurances and has helped patients with transportation needs before and has a 21 day program. [http://turningpointcare.com](http://turningpointcare.com)
Anger Management/Domestic Violence

Provider: Community Corrections
Address: 1421 Healy St.
Kalamazoo, MI 49048
Phone: 269-383-6434
Website: Not Available
Services: Tentative Program Start Date: March 15, 2016
Anger Management teaches practical and cognitive skills for transforming the emotion of anger into healthy behavior.
Domestic abuse intervention teaches the power/control philosophy; accepting the consequences, taking responsibility and changing behavior.

Provider: KPEP
Address: 519 S. Park St.
Kalamazoo, MI 49007
Phone: 269-383-0444
Website: www.kpep.com/programs
Services: With the goal of reducing the incidence of aggressive behavior, participants focus on developing the ability to deal with emotions and stress. During this 12 week intervention participants are required to look at their behaviors and identify alternative ways to handle situations.

Provider: New Way Counseling Center
Address: 1128 S. Westnedge Ave.
Kalamazoo, MI 49008
Phone: 269-552-9134
Website: Not Available
Services: Outpatient treatment that includes anger management/domestic violence assessments and counseling.

Provider: YWCA
Address: 353 E. Michigan Ave.
Kalamazoo, MI 49007
Phone: 269-345-5595
Website: www.ywca-kalamazoo.org
Services: Providing assistance to victims of domestic or sexual violence and in need of emergency numbers.

Provider: DHS-Protective Services (Children & Adult)
Address: 322 E. Stockbridge Ave.
Kalamazoo, MI 49001
Phone: 269-337-4900 or 24/7 hotline 855-444-3911
Website: www.michigan.gov
Services: A program responsible for investigating allegations of abuse and neglect. Provides assistance programs, cash, food and/or medical.
Provider: **Kalamazoo Child and Neglect Council**  
Address: 420 E. Alcott, Suite 500  
Kalamazoo, MI 49001  
Phone: Phone: (269) 552-4430  
Website: [www.kalamazoocan.com](http://www.kalamazoocan.com)  
Services: Kalamazoo County Child Abuse and Neglect Council (CAN Council) is a nonprofit organization dedicated to preventing child abuse and neglect in Kalamazoo County. They are not a government agency, but work closely with a wide range of public and private organizations throughout the year.

### Autism/Aspergers

Provider: **Asperger Society of Michigan**  
Address: Information and support  
5047 West Main Street #358  
Kalamazoo, MI 49009  
Phone: Not Available  
Website: Not Available  
Email: info@aspergermichigan.com  
Services: To connect individuals with Asperger Syndrome and their families for support.

Provider: **Kalamazoo Autism Center (KAC)**  
Address: Child Development Center  
110 W. Cork St.  
Kalamazoo, MI  
Phone: Department of Psychology  
Western Michigan University  
Kalamazoo MI 49008-5439  
(269) 387-4500  
Website: [http://www.kalamazooautismcenter.com/](http://www.kalamazooautismcenter.com/)  
Services: KAC is located within the Child Development Center (CDC), a well-established childcare provider in Kalamazoo, MI. Graduate and undergraduate behavior analysis students in the psychology department at WMU work one-on-one with our children, providing intensive behavioral interventions. They target skills such as communication, activities of daily living (e.g., toileting, tooth brushing, hand washing), play, and social skills. They also work to decrease inappropriate behaviors (e.g., tantrums and self-stimulatory behaviors).

Provider: **Kalamazoo Autism Society**  
Address: 509 W. Vine St.  
Kalamazoo, MI 49008  
Phone: 269-326-3023  
Website: [www.kalamazooautismsociety.org](http://www.kalamazooautismsociety.org)  
Services: Local resource for improving the lives of all affected by autism.
### Blind and Visually Impaired

<table>
<thead>
<tr>
<th>Provider:</th>
<th>Blind and Visually Impaired Support Groups</th>
</tr>
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<tbody>
<tr>
<td>Address:</td>
<td>918 Jasper Street, Kalamazoo, MI</td>
</tr>
<tr>
<td>Phone:</td>
<td>269-553-4960</td>
</tr>
<tr>
<td>Website:</td>
<td>Not Available</td>
</tr>
<tr>
<td>Services:</td>
<td>Support group meets the third Wednesday of each month from 10:30 am to 12:00 noon at Senior Services. Transportation provided.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provider:</th>
<th>Blind Starfish Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>517 E. Crosstown Parkway, Kalamazoo, MI</td>
</tr>
<tr>
<td>Phone:</td>
<td>269-383-1544</td>
</tr>
<tr>
<td>Website:</td>
<td>Not Available</td>
</tr>
<tr>
<td>Services:</td>
<td>A group for people who are blind or have low vision. Meets the second &amp; fourth Tuesdays of the month from 7:00 – 8:30 pm at the Disability Network’s Community Building. Spouses, partners, family members &amp; other interested persons are welcome.</td>
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<table>
<thead>
<tr>
<th>Provider:</th>
<th>National Federation of the Blind, Kalamazoo Chapter</th>
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<tbody>
<tr>
<td>Address:</td>
<td>321 W. South Street, Room 301, Kalamazoo, MI</td>
</tr>
<tr>
<td>Phone:</td>
<td>989-284-7915</td>
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<tr>
<td>Website:</td>
<td>Not Available</td>
</tr>
<tr>
<td>Services:</td>
<td>Group meets the second Monday of the month at First Presbyterian Church of Kalamazoo. 6:30 pm social time, 7:00 meeting.</td>
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<table>
<thead>
<tr>
<th>Provider:</th>
<th>Bureau of Services for Blind Persons</th>
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<tbody>
<tr>
<td>Address:</td>
<td>1541 Oakland Drive, Kalamazoo, MI 49008</td>
</tr>
<tr>
<td>Phone:</td>
<td>269-337-3848</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.michigan.gov/lara/0,4601,7-154-28313_33124---,00.html">http://www.michigan.gov/lara/0,4601,7-154-28313_33124---,00.html</a></td>
</tr>
<tr>
<td>Services:</td>
<td>The BSBP Training Center provides training and services to blind and visually impaired residents of the state of Michigan and elsewhere.</td>
</tr>
</tbody>
</table>

### Cognitive Behavioral Therapy (CBT)

<table>
<thead>
<tr>
<th>Provider:</th>
<th>Office of Community Corrections</th>
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</thead>
<tbody>
<tr>
<td>Address:</td>
<td>1421 Healy St., Kalamazoo, MI 49048</td>
</tr>
<tr>
<td>Phone:</td>
<td>269-383-6434</td>
</tr>
<tr>
<td>Website:</td>
<td>Not Available</td>
</tr>
<tr>
<td>Services:</td>
<td>The program challenges individuals to develop new thinking patterns. The goal overtime: being able to establish new core attitudes and beliefs, as a result changing behavior.</td>
</tr>
</tbody>
</table>
Child Care

Provider: **Child Care Resources**  
Address: 268 E. Kilgore Rd., Ste. D  
Portage, MI 49002  
Phone: 269-349-3296 or 800-343-3470  
Website: [www.ccr4kids.org/](http://www.ccr4kids.org/)  
Services: Child Care Resources is the Great Start to Quality Southwest Resource Center, one of ten across Michigan. The Resource Center coordinates supports and services for child care providers across all settings, and coordinates supports and services for families searching for licensed and registered child care.

Provider: **Drop In Child Care Center**  
Address: 129 S. Park St.  
Kalamazoo, MI  
Phone: 382-3640  
Website: [http://www.kdccc.org/](http://www.kdccc.org/)  
Services: The Kalamazoo Drop-In Child Care Center (KDCCC) was established to provide free, short-term child care for low-income families with children from six weeks through the age of five. The objectives of our service are to enable parents with young children to more rapidly negotiate the maze of appointments and services often required to obtain employment, permanent housing, register for school or attend classes and eventual self-sufficiency.

Provider: **Kalamazoo County Department of Human Services**  
Address: 322 E. Stockbridge Ave.  
Kalamazoo, MI 49001  
Phone: 269-337-4900  
Website: [http://michigan.gov/mde/0,4615,7-140-63533_63534_72609---,00.html](http://michigan.gov/mde/0,4615,7-140-63533_63534_72609---,00.html)  
Services: If you need help paying for your child care, assistance may be available.

Counseling

Website: [https://therapists.psychologytoday.com/rms/county/MI/Kalamazoo.html](https://therapists.psychologytoday.com/rms/county/MI/Kalamazoo.html)

Provider: **Catholic Family Services**  
Address: 1819 Gull Rd.  
Kalamazoo, MI 49048  
Phone: 269-381-9800  
Website: [www.catholicfamilyservices.org](http://www.catholicfamilyservices.org)  
Services: Programs include: casework services, counseling, support groups, skill-building workshops, senior services, services to young mothers and youth services.  
*Sliding Scale Fee offered*

Provider: **Child & Family Psychological Services**
services:

- Caring and comprehensive counselling services for: Adults, teens and children of all ages, Individual, couples, family and group counselling, ADD/ADHD Psychological testing & evaluation, Substance abuse counselling, testing & evaluation.

Provider:

**Desert Streams Christian Counselling Center**

Address: **Kalamazoo Office** - 5340 Holiday Terrace
Kalamazoo, MI

Phone: (269) 372-4140

**Portage Office** - 1662 E. Centre Ave
Portage, MI

Phone: (269) 321-8564

Website: [http://www.childandfamilypsych.com/](http://www.childandfamilypsych.com/)

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services:

Since 1991, we have provided counseling services for children, adolescents, adults and families. Our trained and experienced psychologists, social workers, counselors and clergy are committed to helping you resolve problems and to rebuild your emotional, mental and spiritual health. The counseling services we provide are based on Christian values and principles. Whether you are devoutly religious or have no formal faith, we can help you and your family through difficult times.

Provider:

**Kalamazoo Community Mental Health**

Address: 418 W. Kalamazoo Ave
Kalamazoo, MI 49007

Phone: (269) 373-6000

3299 Gull Road Office
Nazareth, MI 49074

Phone: (269) 553-8000

(and)

2030 Portage Rd
Kalamazoo, MI 49001

Website: [http://www.kazoocmh.org/](http://www.kazoocmh.org/)

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services:

Kalamazoo Community Mental Health and Substance Abuse Services (KCMHSAS) has been delivering quality services and programs to improve the lives of those we serve for over 30 years. We provide a welcoming and diverse community partnership which collaborates and shares effective resources that support individuals and families to be successful through all phases of life. KCMHSAS works with youth, families, and adults with mental illnesses, intellectual and developmental disabilities, and substance abuse disorders to help them succeed.
Provider: **Family & Children Services**  
Address: **Kalamazoo Office** - 1608 Lake Street  
Kalamazoo, MI 49001  
Phone: (269) 344-0202  
**Portage Office** - 1302 West Milham  
Portage, MI 49024  
Phone: (269) 344-2020  
**Battle Creek Office** - 778 W. Columbia  
Battle Creek, MI 49015  
Phone: (269) 965-3247  
Website: [http://www.fcsource.org/contact.html#.Vpe1KGdumic](http://www.fcsource.org/contact.html#.Vpe1KGdumic)  
Services: The Agency offers a continuum of behavioral health and child welfare programs and services as one organization – board members, staff and foster parents – with a unity of purpose. All services are strength-based and client-centered, supporting individuals and families as they create healthy changes in their lives. Family & Children Services is dedicated to – and known for – best practices in human-service delivery in the community.  
*Sliding Scale Fee offered*

Provider: **Kalamazoo Psychology**  
Address: 122 W. South Street  
Kalamazoo, MI 49007  
Phone: 269-349-4219  
Services: At Kalamazoo Psychology, the aim of our counselors and psychologists is to help you uncover your true potential and lead a life that is worth celebrating. With the help of a professional counselor or psychologist, you can work toward better understanding of the challenges in your life. Our counselors and psychologists can help you unearth long-standing behavioral patterns or negative perceptions that may be holding you back from experiencing a more fulfilling and meaningful life.

Provider: **New Way Counseling**  
Address: 1128 S. Westnedge Ave.  
Kalamazoo, MI 49008  
Phone: 269-552-9134  
Website: Not Available  
Services: New Way Counseling Center offers substance abuse treatment in Kalamazoo, Michigan. It has programs catering to particular demographics, such as DUI / DWI offenders and criminal justice clients.

Provider: **Senior Services**
Address: 918 Jasper Street
Kalamazoo, MI 49001
Phone: (269) 382-0515
Website: http://www.seniorservices1.org/
Services: Senior Services is one of the largest and most comprehensive organizations serving older adults and persons with disabilities anywhere. They provide vital, life sustaining services clients. Serving Kalamazoo and Calhoun Counties, as well as other portions of Southwest Michigan. The organization has been caring for those in need for over 50 years. Their integrated model of care helps keep their clients living safely within their own homes. With just one call to Senior Services a complete array of services become available.

Provider: WMU - Sindecuse Health Center
Address: Western Michigan University
Kalamazoo MI 49008
Phone: 269-387-3287
Website: https://wmich.edu/healthcenter/counseling
Services: We offer short-term individual, couples and group counseling for a diverse student population. The counseling process can help students learn skills to cope with problems and develop new ways of thinking, which may lead to a healthier and more fulfilling lifestyle.
Relationship or family conflicts, Stress and anxiety, Grief or loss, Social and peer pressure, Sexual identity questions, Trauma and post-traumatic stress, Adjusting to college life, Feeling down or depressed, Body image or eating disorders.

Culturally Specific Support

Provider: Gay & Lesbian Resource Center
Address: 629 Pioneer Street, Suite 102
Kalamazoo, MI 49008-1860
Phone: 269-349-4234
Website: http://www.kglrc.org/
Services: The Kalamazoo Gay Lesbian Resource Center aims to be a ‘one-stop shop’ for information, support and fellowship for gay, lesbian, bi-sexual, transgender and ally members of the greater Kalamazoo community. Feel free to connect with us during office hours with questions or requests

Provider: Hispanic American Council
Address: 930 Lake St., Suite A
Kalamazoo, MI 49001
Phone: 269-385-6279
Website: http://hispanicamerican council.org/contact/
Services: The Hispanic American Council is a nonprofit community organization established to advocate for the well-being of the Hispanic population in Southwest Michigan.

Provider: Russian Cultural Association
Address: Not Available
Provider: **Southwest Michigan Black Heritage Society**  
Address: 471 W. South Street, Suite 42A  
Kalamazoo, MI 49007  
Phone: 269-381-9775  
Website: [http://www.smbhs.org/index.html](http://www.smbhs.org/index.html)  
Services: The mission of the Southwest Michigan Black Heritage Society is to nurture respect, appreciation, and study of the African American heritage and contributions to Southwest Michigan history. This new mission statement encompasses the concept of racial equity and our commitment to continue work we began as a part of the RACE Exhibit Initiative of Southwest Michigan.

Provider: **Transgender Support Groups**  
Address: 629 Pioneer St., #102  
Kalamazoo, MI 49008  
Phone: 269-349-4234  
Website: [www.kglrc.org](http://www.kglrc.org)  
Services: TransCend provides support and resources to the Southwest Michigan transgender community, their significant others, family, friends, and allies. TransCend is a program of the Resource Center. TransCend meetings are open to persons age 18 and older (ages 16 and 17 are welcome with parental/guardian permission).

**Deaf and Hard of Hearing**

[http://michdhh.org/agencies/](http://michdhh.org/agencies/)

Provider: **Deaf and Hard of Hearing Services**  
Address: 4328 Kalamazoo Ave., SE  
Grand Rapids, MI 49508  
Phone: 616-732-7358  
Website: [http://deafhhs.org/](http://deafhhs.org/)  
Services: Offers advocacy services, classes, tutoring, interpreter services and assistive equipment.

Provider: **Hearing Specialists of Kalamazoo**  
Address: 4230 S. Westnedge Ste. 3  
Kalamazoo, MI 49008
Phone: 269-366-4445  
Website: http://www.kalamazoohearing.com/  
Services: Diagnostic Audiology Testing including comprehensive Audiograms (hearing tests), Tympanograms (middle ear pressure analysis), Speech Audiometry (tests of word understanding ability) and Acoustic Reflex testing, Free Hearing Aid Consultations, Complete line of Digital Hearing Aids, Hearing Aid Repairs and Supplies, Hearing Aid Batteries, Assistive Listening Devices (amplified telephones, devices for the television, devices for the hearing impaired), FM Systems (Auditory Trainers), Custom Earmolds, Custom Swim plugs and other preventative items for water play and bathing, Custom Fit Musician’s Plugs, Custom Fit Noise Protection Plugs, Custom-Fit iPod earpieces, Hearing protection for Musicians

**Dental Services (free or low cost)**

Provider: **Family Health Center**  
Address: 117 W. Paterson St.  
Kalamazoo, MI 49007  
Phone: 269-349-2641  
Website: http://www.fhckzoo.com/  
Services: The Family Health Center provides comprehensive dental services, for both children and adults.  
**Family Health Center**  
2030 Portage St.  
Kalamazoo, MI  
Phone: 269-349-0888

Provider: **Kalamazoo County Dental Clinic**  
Address: 3299 Gull Rd.  
Kalamazoo, MI 49048  
Phone: 269-373-5217  
Website: http://www.kalcounty.com/hcs/dentalclinic/  
Services: Dental Cleanings, X-Rays, Fillings, Dental Sealants, Fluoride Treatment, Extractions. The Kalamazoo County Oral Health Program’s mission is to provide access to preventive and restorative dental care to underprivileged and underserved residents of Kalamazoo County.

Provider: **Kalamazoo Valley Community College Dental Clinic**  
Address: 6767 W. O Ave.  
Kalamazoo, MI 49003  
Phone: 269-488-4338  
Website: https://www.kvcc.edu/academics/DHY_Services.pdf
Services: They are a hygiene clinic. That means they can clean teeth, take x-rays, and place protective covers called sealants on molars. They are not able to fill cavities, do extractions, make or adjust dentures, or other procedures done strictly by a dentist.

Drug Testing Facilities

Provider: ARCpoint Labs
Address: 5401 Portage Rd., #8
Kalamazoo, MI 49002
Phone: 269-312-7559
Website: http://kalamazoo-mi.arcpointlabs.com/
Services: Drug and Alcohol testing, DNA testing, Lab tests, Health & Wellness testing, DOT testing.

Provider: Forensic Fluids Laboratories
Address: 225 Parsons St.
Kalamazoo, MI 49007
Website: http://forensicfluids.com/
Services: Forensic Fluids provides oral fluid drug testing for drugs of abuse, therapeutic environments, and lab-to-lab. It’s fast, accurate, and tamper-proof.

Provider: Health Street
Address: 5555 Gull Rd., Suite 203
Kalamazoo, MI 49048
Phone: 269-348-0677
Website: https://www.health-street.net/location/kalamazoo-mi/
Services: Health Street provides DNA, paternity, drug & alcohol testing

Provider: Kalamazoo County Office of Community Corrections
Address: 1421 Healy St.
Kalamazoo, MI 49048
Phone: 269-383-6443
Website: https://www.kalcounty.com/occ/drug-test.htm
Services: To ensure that Community Corrections program participants are actively engaging in their recovery, random drug testing is performed. Participants in the drug-testing program can include defendants who are under OCC Pretrial Supervision, enrolled in Electronic Monitoring or on probation. OCC also provides drug-testing services to the Department of Human Services (DHS). The DHS Children's Protective Services refers parents for drug testing
whose homes have been raided by drug enforcement officers or parents suspected of abuse and/or neglect.

**Education**

**Provider:** Comstock Compass High School  
**Address:** 3010 Gull Rd.  
Kalamazoo, MI  
**Phone:** 269-250-8930  
**Website:** [http://www.comstockps.org/Schools/compass](http://www.comstockps.org/Schools/compass)  
**Services:** Alternative Education Program. The alternative education program works with school districts to develop programs that help all students to be successful. Program ideas range from early intervention for at-risk learners that start the student off on the right track to programs for students who have lost their way entirely.

**Provider:** Goodwill Industries  
**Address:** 420 E. Alcott St.  
Kalamazoo, MI  
**Phone:** 269-382-0940  
**Website:** [http://www.goodwillswmi.org/](http://www.goodwillswmi.org/)  
**Services:** Goodwill Industries of Southwestern Michigan provides employment, education, training, and support services to individuals and families so they can achieve self-sufficiency. Serving southwest Michigan including Allegan, Berrien, Cass, Kalamazoo, St. Joseph, and Van Buren counties, and the cities of Kalamazoo, Portage, Allegan, Benton Harbor, Bridgman, Mattawan, New Buffalo, Niles, Otsego, Paw Paw, Plainwell, Richland, Saugatuck, South Haven, Stevensville, Sturgis, Three Rivers, and Wayland.

**Provider:** Kalamazoo Public Schools (Adult Education)  
**Address:** 1220 Howard St.  
Kalamazoo, MI 49008  
**Phone:** 269-337-0422  
**Website:** [http://kalamazoopublicschools.com/Departments/AdultEducation.aspx](http://kalamazoopublicschools.com/Departments/AdultEducation.aspx)  
**Services:** This program has established itself as a quality program designed to meet the unique needs of the adult learners in the county. Each year the Kalamazoo Adult Education program serves between 500 - 1,000 students and awards between 50 - 150 GED certificates. All services and classes are free for students who do not have a high school diploma and are at least 20* years old.

**Provider:** Youth Opportunities Unlimited  
**Address:** 422 E. South St.
Kalamazoo, MI
Phone: 269-349-9676
Website: http://www.kresa.org/site/default.aspx?PageID=1
Services: The WIOA Youth Services program provides assistance to at-risk, economically disadvantaged youth. Initially, staff works with each youth to establish a comprehensive, individual service plan that targets educational and employment related goals. Youth receive assistance with high school completion, enrollment in college or certification programs, basic skills tutoring, credit recovery, and work readiness training.
Program participants may also have the opportunity to build their work history through paid work experience. The training component offers youth a glimpse into the real world requirements, challenges and opportunities of the workforce. Youth are placed at job sites and work alongside their staff to gain invaluable workplace experience.
The program offers numerous opportunities for youth to explore career options and assists youth with getting started in desired career field. Pre-apprenticeships, job shadowing, paid internships and on-the-job training, which provides training reimbursement dollars to employers, are just a few examples of program benefits. Y.O.U. currently offers this program in Kalamazoo, St. Joseph, and Branch counties

Emergency Resources

Provider: Ark Services for Youth
Address: 990 W. Kilgore Rd.
Kalamazoo, MI 49008
Phone: 269-343-8765 or 800-873-8336
Services: Crisis situation, Homelessness or housing issues, Family challenges & conflicts, Anger management, Life skills, Education and employment needs, Improved communication skills, Improved health & well being, Alternatives to living on the street. Serves youths ages 10 -21 through various programs.

Provider: Department of Human Services
Address: 322 E. Stockbridge Ave.
Kalamazoo, MI 49001
Phone: 269-337-4900
Website: http://www.michigan.gov/mdhhs/0,5885,7-339-73970_5461_66819-288239--00.html
Services: Food, Cash, Child Care, Emergency Relief (home, utilities, burial), Healthcare Coverage, Medicaid, Women-Infant-Children assistance programs.

Provider: Healthcare for the Homeless (Family Health Center)
Address: 117 W. Paterson St.
The Family Health Center provides comprehensive dental services, for both children and adults.

**Family Health Center**
2030 Portage St.
Kalamazoo, MI
Phone: 269-349-0888

**Provider:** Housing Resources, Inc.
**Address:** 420 E. Alcott, Suite 200
Kalamazoo, MI 49001
**Phone:** 269-382-0287
**Website:** [http://www.housingresourcesinc.org/](http://www.housingresourcesinc.org/)
**Services:** Crisis intervention, Homeless Prevention/Eviction Diversion, Permanent Supportive Housing, Rapid Rehousing/Eleanor House, Housing Stabilization, Affordable Housing Options.

**Provider:** Kalamazoo County Community Action Bureau
**Address:** 3299 Gull Rd., Wing 2, Floor 3, Rm. 310
Kalamazoo, MI 49048
**Phone:** 269-373-5066
**Website:** [http://www.kalcounty.com/hcs/caa/](http://www.kalcounty.com/hcs/caa/)
**Services:** The CAA provides supportive services to economically disadvantaged Kalamazoo County residents in an effort to help them become self-sufficient. The CAA offers programs such as utility bill assistance, home weatherization, tuition assistance, and budgeting education.

**Provider:** Kalamazoo Deacon’s Conference
**Address:** 1010 N. Westnedge Ave
Kalamazoo MI, 49007
**Phone:** 269-344-7333
**Website:** [http://kzoodc.org/](http://kzoodc.org/)
**Services:** Distribute FREE clothing, furniture, household items, financial assistance; retail job training; provide support and encouragement.

**Provider:** Kalamazoo Gospel Mission
**Address:** 448 North Burdick
Kalamazoo, MI 49007
Provider: **Ministry With Community: Drop In Center**
Address: 440 N. Church St.
Kalamazoo, MI 49007
Phone: 269-343-6073
Website: [http://www.ministrywithcommunity.com/](http://www.ministrywithcommunity.com/)
Services: The following services are available to members 7 days per week on a first-come first-serve basis: Laundry, Showers, Phone access (local calls), Fax machine, Copy machine, Breakfast, Lunch. Personal care items are given out on a daily basis to members requesting these items. Lockers are available on a first-come, first-serve basis for members needing a place to store their personal items.

Provider: **Portage Community Outreach Center**
Address: 325 E. Centre Ave.
Portage, MI 49024
Phone: 269-323-1942
Website: [http://www.portagecommunitycenter.org/about-us](http://www.portagecommunitycenter.org/about-us)

Provider: **Salvation Army**
Address: 1700 S. Burdick St.
Kalamazoo, MI 49001
Phone: 269-344-6119
Website: [http://www.tsakalamazoo.org/kalamazoo/social-services](http://www.tsakalamazoo.org/kalamazoo/social-services)
Services: Provides food and personal items pantry, emergency utility assistance, emergency disaster services, holiday assistance.

Provider: **YWCA – Domestic Assault Program**
Address: 353 E. Michigan Ave.
Kalamazoo, MI 49007
Phone: 269-345-5595
Website: [http://www.ywcakalamazoo.org/site/c.8fLLZPvE6LSh/b.8516007/k.BE0D/Home.htm](http://www.ywcakalamazoo.org/site/c.8fLLZPvE6LSh/b.8516007/k.BE0D/Home.htm)
Services: Provides counseling, a crisis line, support groups, resource referral, advocacy, and shelter for victims of domestic assault and their families.
## Employment & Training Services

<table>
<thead>
<tr>
<th>Provider</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Adecco Employment Temp Service</strong></td>
<td>5955 W. Main, Kalamazoo, MI</td>
<td>269-353-3541</td>
<td><a href="http://www.adeccousa.com/">http://www.adeccousa.com/</a></td>
<td>A staffing agency that offers flexible job opportunities and advice to workers throughout their careers.</td>
</tr>
<tr>
<td><strong>Michigan Rehabilitation Services (MRS)</strong></td>
<td>4210 South Westnedge, Kalamazoo MI, 49008</td>
<td>269-337-3700</td>
<td><a href="http://www.michigan.gov/mdhhs/0,5885,7-339-73971_25392_40237_40244_40913_41068-17766--00.html">http://www.michigan.gov/mdhhs/0,5885,7-339-73971_25392_40237_40244_40913_41068-17766--00.html</a></td>
<td>Michigan Rehabilitation Services (MRS) partners with individuals and employers to achieve quality employment outcomes and independence for individuals with disabilities.</td>
</tr>
<tr>
<td><strong>Michigan Veteran’s Employment Services</strong></td>
<td>Not Available</td>
<td>Not Available</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Website: [http://www.mitalent.org/veteran/](http://www.mitalent.org/veteran/)
Services: To deliver intensive employment services to a targeted veteran population as an integrated partner with the Michigan Works! Agency, in accordance with the intent of the Jobs for Veterans State Grant program.

Provider: **Michigan Works**
Address: 1601 S. Burdick
        Kalamazoo, MI
Phone: 269-383-2536
Address: 222 S. Westnedge Ave.
        Kalamazoo, MI
Phone: 269-349-1533
Address: 2323 Gull Rd.
        Kalamazoo, MI
Phone: 517-371-1100
Website: [http://www.michiganworkssouthwest.org/](http://www.michiganworkssouthwest.org/)
Services: Michigan Works! offers a wide variety of services to assist job seekers with career choices and searching for employment to include employment preparation workshops and Veteran’s Services.

Provider: **Snelling Personnel Services Temp Service**
Address: 6794 S. Westnedge Ave.
        Portage, MI 49002
Phone: 269-324-2715
Website: [http://snelling.com/](http://snelling.com/)
Services: Providing staffing solutions to professionals and businesses in a number of sectors, including: medical, technical, financial, light industrial, and office administration.

Provider: **Portage Community Outreach Center**
Address: 325 E. Centre Ave.
        Portage, MI 49002
Phone: 269-323-1942
Website: [http://www.portagecommunitycenter.org/about-us](http://www.portagecommunitycenter.org/about-us)
Services: Provides assistance with resumes and finding employment.

**Free/Low Cost Clinics**

Provider: **Family Health Center**
Address: 117 W. Paterson
        Kalamazoo, MI 49007
Phone: 269-329-2641
Website: [http://www.fhckzoo.com/](http://www.fhckzoo.com/)
Services: Whether you have a cold, need a regular check-up, have a toothache, struggle with mental health challenges, are having a baby or need other answers to your healthcare needs, FHC staff is on hand in a number of different departments and in a number of different ways to serve you. Simply click on the link to any service you may need.

Provider: **Kalamazoo County Health Services**
Address: 3299 Gull Rd.
Kalamazoo, MI 49048
Phone: 269-373-5200
Website: http://www.kalcounty.com/hcs/
Services: Promoting health for all through various assistance programs.

Provider: Western Michigan University School of Medicine
Address: 1000 Oakland Dr.
Kalamazoo, MI 49008
Phone: 269-337-6500
Website: http://med.wmich.edu/patient-care/our-clinics
Services: Offers health care services for the entire family - from infants to geriatrics, including obstetrics and prenatal care. Currently accepting patients residing in Kalamazoo County. Services are provided at a reduced rate.

Grief and Loss

Provider: Hospice Care of Southwest Michigan
Address: 2255 W. Centre Ave.
Portage, MI 49002
Phone: 269-345-0273
Website: http://www.hospiceswmi.org/griefCalendar.php
Services: Offering various support groups for adults, children, and families.

Provider: Reverence Home Health & Hospice
Address: 348 N. Burdick
Kalamazoo, MI 49007
Phone: 269-552-0717
Website: http://www.reverencehomehealth.org/Reverenc.nsf/0/5A294C2ECF09421385257AD6000029AF
Services: Reverence Home Health & Hospice offers grief support groups (Living with Loss and Parenting the Grieving Child) that are designed to provide a safe environment to talk about feelings related to loss, learn ways to cope, and identify new sources of strength.

Groups (common ground, support and parenting)

Provider: Alzheimer Support Group
Address: Not Available
Phone: 800-272-3900
Website: http://alz.org/mglc/in_my_community_support.asp

Provider: American Cancer Society
Address: 1400 W. Milham Ave.
Portage, MI 49024
Phone: 269-349-8719
Website: http://www.cancer.org/
Provider: **Brain Injury Survivor Group**  
Address: Disability Network  
517 E. Crosstown Pkwy.  
Kalamazoo, MI 49001  
Phone: 269-345-1516  
Website: [http://www.dnswm.org/](http://www.dnswm.org/)

Provider: **Depression & Bi-Polar Support Alliance**  
Address: 7028 Oakland Dr.  
Portage, MI 49024  
Phone: 269-599-2782  
Website: [https://dbsakazo.wordpress.com/](https://dbsakazo.wordpress.com/)  
Services: To improve the lives of people living with mood disorders.

Provider: **Diabetes Discussion Group-Bronson Hospital**  
Address: 535 S. Burdick  
Kalamazoo, MI 49007  
Phone: 269-341-8585  
Website: [https://www.bronsonhealth.com/classes-events/search-results/?TermId=a16466b2-1a1c-e411-903e-2c768a4e1b84](https://www.bronsonhealth.com/classes-events/search-results/?TermId=a16466b2-1a1c-e411-903e-2c768a4e1b84)

Provider: **Diabetes Support Group-Borgess Lee Memorial Hospital**  
Address: 420 W. High St.  
Dowagiac, MI 49047  
Phone: 269-782-8681  

Provider: **Dementia Support Group**  
Address: Oakland Centre  
2255 W. Centre Ave.  
Portage, MI 49024  
Phone: 269-373-3200  
Website: [http://www.oaklandcentre.org/events.htm](http://www.oaklandcentre.org/events.htm)

Provider: **Survivors of Suicide Support Group**  
Address: Gryphon Place  
3245 South 8th Street  
Kalamazoo, MI 49009  
Phone: 269-381-1510  
Website: [http://www.gryphon.org/services/crisis-services/survivors-suicide-support-group-sos](http://www.gryphon.org/services/crisis-services/survivors-suicide-support-group-sos)

Provider: **Pregnancy / Parenting Support Group**  
Address: Catholic Family Services  
1819 Gull Rd.  
Kalamazoo, MI 49048  
Phone: 269-381-9800  
Provider: **Schizophrenics Anonymous**  
Address: Pathways—119 W. Vine St.  
Kalamazoo, MI 49001  
Phone: 269-342-0173  
Website: [http://www.mrcindustries.org/Programs/Pathways/pathways.htm](http://www.mrcindustries.org/Programs/Pathways/pathways.htm)  
Services: Meets the 3rd Wednesday of each month from 6pm – 7pm.

### Government Agencies

Provider: **Department of Health and Human Services**  
Address: 322 Stockbridge Ave.  
Kalamazoo, MI 49001  
Phone: 269-337-4900  
Website: [http://www.michigan.gov/mdhhs/0,5885,7-339-73970_5461_66819-288239--00.html](http://www.michigan.gov/mdhhs/0,5885,7-339-73970_5461_66819-288239--00.html)  
Services: Food assistance, cash assistance, medical assistance, emergency relief, foster care and adoption, and child support services.

Provider: **Michigan Department of Military and Veterans Affairs**  
Address: 5353 Parkview Ave.  
Kalamazoo, MI  
Phone: 269-353-2698  
Website: [http://www.michigan.gov/dmva/](http://www.michigan.gov/dmva/)  

Provider: **Secretary of State Office-Kalamazoo**  
Address: 3298 Stadium Dr.  
Kalamazoo, MI 49008  
Phone: 888-767-6424  
Website: [http://michigan.gov/sos](http://michigan.gov/sos)

Provider: **Secretary of State Office-Portage**  
Address: 603 Romence Rd.  
Portage, MI 49024  
Phone: 888-767-6424  
Website: [http://michigan.gov/sos](http://michigan.gov/sos)

Provider: **Social Security Administration**  
Address: 317 S. Drake Rd.  
Kalamazoo, MI 49007  
Phone: 866-331-9088  
Website: [https://www.ssa.gov/](https://www.ssa.gov/)

Provider: **U.S. Marshall’s Service**  
Address: B-35 Federal Building  
410 West Michigan Avenue  
Kalamazoo, MI 49007
Phone: 269-337-5706  
Website: [http://www.usmarshals.gov/district/mi-w/locations/index.html](http://www.usmarshals.gov/district/mi-w/locations/index.html)

Provider: **U.S. Probation/Parole Office**  
Address: 1421 Healy St., Suite 1  
Kalamazoo, MI 49048  
Phone: 269-383-8972  
Website: [http://www.michigan.gov/corrections/1,1607,7-119-1435_1503-10807--00.html](http://www.michigan.gov/corrections/1,1607,7-119-1435_1503-10807--00.html)

**Health Services**

Provider: **Borgess Medical Center--Kalamazoo**  
Address: 1521 Gull Rd.  
Kalamazoo, MI 49048  
Phone: 269-226-7000  
Website: [http://www.borgess.com/default.aspx](http://www.borgess.com/default.aspx)  
Services: Provides a variety of medical and mental health services to include awareness classes and events.

Provider: **Borgess Medical Center-Portage**  
Address: 7901 Angling Rd.  
Portage, MI 49002  
Phone: 269-324-8405  
Services: Provides a variety of medical and mental health services to include awareness classes and events.

Provider: **Bronson Children’s Hospital**  
Address: 601 John St.  
Kalamazoo, MI 49007  
Phone: 269-341-7723  
Website: [https://www.bronsonhealth.com/locations/bronson-childrens-hospital/](https://www.bronsonhealth.com/locations/bronson-childrens-hospital/)  
Services: Children need special doctors, nurses, equipment and treatments. Bronson Children’s Hospital offers the region's only children's hospital. Everything about their pediatric care is specially designed just for them.

Provider: **Bronson Healthcare**  
Address: 601 John St.  
Kalamazoo, MI 49007  
Phone: 269-341-6487  
Website: [https://www.bronsonhealth.com/](https://www.bronsonhealth.com/)  
Services: Provides a variety of medical and mental health services to include awareness classes and events.

Provider: **CARES**  
Address: 629 Pioneer St., Suite 200  
Kalamazoo, MI  
Phone: 381-2437 or 800-944-2437
Website: http://caresswm.org/
Services: Community AIDS and Resource and Education Services. Provides testing and counseling services.

Provider: Family Health Center
Address: 117 W. Paterson
Kalamazoo, MI 49007
Phone: 269-329-2641
Website: http://www.fhckzoo.com/
Services: Whether you have a cold, need a regular check-up, have a toothache, struggle with mental health challenges, are having a baby or need other answers to your healthcare needs, FHC staff is on hand in a number of different departments and in a number of different ways to serve you. Simply click on the link to any service you may need.

Provider: Kalamazoo County Health Services
Address: 3299 Gull Rd.
Kalamazoo, MI 49048
Phone: 269-373-5200
Website: http://www.kalcounty.com/hcs/
Services: Promoting health for all through various assistance programs.

Provider: Nurses on Call 24/7 (Advantage Nursing)
Address: 524 West Centre Ave.
Portage, MI 49024
Phone: 800-695-8600
Website: http://advantageprivatenursing.com/contact-us/
Services: Household/General Help, Home Health Aide Services, Skilled Home Care, Skilled Nursing, Rehabilitation Services: Physical Therapy. Rehabilitation Services: Occupational Therapy.

Provider: West Michigan Cancer Center (WMCC)
Address: 200 N. Park St.
Kalamazoo, MI 49007
Phone: 269-382-2500
Website: http://www.wmcc.org/
Services: WMCC is treating, beating and curing cancer & blood diseases more than ever before, and helping patients move beyond it so it doesn’t maintain a grip on their lives. WMCC has the technological resources, clinical skill, support services, and experience to best meet each patient’s individual challenge.

Provider: WMU School of Medicine (KCMS)
Address: 1000 Oakland Dr.
Kalamazoo, MI 49008
Phone: 269-337-6500
Website: http://med.wmich.edu/
Services: Offers health care services for the entire family - from infants to geriatrics, including obstetrics and prenatal care.
Homeless Shelters and Support

Phone: 1-800-A-Shelter (Will locate a shelter in person’s area)

Provider: Alpha Omega (Men)
Address: 821 S. Rose St.
         Kalamazoo, MI 49001
Phone: 269-345-5100
Website: http://new.praisebaptist.org/alpha.html
Services: Has only men’s houses at this time. To apply one needs to have been clean from drugs and alcohol for at least 30 days and have a sincere desire to stay that way, to be serious about his recovery, and willing to at least be exposed to Christ centered teaching and submit to a list of rules that we have found to be necessary for the program to work.

Provider: Ark Services for Youth
Address: 990 W. Kilgore Rd.
         Kalamazoo, MI 49008
Phone: 269-343-8765 or 800-873-8336
Services: Crisis situation, Homelessness or housing issues, Family challenges & conflicts, Anger management, Life skills, Education and employment needs, Improved communication skills, Improved health & well being, Alternatives to living on the street. Serves youths ages 10-21 through various programs.

Provider: Bethany House (Women)
Address: 722 S. Rose St.
         Kalamazoo, MI
Phone: 269-388-3409
Website: Not Available
Services: Provides room and board for motivated women in a peaceful, supportive, nonviolent environment. Requires goal setting toward self-sufficiency and movement toward those goals.

Provider: Community Mental Health (homelessness outreach)
Address: 418 W. Kalamazoo Ave.
         Kalamazoo, MI 49007
Phone: 269-364-6948
Website: http://www.kazoocmh.org/
Services: To benefit individuals, who are homeless or at-risk-at-homelessness. Conditions apply. Contact agency for conditions.

Provider: Eleanor House
Address: 522 Eleanor St.
Kalamazoo, MI
Phone: 269-382-5609
Website: Not Available
Services: The 24-bed Eleanor House offers a homelike setting 24/7, meeting the needs of homeless families by providing a safe haven while they prepare to move to independent housing. More than 60% of its guests are children who average nine years of age. During their stays, Eleanor House residents receive referrals to vital community resources and on-site assistance in exploring their future housing options. A referral through Housing Resources is needed for placement.

Provider: Kalamazoo Gospel Mission
Address: 448 N. Burdick
Kalamazoo, MI 49008
Phone: 345-2974
Website: http://www.kzoogospel.org/
Services: Offers emergency shelter for men (extension # 227) women and families (extension # 231). Chapel services and three free meals per day. Also, Meals and shelter for men (extension # 227), women, and children (extension # 231); long term discipleship programs for men and women, warming station during winter months, chapel services, and three free meals per day.

Provider: Ministry with Community Day Shelter
Address: 440 N. Burdick
Kalamazoo, MI 4907
Phone: 269-343-6073
Website: http://www.ministrywithcommunity.com/
Services: The following services are available to members 7 days per week on a first-come first serve basis: Laundry, Showers, Phone access (local calls), Fax machine, Copy machine, Breakfast, Lunch. Personal care items are given out on a daily basis to members requesting these items. Lockers are available on a first-come, first-serve basis for members needing a place to store their personal items.

Provider: Open Doors (Women)
Address: 1141 S. Rose St., Suite 3
Kalamazoo, MI 49001
Phone: 269-343-6064
Website: http://www.opendoorskalamazoo.org/
Services: A residential program for women who have nowhere to live.

Provider: Next Door (Men)
Address: 1141 S. Rose St., Suite 3
Kalamazoo, MI 49001
Phone: 269-343-6064
Website: http://www.opendoorskalamazoo.org/theopendoor.html
Services: A residential program for men who have nowhere to live.
Provider: Oakland House
Address: 1207 Oakland Dr.
Kalamazoo, MI 49008
Phone: 269-532-1270
Website: http://www.kazoocmh.org/
Services: Hard to serve homeless; priority given to mental health clients and those referred by other agencies. Entry through a referral by Community Mental Health.

Home Visiting Programs

Provider: **Family & Children’s Services**
Address: 1608 Lake St.
Kalamazoo, MI 49001
Phone: 269-344-0202
Website: [http://www.fcsource.org/contact.html#Vp0sp2dumic](http://www.fcsource.org/contact.html#Vp0sp2dumic)
Services: All services are strength-based and client-centered, supporting individuals and families as they create healthy changes in their lives. Family & Children Services is dedicated to – and known for – best practices in human-service delivery in the community.

Provider: **Kalamazoo County Health & Community Services Department**
Address: 3299 Gull Rd.
Kalamazoo, MI 49048
Phone: 269-373-5067
Website: [https://www.kalcounty.com/hcs/nfp.htm](https://www.kalcounty.com/hcs/nfp.htm)
Services: Nurse-Family Partnership is a voluntary prevention program providing nurse home visitation services to low income, first-time mothers in the area.

Provider: **Senior Services, Inc.**
Address: 918 Jasper St.
Kalamazoo, MI 49001
Phone: 269-382-0515
Website: [http://www.seniorservices1.org/](http://www.seniorservices1.org/)
Services: Senior Services has been caring for those in need for over 50 years. Our integrated model of care helps keep our clients living safely within their own homes. With just one call to Senior Services a complete array of services become available. When you call Senior Services of Southwest Michigan, "One call does it all".

Healthcare Insurance

Provider: **Affordable Care Act**
Phone: 800-318-2596
Website: [https://www.healthcare.gov/](https://www.healthcare.gov/)
Services: The Affordable Care Act put in place comprehensive health insurance reforms that have improved access, affordability, and quality in health care for Americans.

Provider: **Kalamazoo County Health Plan**
Address: Kalamazoo County Health and Community Services Department
3299 Gull Rd.
Kalamazoo, MI 49048
Phone: 269-344-6168
Website:  http://www.kalcounty.com/hcs/hcao.htm
Services:  Residents who do not meet the requirements for Medicaid, Medicare, or any other program may be eligible for a community-sponsored program called Kalamazoo Health Plan, Plan B. This program is NOT insurance. It provides basic medical care at little or no cost to the member.

Provider:  MI Child/Healthy Kids
Address:  Department of Human Services (DHS)
          322 Stockbridge
          Kalamazoo, MI 49001
Phone:  269-337-4900 or 1-888-988-6300
Website:  https://www.mibridges.michigan.gov/access/
Services:  MI Child:  Medical coverage offering preventive care, hospitalization, prescriptions, laboratory, vision, hearing, dental, mental health and substance abuse treatment. Premium of $5.00 per month for entire family (only covers children). Income eligibility requirements.
Healthy Kids:  Healthy Kids is a program for pregnant women, babies and children under 19 years of age. It covers women during pregnancy and the first two months after pregnancy ends. Babies may be eligible for up to one year after birth. Children may be covered up to age 19.

Provider:  Women, Infant & Children (WIC)
Address:  322 Stockbridge
          Kalamazoo, MI 49001
Phone:  269-337-4900
Website:  http://www.michigan.gov/mdhhs/0,5885,7-339-71547_4910_6329---,00.html
Services:  The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) is a federally-funded program that serves low and moderate income pregnant, breastfeeding, and postpartum women, infants, and children up to age 5 who have a nutrition-related health problem.

Provider:  Social Security Administration
Address:  317 S. Drake Rd.
          Kalamazoo, MI 49009
Phone:  866-331-9088
Website:  https://www.ssa.gov/
Services:  The Social Security Administration handles several federal programs such as retirement, SSI, Medicare and disability benefits.
Legal Resources

Provider: **Attorney Referral (Kalamazoo Bar Association—Free Clinics)**
Address: *Powell Library
1000 W. Paterson Street
Kalamazoo
**Must have an appointment for this location - call 553-7960**
*Kalamazoo Public Library
315 S. Rose Street
Kalamazoo
**Must have an appointment for this location - call 553-7920**
*Eastside Neighborhood Association
1301 E. Main Street
Kalamazoo
*Portage Community Center
325 E. Centre (corner of Centre & Currier Drive)
Portage

Website: [http://www.kalamazoobar.org/for_the_public.php](http://www.kalamazoobar.org/for_the_public.php)
Services: Each month the Kalamazoo County Bar Association sponsors free legal clinics for individuals who cannot afford an attorney. Attorneys will consult with individuals for 20-30 minutes and will provide advice to help solve the problem. In no instance is there any charge for the services of the clinics.

Provider: **Internal Revenue Service (I.R.S.)**
Address: 3251 N. Evergreen Dr., NE
Grand Rapids, MI 49525
Phone: 616-365-4700
Website: [https://www.irs.gov/](https://www.irs.gov/)
Services: The Internal Revenue Service is the nation's tax collection agency and administers the Internal Revenue Code enacted by Congress.

Provider: **Legal Aid of West Michigan**
Address: 201 W. Kalamazoo Ave.
Kalamazoo, MI 49007
Phone: 269-344-8113
Website: Provides free legal assistance to low income persons and Seniors in non-criminal, non-fee generating matters. Legal Aid of Western Michigan currently serves people in 17 counties in the lower Western part of Michigan with offices in Grand Rapids, Holland, Kalamazoo, Muskegon, Niles and St. Joseph.
Mental Health Services

Provider: **Borgess 1 North**  
Address: 1521 Gull Rd.  
Kalamazoo, MI 49048  
Phone: 269-226-7000  
Services: Borgess mental health inpatient unit offers support for adolescents (11 years of age and up) through older adults (to end of life) who are experiencing significant emotional or behavioral difficulties.

Provider: **Bridgeways (MRC)**  
Address: 1606 S. Burdick St.  
Kalamazoo, MI 49001  
Phone: 269-552-3440  
Website: [http://www.mrcindustries.org/Programs/New_Folder/BridgeWays.htm](http://www.mrcindustries.org/Programs/New_Folder/BridgeWays.htm)  
Services: BridgeWays Case Management, a program of MRC Industries, Inc., provides expert case management and support services for individuals who experience symptoms of mental illness.

Provider: **Catholic Family Services (Bridges)**  
Address: 1819 Gull Rd.  
Kalamazoo, MI 49048  
Phone: 269-381-9800  
Website: [http://www.catholicfamilyservices.org/](http://www.catholicfamilyservices.org/)  
Services: Professional counselling can help you or a loved one develop the coping skills you need to be a healthier, more productive person and member of society. Our experienced staff includes Master’s level therapists and we accept most insurances and offer flexible fees. Daytime and evening appointments are available.

Provider: **Douglas Community Center**  
Address: 1000 W. Paterson St.  
Kalamazoo, MI 49007  
Phone: 269-343-6185  
Website: [http://www.dcakalamazoo.com/#!services/cee5](http://www.dcakalamazoo.com/#!services/cee5)  
Services: Individual outpatient therapy for youth and adults, Adult case management, Peer Support services, Specialized Cognitive-Behavioral treatment for anxiety and depression, Psychological evaluation, Referral, consultation, and coordination with other service providers.

Provider: **Family Health Center**  
Address: 117 W. Paterson  
Kalamazoo, MI  
Phone: 269-349-2641  
Services: The Medical Social Work department at Family Health Center, Inc. is available to all patients and provides diverse services ranging from mental health referrals, prescription assistance programs, and transportation referral assistance.

Provider: **Gryphon Place Help Line (211)**  
Address: 3245 S. 8th St.  
Kalamazoo, MI 49009  
Phone: 269-381-1510  
Website: [http://www.gryphon.org/](http://www.gryphon.org/)  
Services: Dial 2-1-1 for information and referral services and get connected to community resources. A community resource advisor is available 24 hours a day 7 days a week to help you find answers, whether it’s assistance with food or in paying heating bills, mediating conflicts, fighting drug addictions, or any number of issues that so many in our community face.

Provider: **InterAct**  
Address: 610 S. Burdick St.  
Kalamazoo, MI 49007  
Phone: 269-381-3700  
Website: [http://www.interactmich.org/](http://www.interactmich.org/)  
Services: InterAct of Michigan is dedicated to collaborative delivery of evidence-supported mental health and substance abuse treatments that foster hope and wellness. They have learned there are many paths to recovery and they strive to offer a range of services that can be utilized individually or linked together to partner with people to achieve their personal goals for the future.

Provider: **Kalamazoo Community Mental Health (CMH)**  
Address: 418 W. Kalamazoo Ave.  
Kalamazoo, MI 49007  
Phone: 269-337-6000 or (crisis hotline: 888-373-6200)  
Website: [http://www.kazoocmh.org/](http://www.kazoocmh.org/)  
Services: The Psychiatric Clinic provides individualized assessment and treatment by a psychiatrist. This is a medical doctor who has specialized training in treating mental illness and youth with serious emotional and cognitive disorders.

Provider: **Kalamazoo Psychiatric Hospital**  
Address: 1312 Oakland Dr.  
Kalamazoo, MI 49008  
Phone: 269-337-3000  
Website: [http://www.michigan.gov/mdhhs/0,5885,7-339-71550_2941_4868-4896-295626-00.html](http://www.michigan.gov/mdhhs/0,5885,7-339-71550_2941_4868-4896-295626-00.html)  
Services: Kalamazoo Psychiatric Hospital will provide person-centered inpatient psychiatric service and support, respecting the dignity, individuality and cultural diversity of its patients, employees, volunteers and the communities it serves.

Provider: **Pathways (MRC)**  
Address: 119 W. Vine St.  
Kalamazoo, MI 49001
Phone: 269-342-0173  
Website: [http://www.mrcindustries.org/Programs/Pathways/pathways.htm](http://www.mrcindustries.org/Programs/Pathways/pathways.htm)  
Services: A clubhouse setting for persons with mental illness in Kalamazoo County.

Provider: **V.A. Medical Center (Battle Creek—Veteran’s only)**  
Address: 5500 Armstrong Road  
Battle Creek, MI 49037  
Phone: 269-966-5600 or 888-214-1247  
Website: [http://www.battlecreek.va.gov/services/Mental_Health_Psychiatry.asp](http://www.battlecreek.va.gov/services/Mental_Health_Psychiatry.asp)  
Services: Provides patient-centered care to our Veterans that is inclusive, respectful, caring and focused on quality and safety.

Provider: **WMU School of Medicine (KCMS)**  
Address: 1717 Shaffer St. (in Borgess North Professional Building), Suite 010  
Kalamazoo, MI  
Phone: 269-337-6373  
Website: [http://med.wmich.edu/patient-care/our-clinics/psychiatry](http://med.wmich.edu/patient-care/our-clinics/psychiatry)  
Services: Psychiatric Evaluation, Consultation, Treatment.

**Mentor/Peer Support**

Provider: **Big Brothers, Big Sisters**  
Address: 3501 Covington Rd.  
Kalamazoo, MI 49001  
Phone: 269-382-6800  
Website: [http://www.bbbsmi.org/site/c.7pLFLSPzEeLUH/b.6715943/k.EF43/Home_Page.htm](http://www.bbbsmi.org/site/c.7pLFLSPzEeLUH/b.6715943/k.EF43/Home_Page.htm)  
Services: Big Brothers Big Sisters programs are designed to match children ages 6 through 17 with mentors in professionally supported one-to-one relationships.

Provider: **Recovery Institute of Southwest Michigan**  
Address: 1020 S. Westnedge Ave.  
Kalamazoo, MI 49008  
Phone: 269-343-6725  
Website: [http://www.recoverymi.org/](http://www.recoverymi.org/)  
Services: A peer run and peer delivered non-profit service organization.

Provider: **The Sanctuary**  
Address: 1223 Oakland Dr.  
Kalamazoo, MI 49008  
Phone: 269-382-3813  
Website: [http://www.kazoocmh.org/OurServices/AdultServices/Sanctuary.aspx](http://www.kazoocmh.org/OurServices/AdultServices/Sanctuary.aspx)  
Services: Provides one to one peer support.
Nutrition

Provider: **Department of Human Services**  
Address: 322 Stockbridge Ave.  
Kalamazoo, MI 49001  
Phone: 269-337-4900  
Website: [http://www.michigan.gov/mdhhs/0,5885,7-339-71547---,00.html](http://www.michigan.gov/mdhhs/0,5885,7-339-71547---,00.html)  
Services: Food assistance, cash assistance and various other assistance programs.

Provider: **Gospel Mission (breakfast at 6:45am, lunch at 12:30 pm & dinner at 6pm)**  
Address: 448 N. Burdick  
Kalamazoo, MI 49007  
Phone: 269-345-2974  
Website: [http://www.kzoogospel.org/#!food-service/c1pf8](http://www.kzoogospel.org/#!food-service/c1pf8)  
Services: The Mission’s Food Service Ministry serves those who are hungry physically, spiritually and emotionally. Our doors are open not only to our clients, but also to anyone in the community who is in need.

Provider: **Kalamazoo Loaves and Fishes**  
Address: 901 Portage St.  
Kalamazoo, MI 49001  
Phone: 488-2617  
Website: [http://kzoolf.org/](http://kzoolf.org/)  
Services: Grocery Pantry Program, Mobile Food Initiative, Weekend Food Pack Program, Commodity Supplemental Food, Meal Support Program.

Provider: **Meals on Wheels**  
Address: 918 Jasper St.  
Kalamazoo, MI 49001  
Phone: 269-382-0515  
Website: [http://www.seniorservices1.org/mowpage.htm](http://www.seniorservices1.org/mowpage.htm)  
Services: To qualify for the Meals on Wheels program the client must be aged 60 and older, be a resident of Kalamazoo or Calhoun County, be homebound, and able to be home when the meals are delivered. We provide home delivery to clients living in Kalamazoo and Calhoun County (Michigan). Meals are delivered Monday thru Friday between 11:00 and 1:00. A hot meal Monday thru Friday. A cold supper sack can be delivered for week day evening meals. They can also deliver frozen meals for weekends. Liquid meal supplements are also available with a doctor’s prescription.

Provider: **Ministry with Community (breakfast from 8am to 9am & lunch from 1:30 pm to 2:30 pm)**  
Address: 440 N. Church St.  
Kalamazoo, MI 49007  
Phone: 269-343-6073  
Website: [http://www.ministrywithcommunity.com/services/](http://www.ministrywithcommunity.com/services/)  
Services: Breakfast and Lunch are served 365 days per year at MwC. Dining room tables are set family-style with a center piece of fresh flowers.
Provider: **Salvation Army Food & Personal Items Pantry**
Address: 1700 S. Burdick St.
Kalamazoo, MI 49001
Phone: 269-344-6119
Website: [http://www.tsakalamazoo.org/kalamazoo/food-pantry](http://www.tsakalamazoo.org/kalamazoo/food-pantry)
Services: Provides emergency food, personal items, clothing and clothing vouchers to our Thrift Store located on Portage Road.

Provider: **Women, Infant & Children (WIC)**
Address: 322 Stockbridge
Kalamazoo, MI 49001
Phone: 269-337-4900
Website: [http://www.michigan.gov/mdhhs/0,5885,7-339-71547_4910_6329---,00.html](http://www.michigan.gov/mdhhs/0,5885,7-339-71547_4910_6329---,00.html)
Services: The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) is a federally-funded program that serves low and moderate income pregnant, breastfeeding, and postpartum women, infants, and children up to age 5 who have a nutrition-related health problem.

Public Schools

- **Climax-Scott**: [http://www.ccsschools.net/](http://www.ccsschools.net/)
  Phone: 269-746-2400
- **Comstock Public Schools**: [http://www.comstockps.org/](http://www.comstockps.org/)
  Phone: 250-8900
- **Galesburg-Augusta**: [http://www.g-aschools.org/site/default.aspx?PageID=1](http://www.g-aschools.org/site/default.aspx?PageID=1)
  Phone: 269-484-2000
  Phone: 269-488-5000
- **Kalamazoo Public Schools**: [http://www.kalamazoopublicschools.com/](http://www.kalamazoopublicschools.com/)
  Phone: 269-337-0100
  Phone: 269-668-3361
  Phone: 269-488-1050
- **Portage Public Schools**: [http://www.portageps.org/](http://www.portageps.org/)
  Phone: 269-323-5000
- **Schoolcraft Comm. Schools**: [http://www.schoolcraftschools.org/](http://www.schoolcraftschools.org/)
  Phone: 269-488-7390
  Phone: 269-321-1000
  Phone: 269-250-9200
## Prescription Help

<table>
<thead>
<tr>
<th>Provider</th>
<th>Family Health Center Emergency Prescription Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>117 W. Paterson St. Kalamazoo, MI</td>
</tr>
<tr>
<td>Phone</td>
<td>349-2641</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.fhckzoo.com/programs-and-assistance/emergency-prescription-assistance/">http://www.fhckzoo.com/programs-and-assistance/emergency-prescription-assistance/</a></td>
</tr>
<tr>
<td>Services</td>
<td>FHC IS able to provide financial assistance to those individuals who do not have a primary care physician and qualify financially. This program is for one time emergency prescription fills and is not designed to be an ongoing provider of free medication.</td>
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</tbody>
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<thead>
<tr>
<th>Provider</th>
<th>Kalamazoo County “free prescription drug discount program”</th>
</tr>
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<tbody>
<tr>
<td>Website</td>
<td><a href="http://www.nacorx.org/">http://www.nacorx.org/</a></td>
</tr>
<tr>
<td>Services</td>
<td>The NACo Prescription Discount Card is provided to you in a joint effort of your local county government and the National Association of Counties (NACo). Any county resident without prescription coverage can use this program. Even if you have prescription insurance coverage, you may still benefit from the discount card since it may save you money on prescriptions your existing plan does not cover. It’s easy to use. Simply print a card and present your discount card at a participating retail pharmacy along with your prescription(s), and save an average of 24 percent on your prescription drugs. There are no limits on how many times the card can be used. You can use it for the whole family. Even use the card for your pets. If your pet is prescribed a medication that is also used for humans, ask your veterinarian for a prescription to use at a participating pharmacy. There are no claim forms to fill out and no membership fees.</td>
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<thead>
<tr>
<th>Provider</th>
<th>Michigan Department of Health &amp; Human Services</th>
</tr>
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<tbody>
<tr>
<td>Website</td>
<td><a href="http://www.michigan.gov/mdhhs/0,5885,7-339-71547_2943_52115-203872--,00.html">http://www.michigan.gov/mdhhs/0,5885,7-339-71547_2943_52115-203872--,00.html</a></td>
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<tr>
<th>Provider</th>
<th>Partnership for Prescription Assistance</th>
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<tbody>
<tr>
<td>Website</td>
<td><a href="https://www.pparx.org/">https://www.pparx.org/</a></td>
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## Retail Fraud Prevention Classes

<table>
<thead>
<tr>
<th>Provider</th>
<th>Office of Community Corrections</th>
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<tbody>
<tr>
<td>Address</td>
<td>1421 Healy St. Kalamazoo, MI 49048</td>
</tr>
<tr>
<td>Phone</td>
<td>269-383-6434</td>
</tr>
<tr>
<td>Website</td>
<td>Not Available</td>
</tr>
<tr>
<td>Services</td>
<td>The Retail Fraud Prevention program is an interactive program focused on eliminating the habitual and self-defeating behaviors associated with retail fraud and economic crimes. This course defines Retail Fraud in various degrees-the triggers, influences and negative relationships often associated with them. Through active learning, participants are taught how to eliminate these behaviors by reducing temptations, utilizing coping skills and becoming aware of the long term consequences.</td>
</tr>
</tbody>
</table>
Social/Emotional Therapy

Provider: **Bronson Methodist Hospital**
Address: 601 John St., 3rd floor
Kalamazoo, MI 49007
Phone: 269-341-7723 or 800-451-6310
Website: [https://www.bronsonhealth.com/locations/bronson-childrens-hospital/childrens-health-services-treatments/music-therapy/](https://www.bronsonhealth.com/locations/bronson-childrens-hospital/childrens-health-services-treatments/music-therapy/)
Services: Offers patients music therapy. It's an established healthcare specialty that addresses the physical, emotional, cognitive, social and spiritual needs of patients of all ages and their families.

Provider: **Cheff Therapeutic Riding Center**
Address: 8450 N. 43rd St.
Augusta, MI 49012
Phone: 731-4471
Website: [http://www.cheffcenter.org/](http://www.cheffcenter.org/)
Services: To improve the emotional and physical well-being of special needs individuals through the therapeutic use of horses, and to serve as an international training and education center for therapeutic riding programs.

Provider: **Kalamazoo Area Rehabilitation Services, P.C.**
Address: 6376 Quail Run Dr.
Kalamazoo, MI 49009
Phone: 877-544-3764
Website: [http://www.kalamazooarearehab.com/](http://www.kalamazooarearehab.com/)
Services: Occupational Therapy, Psychological Services, AmTryke Evaluation Site, Physical, music, and expressive therapies are available as needed.

Trauma Recovery Classes

Provider: **Office of Community Corrections**
Address: 1421 Healy St.
Kalamazoo, MI 49048
Phone: 269-383-6434
Website: Not Available
Services: Tentative Start Date: March 15, 2016
The Trauma-focused class uses a range of techniques for the purpose of dissipating the difficult feelings experienced by a trauma victim through a change in his/her thoughts, beliefs and behavior. The principal techniques in the trauma-focused classes are cognitive restructuring and learning methods for emotional and physical adjustment.

Provider: **Diocese of Kalamazoo**
Address: 215 N. Westnedge Ave.
Kalamazoo, MI 49007
Phone: 269-349-8714
Website: [http://diokzoo.org/trauma-recovery](http://diokzoo.org/trauma-recovery)
Services: The Trauma Recovery Program is a faith-based response to adult survivors of childhood abuse and/or neglect.

Transportation

Provider: Arrow Taxi
Address: Kalamazoo, MI
Phone: 269-823-4320
Website: http://www.taxicabofkalamazoo.com/
Services: Transportation service for a fee.

Provider: Bigg Baby Taxi Service
Address: 535 E. Ransom
Kalamazoo, MI 49007
Phone: 269-552-5555
Website: Not Available
Services: Transportation service for a fee.

Provider: Elite Taxi & Shuttle
Address: 748 W. Kilgore
Portage, MI 49002
Phone: 269-377-5448
Website: http://www.elitekzoo.com/
Services: Transportation service for a fee.

Provider: Godspeed Taxi
Address: Kalamazoo
Phone: 269-547-5477
Website: http://godspeedtransportation.webs.com/aboutus.htm
Services: On call transportation service 24/7 and accept reservations for future events, as well as responding to immediate calls on demand. In most cases they report that they can make local pickups within 15 to 30 minutes.

Provider: Kalamazoo County Care-A-Van
Address: Kalamazoo Metro Transit
530 N. Rose St.
Kalamazoo, MI 49007
Phone: 269-337-8858
Website: http://www.kmetro.org/transit-services/community-service-vans
Services: The Community Service Van Program is a Specialized Service providing vehicles to approved agencies serving elderly and individuals with disabilities at no cost.

Provider: Kalamazoo Metro Transit (bus)
Address: 530 N. Rose St.
Kalamazoo, MI 49007
Phone: 269-337-8282
Website: http://www.kmetro.org/
Services: Provides dependable, convenient, safe transportation throughout the Kalamazoo area.

Provider: Metro County Connect
Address: 530 N. Rose St.
Kalamazoo, MI 49007
Phone: 269-337-8222
Website: http://www.kmetro.org/transit-services/metro-county-connect
Services: County-wide origin to destination service; door-to-door transportation available but need prior approval. For age 62+ or a person with a disability, reduced rates available. Call 337-8477 if you live within 3/4 miles of bus routes. Outside that area, call 337-8858.
Request service up to 7 days in advance, 8am-5pm, Sun-Fri, by calling 350-2970.
Personal Care Attendant (PCA) may accompany rider at no additional cost - must be noted when making request. Vehicles are lift-equipped. Will travel to the VA Hospital in Battle Creek. One-way fare expected at time of boarding - exact change required. No Sunday service; cancellation policy, expect any of 3 vans of varying sizes.

Provider: South County Community Services
Address: 105 S. Kalamazoo St.
Vicksburg, MI 49097
Phone: 269-649-2901
Website: http://www.southcountycs.us/veterans/ride-assistance.html
Services: Volunteer drivers (Metro Van) provide transportation Monday-Friday for residents in the Fulton, Schoolcraft, Scotts, & Vicksburg areas. Donations are accepted.

Provider: The Taxi Guys
Address: 1024 Clinton Ave.
Kalamazoo, MI 49001
Website: http://www.taxiservicekalamazoo.com/
Services: Transportation services for a fee.

Provider: Veterans Transportation Service
Address: Not Available
Phone: (269) 966-5600 Ext. 33871
Website: Not Available
Services: Van or car with volunteer driver will transport any Veteran to the VA Hospital in Battle Creek, with scheduled stops in Berrien, Van Buren, and Kalamazoo Counties. The three stops in Kalamazoo County are the Oakland Park & Ride (westbound exit 75), Ministry with Community (440 North Church St.), and the Kalamazoo County Health and Community Services (3299 Gull Rd.). Advanced noticed is required to reserve seating, call 1-888-214-1247 ext. 33871 for long distance or the local number at 269-966-5600 ext. 33871.

Provider: Yellow Taxi
Address: Kalamazoo
Phone: 269-349-9309
Website: Not Available
Services: Transportation service for a fee.
**Veteran’s Assistance**

Provider: **Battle Creek VA Medical Center**  
Address: 5500 Armstrong Rd.  
Battle Creek, MI 49037  
Phone: 269-966-5600 or 888-214-1247  
Website: [http://www.battlecreek.va.gov/](http://www.battlecreek.va.gov/)  
Services: The Veterans Benefits Administration (VBA) provides a variety of benefits and services to Service members, Veterans, and their families.

Provider: **Kalamazoo County Veteran’s Service Office**  
Address: 3299 Gull Rd., 1st Wing, 2nd Floor, Rm. 210  
Phone: 373-5304  
Website: [https://www.kalcounty.com/hcs/veterans.htm](https://www.kalcounty.com/hcs/veterans.htm)  
Services: Claims filing for VA disability benefits, Dependents and survivors’ benefits, VA Home Loan Guaranty, Burial and headstone benefits, Education benefits, Medical treatment, Military records and medals, Emergency financial aid, Michigan Veterans Trust Fund Agents, Assistance referrals, Transport to the VA Medical Center in Battle Creek.

Provider: **Michigan Department of Military and Veteran’s Affairs**  
Address: 3411 N. Martin Luther King Jr. Blvd.  
Lansing, MI 48906  
Phone: 517-481-8000  
Website: [http://www.michigan.gov/dmva/](http://www.michigan.gov/dmva/)  
Services: Education assistance, Family assistance, Federal benefits, Financial assistance, Healthcare resources, Jobs.

Provider: **Michigan Works**  
Address: 1601 S. Burdick  
Kalamazoo, MI  
Phone: 269-383-2536  
Website: [http://www.michiganworks.org/employers/veterans/](http://www.michiganworks.org/employers/veterans/)  
Services: Veteran Employment Specialists are located in most Michigan Works! One-Stop Service Centers. These specialists are available to assist veterans and their eligible spouses in securing employment.

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**Victim Impact Panel (VIP)**

Provider: **Mother’s Against Drunk Driving**  
Address: Kalamazoo Valley Community College  
6767 W. O Ave., Rm. 4370  
Kalamazoo, MI 49009  
Phone: 248-528-1745  
Services: The purpose of the Victim Impact Panel (VIP) program is to help DWI/DUI offenders realize the lasting and long-term effects of substance impaired driving, to create an
empathy and understanding of the tragedy, to leave an impression that will change thinking and behavior, and to prevent future offenses from occurring.

Vision

Provider: Kalamazoo County Health & Human Services
Address: 3299 Gull Rd., 2nd Wing, 1st floor, Rm. 121
            Kalamazoo, MI 49048
Phone: 269-373-5029
Website: http://www.kalcounty.com/hcs/hv/index.html
Services: The Hearing and Vision Program will maximize the quality of life for children ages 3 – 18 years through early detection and intervention. This is accomplished through screenings to identify hearing and/or visual impairments.

Provider: Lions Club
Address: 3818 Canterbury Ave.
            Kalamazoo, MI 49006
Phone: 269-808-5314
Website: http://www.e-clubhouse.org/sites/kalamazoomi/index.php
Services: Lions Club helps support: Leader Dog for the Blind, Eversight, Lions Club International Foundation, Sightfirst, Lions of Michigan Service Foundation, All State Band, Diabetes Foundation, Bear Lake Camp and Project KidSight. They purchase eyeglasses and hearing aids, and help with cataract surgery, for people who are in need.

Provider: Vision USA
Address: Not Available
Phone: 800-766-4466
Website: http://www.aofoundation.org/vision-usa/
Services: Providing free eye exams to low-income uninsured Americans across the U.S.
Resources for Animals

Provider: Animal Meals on Wheels
Address: 3625 Lark Dr.
Kalamazoo, MI 49008
Phone: 269-978-3998
Website: http://www.manta.com/c/mmz76z/animals-meals-on-wheels
Services: Is an all volunteer organization. Everything we do is to prevent pets from being taken from their beloved families and either "put to sleep" or put into over-crowded shelters. They started 17 years ago with one cat and one senior. They were the first organization to offer this type of service in West Michigan and still are the only one offering this kind of services. They provide and deliver pet food and supplies FREE. They help with cost of spay and neuters and provide transportation to and from our client’s vet of choice. They are a pet food (supplies too) based organization. They receive very little cash and put 99% of what we receive into the service the donor intended.

Provider: Animal Rescue
Address: 219 Peekstock
Kalamazoo, MI 49001
Phone: 269-492-1010
Website: http://www.animalrescueproject.org/
Services: The focus is on saving at-risk pets in pound facilities. We save homeless pets, one at a time, give them medical care and a safe temporary home, and provide responsible adoption services to those seeking pets.

Provider: Humane Society of South Central Michigan
Address: 4239 S. Westnedge Avenue
Kalamazoo, MI 49008
Phone: 269-345-1181
Website: http://www.kazoohumane.org/
Services: They support the efforts of Kalamazoo County Animal Services & Enforcement and their animal shelter, education programs to the community, help to those requiring low-cost spay and neuter services for their pets, and maintain a variety of health care and pet-related services such as our Emergency Pet Food Bank.

Provider: Kalamazoo County Animal Services
Address: 2500 Lake St.
Kalamazoo, MI 49048
Phone: 269-383-8775
Website: http://www.kalcounty.com/ac/
Services: Shelter Services, Law Enforcement (to include dog licensing), Animal bites and rabies.
<table>
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<tr>
<th>Provider:</th>
<th><strong>Michigan Horse Welfare</strong></th>
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<tbody>
<tr>
<td>Address:</td>
<td>5859 W. Saginaw Hwy., #273</td>
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<tr>
<td>Phone:</td>
<td>517-321-3683</td>
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<tr>
<td>Website:</td>
<td><a href="http://www.michiganhorsewelfare.org/">http://www.michiganhorsewelfare.org/</a></td>
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<tr>
<td>Services:</td>
<td>The Michigan Horse Welfare Coalition is dedicated to helping horse owners struggling to provide for their animals, and to saving as many horses as possible from abuse, abandonment and neglect. Our coalition of rescue organizations, veterinarians, law enforcement officials, equine media, and concerned citizens provides responsible horse owners with hay, veterinary, and humane euthanasia assistance, and assists law enforcement agencies with the response to equine neglect, abandonment, and cruelty cases.</td>
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<tr>
<th>Provider:</th>
<th><strong>Pet Resource Network</strong></th>
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<tbody>
<tr>
<td>Address:</td>
<td>PO Box 3034 Kalamazoo, MI 49003</td>
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<tr>
<td>Phone:</td>
<td>269-694-4703 for dog information 269-388-2180 for Cat information</td>
</tr>
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<td>Services:</td>
<td>Pet Resource Network's goal is to prevent the abuse and neglect of animals by providing referrals, information and intervention. Furthermore, it is our desire to prevent the deaths of these unwanted animals by providing a warm, safe home until the animal can be permanently adopted as a pet.</td>
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<tr>
<th>Provider:</th>
<th><strong>SPCA of Southwest Michigan</strong></th>
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<tbody>
<tr>
<td>Address:</td>
<td>6955 W. KL Ave. Kalamazoo, MI 49009</td>
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<tr>
<td>Phone:</td>
<td>269-344-1474</td>
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<tr>
<td>Website:</td>
<td><a href="http://www.spcaswmich.org/">http://www.spcaswmich.org/</a></td>
</tr>
<tr>
<td>Services:</td>
<td>SPCA is non-profit organization supported by volunteers dedicated to rescuing homeless dogs, cats, puppies and kittens from Southwest Michigan pounds and adopting them into responsible homes.</td>
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