

Older Adult Services Advisory Council
Meeting Minutes
July 10, 2019 — 3:30 PM
HCS Dept., 311 E. Alcott St., Kalamazoo, MI

Members Present: Chairman Don Ryan, Tim Charron, John Hilliard, Kimberly Middleton, Kim Phillips, Kelly Quardokus, Ros Robbert, Dawn Shilts

Members Absent: David Eyke, Beulah Price, Commissioner Mike Quinn

Staff: Samantha Carlson, Don Saldia, Deb Lenz, HCS Deputy Director, Lisa Henthorn, Deputy County Administrator, Denise Ulrich, Deputy Director/Financial Management & Administration

AASA Rep.: Cindy Albrecht

Guests: Katie Dillon, Park Place Assisted Living; Danna Downing, South County Community Center; Vicki Martin, Senior Services; Joyce Ryan; Amanda Willer, Vineyard Assisted Living

- **WELCOME & INTRODUCTIONS:** Chairman Ryan opened with welcome and introductions at 3:32 PM.
- **APPROVAL OF JUNE 2019 MINUTES**

MOTION

CARRIED

To Approve June 2019 Meeting Minutes

Kimberly Middleton
Ros Robbert

- **STAFF REPORTS**
 - Don Saldia provided staff updates (slide 12). Samantha and Don S. reviewed the Dashboard (distributed). John Hilliard asked how many have put in for the senior millage funds. Samantha: 1st completed. 2nd phase, she will address the question in her update. Samantha added regarding the zeros for PATH, there haven't been any classes; pleased that we will be planning to hold a Diabetes PATH class soon. Expansion of the Healthy Living Classes has been slow with the transition of caseloads and focusing on development and expansion of programming. Don S.: Samantha, Kelly Milliman, and he gave a Public TV interview, talked about what we do. Once it's complete, they release the link to us. John H. asked if you be able to do more of those shows. Can you YouTube it? Don: Yes. He added that regarding media exposure, we'll help more people when more people know about us.
- **DIRECTOR'S REPORT**



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OASAC.pptx

- **AAA Program Highlight** – Samantha discussed Senior Growth Needs Assessment (distributed summary) (slides 3-9.) We are going to contract out, as was done in 2011 with the National Research Center. This process will follow county policy with a posting of an RFP. Suggested members start looking at how we can fill out that survey; we'll email out later. Heard from a lot

of providers last time; really want to hear from seniors. Another region sent out their needs assessment with water bill. Ros said she was around when it was done in 2011. The contractor came here several times to meet with us, and they did an excellent job. Samantha: We're hoping to get done by the end of the calendar year. Would like to have data by Feb. 2020 at the latest to look at the next round of millage services. Samantha asked Deb Lenz to talk about the community needs assessment we had with Bronson. Deb: We have to complete a needs assessment within a timeline. HCS, Family Health Center, and one other, all did together last time. This time, we are partnering with Bronson. Samantha: One of the advantages of us being in the HCS is we can utilize that data. Kimberly Middleton: Do they have a part for older adults? Samantha said she's on Bronson's board, and there will be. This time they realize they need to partner with the community. Kimberly M.: A study was done State of MI AARP with WMU, on disrupting disparities—can you use that kind of data? Samantha: Absolutely.

Samantha referenced connecting to the AAA IIIA website under reports to view the entire report. Information taken from the 2011 Needs Assessment was reviewed, (slide 5), Most Prevalent Needs. Ros: 2011 needs assessments was broken down by minority and non-minority. Next, see slide 6, Figure 5. Samantha mentioned that Cindy Albrecht has said the State is also going to be doing a needs assessment. Kelly Quardokus clarified that from the 2010 data, those were actually "served." Next, slide 7, Figure 7, Samantha reviewed. Next, Figure 8, Samantha would like to have feedback from you next time regarding working stronger collaborating, not harder.

Kim Phillips: As a partnering agency, the info that came out in 2011 was helpful for what Portage Senior Center offers, and she looks forward to an updated survey.

- **Quality Initiative Project** – Senior Expo, slide 10. We are going to do a questionnaire of about 10 questions to ask of the attendees. Kelly Quardokus asked about the Power of Attorney workshop; where will it be? Because we had a panel presentation in the past and that room (D) was full. Samantha: We are still working out the rooms. Kelly said what we're presenting is Patient Advocate Designation, also known as Durable Power of Attorney for healthcare in clinical settings. A variety of forms and formats are used in Michigan. AAA uses the State of Michigan document is called "Peace of Mind," which legislators give out. Samantha: AAA Web site update: we are next on the list to be done. The demo will be reviewed by AAA IIIA staff, and then shared with OASAC for review. The MYP was submitted last month—thank you for your help.

The Michigan State Commission on Aging meeting, of which Don Ryan is on the Board, was held here yesterday. Dr. Alexis, the new AASA Director, was there. It was a busy day, as AAA had its assessment by Cindy Albrecht, too.

Attorney General "Listening Tour" was yesterday, Tuesday. Kimberly M. was there. She said there was some powerful testimony, and there was a lot of good information. Samantha spoke at the tour regarding recommendation to require mandated reporters in the state of Michigan to have minimal continuing education credits for renewing their licensure. It is not currently a requirement to review elder abuse/neglect/exploitation. Example: social workers are required ethics, pain, and human trafficking education, but not abuse or neglect/exploitation. Anji Phillips spoke about Elder Abuse Prevention. Someone from a bank talked about mandated reporting for banks. Someone from KCASI spoke. Commissioner Seals spoke.

Samantha said to mark your calendar for August 14th OASAC; they're coming to talk about the Communities for a Lifetime. Dan Dozema from AASA will be presenting.

Samantha's Spark column, "Sage Advice," was on the Millage. Samantha will email those links as they become live.

Samantha: Senior Millage Update to Date, Slide 14.

- **FINANCIAL REPORT REVIEW** – Denise Ulrich reported and gave a summary, distributed. Kim P.: Will there be millage money showing up as revenue? Denise: Not on this report. Denise gave a quick update. Kim P. thinks since we are doing both the revenue and expenses, it would be good for you to have that transparency. Ros R.: When? Denise: Next meeting she will give you a one-page report. Ros also asked about the travel and is any of it for training? Samantha replied that we will give you a quarterly report next month.
- **MEMBER TIME**
Chairman Ryan: In the last TRIAD Newsletter, there are two excellent articles (distributed). Michigan Commission on Aging (distributed).
Chair continued: We have 10 people on OASAC, terms are usually 3 years, unless someone was completing a term when someone resigned (distributed expiration dates, etc.) (slide 16). We need on OASAC a nutrition provider, a social services provider, and members from general public. (Distributed the Service Definition from AASA.) Chair said Commissioner Rogers said that he, as chair or Samantha, can sit in and observe the interviews for OASAC members, but not be in on the process. Kelly Q.: Had a question about this section of the AASA standards with regard to "Shall" include or "May" include--State and the County have different terms. Where can we work to make the changes to provide the best services for the citizens of Kalamazoo County. Samantha asked Cindy if she has this issue with other regions. Cindy: No. AAIIIA part of Kalamazoo County Government. Most AAAs are stand-alone agencies. Samantha asked Cindy if she can speak to the standard at all? Cindy: Part of the duties she has is reviewing the standards because they are old. So, you have to follow AASA's and you also have to follow County's. Tim Charron asked what was the problem that was indicated to you about rewriting the Bylaws? Chairman said the Kal Co Commissioners are the ones that rewrite them. Discussion ensued regarding the makeup of OASAC. Dawn Shilts: In the Bylaws, it says that one person can fulfill more than one role. Samantha, Lisa and Deb agreed that HCS leadership would revisit the bylaw revision with administration and provide an update to the OASAC group in a future meeting.

Chair Ryan talked about the State Senior Advisory Council meeting. They are continuing to meet. Will meet in Lansing next Thursday. He talked about the different subjects in the Council's report; and that the wait list will be a separate report. Had a wonderful meeting of the commissioners on aging here in June which included a public hearing. The participants asked if they could come back here. Kimberly M.: This was the first time she had the chance to meet Alexia, the new director of AASA; and she enjoyed listening to her. Chair resumed: Carla Fales, Region 3B, and Prosecuting Attorney, put together "Are You A Sitting Duck," about financial abuse. Samantha said she would send it out to everyone.

Kim P.: Portage Senior Center is planning for their capital campaign. Hoping to announce in September. She'll have more information for the August OASAC Meeting. They were given a grant to

do a pilot program on exploitation. Dawn S.: For Portage Senior Center, she handles the trip department mostly, but, a person had to cancel their trip a couple of weeks ago, and she listened to her story. Her husband experiencing more symptoms of Alzheimer's, and because of volunteering here, she was aware of the Creating Confident Caregivers class. It's a good aspect of Dawn's job to realize that we all make these connections. About the assessment, we're at the tail end of the baby boomers, and they are programming for a big influx of these. Last time you did the assessment, we were just at the first part of the baby boomers; so it will be interesting to see the responses to the next assessment.

Kelly Q. asked about respite services and increased need, and what is the flexibility in who provides the respite. Don S.: The standards for contracted providers of respite care (what the providers have to be qualified for) is information we can provide you. It's a great idea (to have flexibility with volunteers). We have had some conversation about that right now. We have the Western medical residents, and we are hoping they can work with our care consultants, calling clients for updates, doing mini-questionnaires. Kelly said she see clients that need respite care desperately—Just for a couple of hours. And it's essential to keeping the, for example, disabled person in the home. Is there a way to get students to get respite training in their curriculum? Kelly thinks Jan Hahn would be a good person to approach about this. She didn't know if you are just missing the "bodies." Can the students get credit? Even if it's just once a month. Samantha: The good news is that we just allocated through the senior millage for respite to Oakland Centre and WMU. Reminder AASA standards and clinical qualifications are required to provide services appropriately. John H.: The greatest need is in the home. There's not nearly enough "qualified" people, but we need people who are willing to work. Regarding your PR and your TV spot—he would like to see more of that, also PSAs. Spark, WKZO, in the morning, 5 minutes once a month. Chairman asked Cindy: What would it take to get the operating standards changed, how can OASAC increase from 10 people to 15? Cindy said she would do some checking and get back to you on that. Ros: What about Continuing Education for staff? She'd like to encourage you to get staff to go to a national professional meeting for their discipline. Also, could we have more than one microphone? Kelly Q.: Following up on Ros's comment, right after the Senior Expo is the State Bar conference, and there's an opportunity for Kelly Jonker and Amber Price-Johnson, Ombudsman staff, to go for free.

Samantha reported that, unfortunately, Beulah was not able to attend the meeting today, because her son died in a car accident recently.

We have elder abuse ads running on channel 3, 6 AM, and 6 PM, right before Wheel of Fortune, funded through our PREVNT grant.

- **ADVOCACY REPORT** – Kim Phillips reported there is no KCASI meeting in July. The August meeting will be about food security, Senior Services and Loaves and Fishes will be there.

Samantha provided an update on additional microphone(s). Lyndi Warner and Jim Rutherford have been working on this. They got a quote, and are working on which funding stream to purchase with.

- **CITIZEN TIME** – Amanda Willer: Vineyard is doing a neurocognitive series; and will waive the \$5 fee. They also have yoga and other activities. They're hosting Matter of Balance next week. They would be happy to host a PATH class, too.

Vicki Martin reported that Senior Project Fresh is next week. Come and sign up. Kimberly M. asked if that is income based. Vicki: If you identify you have a need, they're not requiring specific documentation. More information is on the Senior Services Web site.

Cindy Albrecht: She completed the AAIIIA assessment, and there were no findings (may be a recommendation, but no "findings"). She congratulates the AAA.

Kelly Q.: Referring back to the Bylaws discussion, she finds that "the Council may recommend to the County Board..." so if there is anything we can do to support the work you have already done, to please do. Samantha said that we can look into it. Chair asked Lisa Henthorn if she can provide any input at this time. Lisa responded that this involves Corporate Counsel. [It would be up to her to make any comment on our Bylaws.] Just for the record, we've seen another council put forward and recommend they add members to their council, which she thinks we can do if the Statue allows. She indicated she would connect at a later time with the Chairman.

A member suggested a question(s) that we could include in the survey we do at the Senior Expo. OASAC will revisit reviewing the questions prior to the Senior Expo.

- **OTHER BUSINESS OR ADDITIONS TO THE AGENDA** – None.

Motion

Carried

To Adjourn at 5:06 PM

Kimberly Middleton

Kim Phillips

Respectfully submitted,

Janice Bonita