

**Older Adult Services Advisory Council Meeting
September 12, 2018 – HCS Alcott St., Room 361**

MINUTES

Members Present: Chair Don Ryan, David Eyke, John Hilliard, Kimberly Middleton, Kim Phillips, Beulah Price, Kelly Quardokus, Commissioner John Gisler

Members Absent: Samantha Carlson, Ros Robbert

Staff Present: Anne Zemlick, Patti Stratton, Beth Ridge, Janice Bonita

Guests: State Rep. Jon Hoadley, State Senator Margaret O'Brien; Tauhric Brown, Senior Services; Kathryn Hanfland, Aetna; Sara Wick, MSAC Delegate; Joyce Ryan

I. **Welcome & Introductions** – Chair Don Ryan opened the meeting with welcome and introductions.

II. **Approval of September Minutes**

John Gisler: On the last page, he is listed as "Chairman" and it should be "Commissioner"

Motion	Carried	To Accept the September 2018 Minutes with correction
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**Beulah
John H.**

III. **Citizen Time** – Kathryn Hanfland, Aetna, thanked the AAA for holding their advisory meetings. Amanda Willer, Vineyard Assisted Living, would like to host the OASAC meeting in November. Anne said we have agreed to do that.
Joyce Ryan, thanked the AAA for supplying her with brochures for the Aging Mastery Class she's teaching.
Sen. O'Brien asked to defer until Rep. Hoadley arrived.
Tauhric thanked AAA for putting on the Senior Expo.

IV. **Member Time** – Kelly Q. apologized for not making it to the Senior Expo, one of the highlights of her Octobers. One of the best in the area/state.

Commissioner Gisler said he heard about new robotic surgery, so that someone in the “boondocks” can receive care by doctor nowhere near the patient.

Kimberly Middleton was at the a4m Conference in Lansing, session on transportation, delivery service so senior can have products delivered by a robot, whether MOW or services, which she sees coming with the direct-care worker shortage, mobility drivers, but that personal interaction would be lacking. Anne Zemlick said that’s one of the pilot projects in the works. Kim Phillips said three counties in MI have a “communiqué” app set up by community so anyone can virtually connect to contact Area Agency on Aging, senior services, etc., through one portal, to Facetime, video-chat, to assess their needs. Can also be used to connect to local churches and to community events. Pilot program in Traverse City, Flint and one other. Dave Eyke, Senior Services, asked Tauhric Brown if he saw himself using this. Tauhric B. said data is a predictor and he would. Joyce Ryan asked if it would negate a call button. Kimberly Middleton: No, only part of it. There will be opportunities to “tele” anything. 911 comes into a control center, your picture comes up, so controller can interface with the person. PERs system comes with a social worker, (loneliness is epidemic). You have your ability to push button as many times a day for that interaction. Sen. O’Brien: Talked about Smart 911, where anyone can create a profile, and if you call 911, the responder can get as much information as you programmed in—emergency contacts, etc. If you want her (Sen. O’Brien) to bring in someone from the company, she will. Anne thinks that would be great. Sen. (Conversation continued.) Kelly Quardokus: You can have one presentation for service providers, and one for the community.

Rep. Hoadley said he and Sen. O’Brien were there to recognize Don Ryan. Rep. Hoadley and Sen. O’Brien read tribute. Tribute was signed by the Governor, Sen. O’Brien, Rep. Griffin, Rep. Hoadley, Rep. Iden, and Rep. Maturen. Tribute was presented to Don Ryan, and he made a few comments in response.

Dave Eyke: His daughter, Margaret, achieved a Master in Clinical Nursing, with a focus in gerontology, working in downtown Seattle.

John Hilliard, thanked Janice on organizing the Senior Expo.

Chair Ryan: Cited the letter to Anne Z. from the State AASA, regarding review of our Annual Implementation Plan. No findings of major importance. He thanked Anne and staff for a job well done. Anne thanked Don and Joyce Ryan for coming to Lansing with her and Brien Brockway to present the plan, and appreciates their support.

Chair Ryan: Commission on Aging is a 10-member council, meetings in Lansing in September and October, and the rest of the year they rotate locations. Chair Ryan extended invitation, and they have accepted, to meeting here in Kalamazoo June 21, 2019. Commission on Aging awards to SAC, the council he's on, picks a subject to research. Last meeting they decided not to pick a different subject.. They decided a group of three people can't make an impact on these topics, and will develop a compendium of the AAAs across the State on the legislative issues. Chair asked if Rep. Hoadley is working on the DCW. Rep. Hoadley said they are doing a study, got matching grant, and study should begin in next fiscal year.

V. **Financial Report Review** – Beth Ridge reported on August financial reports. The biggest thing is some items are over 100%. They will be adjusted in September report. We got final funding for the fiscal year 2018 at the last day of the fiscal year (September 30, 2018). Being a government entity, there are some things we cannot do. Usually can only carryover 5%. Will have more than 5% to carryover in some of the areas. Do have County General Funds to supplement. No concerns at this point.

Anne Z.: Once you open up a client, it takes a good two weeks to put those services in place, and sometimes they don't even decide until two weeks and then it takes a month. The Area Agencies say it's bad in that there aren't enough direct-care workers to go into those homes.

Anne Z. Received letter regarding the Gilmore Grant, indicating their approval to extend that grant into June 2019. We just got word yesterday that Kelly Milliman will travel in December for training to become the PATH Master Trainer.

Kelly Q.: Are they linking chronic pain to opioid epidemic at all? Anne Z. said Kalamazoo Community Mental Health and Substance Abuse Services is working hard with Dr. Nettleton, HCS Medical Director, trying to bring to the attention of the community, so the answer is "yes."

Bronson hospitals after the Expo and they gave approximately 400 flu shots between them. Kimberly M. said she heard from some the hospitals were asking for insurance cards, and if they didn't have they asked for their SS#. Anne said that we advertise that they needed their cards. But asking for the Social Security numbers—unless they had their information in their hospital's database, they shouldn't be.

Three staff attended the Veteran Mental Health Summit; they said it was wonderful. Russell Bell will be presenting on Veteran Culture at the February Professionals Focused on Aging. All of you are welcome to attend that. Wonderful session on Traumatic Brain Injury and Post-Traumatic Stress Disorder (PTSD); ways they have figured out how to delineate between PTSD and other psychiatric conditions. John Hilliard, wonders how the County is addressing these issues. Anne said they are, and one of the County Veteran Service Office staff attended.

John H., Kim Phillips, Kimberly M., Ros Robbert and Don Ryan attended the Communities for a Lifetime meeting here. It has been an initiative of AAA for three years to get Kalamazoo County, a town or a municipality, apply. Doesn't have to be an entire County, can be a township. It was a good conversation. Brien Brockway, the facilitator of the meeting, had looked at different towns and homed in on the requirements, and Texas Township, Portage, and the City of Kalamazoo are the most likely candidates. We hope we can have at least one designated by the end of 2019. One thing municipalities said was the importance of the County to come on board, so we will bring that to the County Board in the near future. Might be good to do the presentation and get a small group of commissioners to come together or make a presentation to the BOC and invite them to participate as a county for designation.

Chair Ryan gave a senior millage update. They will be meeting with Jim Rutherford regarding recommendations, AAA, out into the community, the ballot and what the millage will pay for. Decisions are not set in stone yet. Might not know until February or March.

Commissioner Gisler: The best person to ask is Mary Balkema. Anne expects there will be a plan in place by January 1st. Our Community Living Program will continue to care for the approximately 90 clients, but the other, not until later, there will be requests for proposals (RFPs). Some of vendors/contractors, to make it less of a

burden. Kelly Q.: Anything you can do to streamline the RFP would be good, because the administrative part takes so long.

Anne: Kim and Kimberly and she went to the n4A conference. She shared a NAPIS Report by Scott Wamsley, Aging & Adult Services Agency (AASA). Data comes from the National Aging Program Information System (NAPIS). It contains good data for use when we're talking about the direct-care worker crises, MMAP, etc. This information is what they use to inform the Federal Government what we need. Lot of things changing with MiChoice Waiver. While the increase in social security will be helpful for many, there is some concern for individuals age 65+ on Medicare or Medicaid with a monthly deductible (they have to spend-down to meet their Medicaid requirements) as historically, the COLA increase has pushed people over the limit and they make just a little too much to secure Medicaid and lose those much needed supports. . Also, individuals on the Healthy Michigan plan lose that Medicaid when they turn 65 because they'd have Medicare. At age 64 they didn't have that monthly spend-down, but the financial threshold changes when they turn 65 and many end up with one. Put that on your radar, and if you hear stories, send them to us, and send them to AASA.

Anne said the Federal Government made requirement that anyone who receives in-home care through Medicaid, those visits have to be electronically verified.

Originally that was to be in place by the end of this year. They have extended a little. Affects all receiving DHHS home health. Senior Services uses a telephone system and it is GeoRouted. It's that type of system the Fed is requiring. Several of our provider agencies use that system. Thousands are using those services. Kelly Q.: Personal selection of the caregiver is big. John H.: How long do you need to maintain/audit?

Anne: We're not going to have to maintain it; the vendors and the State will. They're trying to figure out how to make those systems accessible to CHAMPS. Kelly Q.:

CHAMPS has its own issues, let alone adding GeoRouting. Anne said they attended great presentations at the conference, and was glad Kimberly and Kim were able to come. If you are interested in coming years, you may; she thinks it's important for council members to attend.

Kelly Q. mentioned the changes in Veterans benefits occurring this regarding aid and attendance. They're doing a "lookback" going back 3-years (similar to Medicaid, which is a five-year lookback). Could affect those who thought they were able to give their benefit to a family member, for instance, but not allowed. Also, for their house,

it's limited to a maximum of 2 acres, which could be a problem to rural/farming community. And the amount of income to qualify is under \$123,600.

Patti Stratton gave Kimberly M. flyers on the Creating Confident Caregivers class starting on Tuesday, October 16 and going through November 20.

VIII. Other Business

- By-Laws Revision Update

Chair Ryan handed out the revised by-laws; not finalized. Combining millage disbursement and the regular RFPs. Before next meeting, please review, and let him know if there's anything that needs to be modified. Anne thanked Don for all of his hard work on the by-laws revisions.

Motion

Carried

To adjourn at 5:06 PM

Kelly Quardokus

Kimberly Middleton

NEXT MEETING: November 14 at the Vineyards in Texas Corners.

Respectfully submitted,

Janice Bonita