

Older Adult Services Advisory Council
MEETING AND PUBLIC HEARING MINUTES
May 9, 2018 – 3:30 PM
HCS Conference Room B

IN ATTENDANCE: Chair Don Ryan, Samantha Carlson, Tim Charron, David Eyke, Kimberly Middleton, Kelly Quardokus, Beulah Price, Ros Robbert, Commissioner John Gisler

ABSENT: John Hilliard, Kimberly Phillips, Commissioner Mike Quinn

STAFF: Anne Zemlick, Brien Brockway, Don Saldia, Judy Adlam, Janice Bonita, Beth Ridge, Jim Rutherford, HCS Director

AASA REP: Cindy Albrecht

GUESTS: Sara Wick, MSAC Delegate; Dan Pontius, Senior Services; Kathryn Hanfland, Aetna; Joyce Ryan, Julie Warner, Senior Home Support; Jill Svinicki, WMU Aging Services, Theresa Ruedisueli, Arcadia Homecare; Alicia Smeltzer

- I. **WELCOME & INTRODUCTIONS** – Chair Don Ryan opened the meeting at 3:31 PM with welcome & introductions. Don said that John Hilliard is in the hospital, and Kimberly M. briefly reported on his status.

PUBLIC HEARING – 2019 ANNUAL IMPLEMENTATION PLAN DRAFT: Anne Z. reviewed, 3rd year of 3-year multi-year plan. Not changing much. Page 3, will ask for municipalities approval. Page 7B asking about any additional revenues if there is an anticipated 5% reduction. AAA staff will work with County Administration on this issue. 7C, Brien B. and Anne continue to work with KCASI's legislative committee. MSAC – seeking 2 additional delegates. We continue to provide relevant data to the Senior Millage committee as requested. Page 8, May 12 – that date will be corrected to May 9th. Page 10, Care Management, a slight reduction.

Ros R. asked if providers' list is current. Anne: yes.

Page 13, Healthy Living Programs, have established a relation with MSU Extension by providing workbooks and snacks for classes they facilitate and AAA staff member Kelly Milliman will be trained as our new MT for MOB in June Page 14, Ombudsman, a little decrease on the federal side, but with the other grants, should even out. PREVNT grant expires end of December. There is going to be another round of PRVNT grants, but she doesn't know if can be for existing grantees. We do have ombudsman funding that will

be used to continue this position through the end of December. Pages 16-17, Creating Confident Caregivers got small increase which will allow us to hold 4 classes next year. Page 18, No new regional direct services request.

Cindy A.: Gap Services missed – says “new.” Anne asked Cindy if she would clarify for us. (Basic things that clients need not otherwise provided.)

Page 26, Goals and Objectives: Brien reviewed. #1, Communities for a Lifetime recognition. We haven't had lot of movement on that; will attempt to get supervisors or mayors to start the conversation; the issue is to try to educate them. So, we'll educate ourselves on what the municipalities are already doing, and try to get together in the summer. Continuing the work to increase outreach to LGBTQ elders with OutFront Kalamazoo. The Director, Jay Maddox, is leaving. Ros: Hasn't heard the film GenSilent has been shown lately. Anne: OutFront has it in their lending library. Kimberly knows someone interested in bringing that back (Portage Senior Center).

Financial page 29. 2 pages missing from this draft, Anne distributed, and asked if members had any questions. Page 30 breaks it out a little more. Page 32 shows what services we are providing directly and what are purchased. John Gisler: Doesn't see FTEs listed; is there a master list with names of programs and how it breaks down? Anne directed him to look at first additional pages (p. 2 of 2), wages and salaries. Anne pointed out what it does not include. However, this does not provide the associated personnel. Anne can provide that. Emergency Management and Preparedness: in a nutshell, in a community emergency for older adults, Anne and Don Saldia are available 24/7 by cell phone. The last flood brought the needs to the forefront. Anne and Don have Web-based information on their laptops they take home. Providers communicate through Vendor View. We work with HCS Emergency Preparedness coordinator on shelters; transportation; areas hit the worst. Access to older adult clients through Web-based database. We make telephone calls to clients and families within the designated area. Working with 2-1-1 as they establish a coordinator for a particular incident/need. We're integrally connected to community entities. MIHAN and the 5th District Medical Corp.

Nutrition page. Met with Dan Pontius and Tauhric Brown regarding the flood issue to work out an acceptable plan for meal provision (Senior Services had to close due to flooding for a few days). In an emergency they will use their Calhoun County kitchen. Looking for resources to distribute those meals. In the new Plan, meals will not be delivered, and Congregate Meal Sites will be closed. Anne passed around #6. We are in

the process of revising the emergency meal plan with Senior Services, as soon as it's done, it will be uploaded to AASA.

David Eyke mentions emergency preparedness manual. Can we incorporate the manual in the Plan? Anne said we can incorporate under "A".

Motion Carried To accept Draft FY19 AIP with items noted

**David Eyke
Tim Charron**

There was no public comment.

Public Hearing closed at 4:12 PM.

II. APPROVAL OF APRIL MEETING MINUTES:

Motion Carried To Approve April 2018 Minutes

**Kimberly Middleton
Ros Robbert**

III. **CITIZEN TIME:** None

IV. **MEMBER TIME:** Chairman congratulated Anne, Don Saldia, Allan Puplis, and Kelly Sutcliffe on the occasion of National Nurses Week. Don, you got the guidelines for members of boards. Passed around extra sheets.

Kimberly M. announced that at Professionals Focused on Aging, Friday, May 25th at Senior Services, Lucinda Stinson and Dale Hein will talk about "Say Yes to Seniors," ballot initiative and will go into detail on how those funds will be spent..

John Gisler, Jim said at the last meeting we can do a quick presentation on administrative costs. Anne can present during her Staff Report today.

V. **FINANCIAL REPORT REVIEW:** The Choices for Independence Summary page replaces the one that you received. Anne distributed.

Cindy interjected that their office had not yet received the grant award. They were told they should have it by middle of May.

Beth report that there are some obvious things that will happen when Beth does the budget adjustment. Nothing that stands out, overall, 2-3% underspent. Don, Anne and

Beth meet often to discuss what they can safely spend. Way under, HLP, just now beginning to have activity. She will shift fed \$\$ to CCC class, can be paid for by that Title III \$\$.

John G: How do you wind up with a negative in office supplies? BR: Staples gives us a rebate, and by the time we got it we couldn't get it into the budget for last year.

Ros: Can you point out the administrative 310%? The first page. Ros: Administrative Costs are 5.5% according to the one from AASA, she thinks AAA should be commended. Anne said that's for the State and Fed money.

Motion	Carried	To approve the March Financial Report
	David Eyke	
	Beulah Price	

VI. **ADVOCACY REPORT**: Sara Wick reported. Michigan Senior Advocates Council meeting was April 25th. There is concern on MiChoice program. Timing for Older Michiganians Day is great because the Estimating Conference, at 9 am on the same day (May 16th) At MSAC they gave legislators lunch tickets and information on "Silver Key." Rumbings are that revenues may be a little up. House and Senate on bill number 897 (Medicaid Work Requirements) and a paragraph regarding U.P. counties would be exempt, which makes it more difficult for Detroit area. Going to Silver Key luncheon and awards ceremony at Farmington Hills Country Club—MSAC got an award, 1B. Wants to make sure West MI is represented. Mary Ablan will also get an award. MSAC doesn't have as many delegates on this side of the state, and we're trying hard to recruit, more from the general population, not necessarily from an aging organization. Rep. Hoadley coffee is this Friday at Brite Eyes Brewery at 3:30 PM. Rep. Griffin, 2nd Monday coffee at Cooper Twp Hall. KCASI meeting is Monday May 21st with an update from League of Women Voters on Promote the Vote and new voting machines in Kalamazoo County. Sara got her new County ID, and she used it—simple process. Good thing about it, on the back, if you choose, you can have your emergency contact information. May 14—18 shopyourpolicymi.com is about Auto No-fault.

Tim Charron asked, what are they saying about the Medicaid work law? Sara: It does affect seniors, because grandparents are taking care of children, and it goes up to age 64. Tim: Counties might be above that unemployment rate. Sara suggests that you have to look at that paragraph about the counties with the high unemployment. She reviewed that it would not take much to make you ineligible for the Affordable Care Act expanded Medicaid. Sara said it's very confusing. The bill exempts some counties, and

not others. The fight is between the Governor and the legislators. Anne said she would send information that describes exemptions to members by email. Kelly Quardokus: Did they do an analysis on how much this will cost to police? Sara said it would be about \$100 million. Tim: They are already dealing with the food stamp piece. Sara: SNAP, could affect older adults. Sara volunteers at food pantry, and they are very concerned.

Kelly Q: Monday was the VanBuren County Senior Expo, and Sen. O'Brien was there. Kelly thanked her for her work on the Upjohn nursing home situation. O'Brien seemed to be happy to hear something positive for a change. If you see a legislator, introduce yourself, and let them know you're paying attention.

Sara reported the next MSAC meeting is May 23rd, and if you know of anyone interested in becoming a delegate, please give them her name and phone number. A prospective MSAC delegate can go to the meeting as a guest.

- VII. **STAFF REPORTS:** Brien B. reported they did a program assessment on WMU Adult Day program, and WMU did a fantastic job. Update from last month, Anne, Don and he completed the assessment on Right at Home. Older Michiganians Day is May 16, and a few staff are going. Anne and Brien attended AASA All-stars meeting.

State of Louisiana is displacing people from nursing homes due to non-payment. Their Governor is speaking tonight on this incredible Medicaid crises.

Judy Adlam, MSW, Care Consultant, talked about the Custom Care program. Judy reported she's a member of the Aging Life Care Association (used to be geriatric care manager). If you're looking for certified counselor, put in your zip code and Judy's name pops up. She gets referrals from that Web site or our Information & Assistance. Also, the community refers to her. She described what she does. Anne will let the group know how much money is made by Custom Care next time.

Don S. reported on CFI Program. They are serving 263 clients. Next month, he will share some letters from clients. Community involvement included the Senior & Veterans Expo in Mattawan, where a good amount of residents of Kalamazoo attended. We are training another staff member to help with MMAP. We went to WMed and presented on what we do. Last year's residents say, "If I just knew about (AAA) when I first came to Kalamazoo!" Cindy mentioned that regarding your name recognition—all the AAAs have the same issue.

Anne added that we take out the medical residents who are interning with us on client visits with our Care Consultants. Ros: regarding WMed, are they offering geriatric

training? Anne: they still don't have a geriatrician, but they are looking for one.

Kimberly: with the name recognition, is that why 3B changed their name to Carewell?

Anne said that's part of it. There are many AAAs that have different names.

Anne reported back to the members after their inquiry about percentage of administrative costs associated with AAAs. It's pretty steady across the board at about 5%. Beth ran the numbers, and it came to about 7.5% counting everything that comes into the budget. John Gisler: What is the document you're referring to? Anne: the annual report put out by AASA, and what Beth put together. It's online (AASA website), and Anne will send it to everyone.

Kudos to Kimberly the PFA April meeting during which Exec. Dir. Teresa Toland from Tandem365, presented (3 brochures passed around). It's a fabulous collaboration, hospitals, Life EMS, Priority Health, BCBS, and more. It is currently in Kent County; coming soon to Kalamazoo, and we've been asked to participate. The June 22nd PFA meeting will feature Katie Wendel who will talk about How to be an Effective Advocate.

RSVP program, at Senior Services, has a food pantry for pets. They are taking up a collection. Anne provided the information. Kathryn Hanfland volunteers there, and said that the seniors who get the pet food are so grateful.

Healthy Living Programs: Kelly Milliman, Care Consultant, is to be trained in June to become a Matter of Balance Master Trainer.

Cindy A. heard from a MMAP counselor that the new Medicare cards coming in June, and to watch out for scams.

- VIII. **OTHER BUSINESS**: Celebrate Elderhood Centenarian Luncheon. Chair Joyce Ryan reported on the plans for the luncheon, May 18th. She said that arrangements have been made with the Beacon Club for centenarians who want to stay and chat can do that. Joyce passed around a copy of the program.

Motion **Carried** **To Adjourn at 5:12 PM**

John Gisler
Kimberly Middleton

Respectfully submitted,
Janice Bonita