



COUNTY CLERK | REGISTER OF DEEDS

Meredith Place  
Clerk | Register of Deeds

Beth Byrd  
Chief Deputy Clerk | Register of Deeds

**FOR IMMEDIATE RELEASE:**

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**Contact:**

Meredith Place  
Kalamazoo County Clerk & Register of Deeds  
269-384-8141  
[mxplac@kalcounty.com](mailto:mxplac@kalcounty.com)

## **Kalamazoo County Clerk Meredith Place Builds a More Accessible Office**

*Clerk Place announced a new online tool for customers to request vital records*

KALAMAZOO, Mich. –The Kalamazoo County Clerk’s Office announced it has partnered with Fidler Technologies to make requests for certified copies of birth and death certificates; marriage license records easier and convenient to obtain with the use of their Official Records Online (ORO) software.

The ORO website is secure, user-friendly, and designed for use on a computer, phone, or tablet. Individuals may make payment at the time of the request with a credit card. The site lists the documents that are available to be requested and the fee. ORO automatically emails notifications to the Clerk’s office for each copy requested. We will be able to receive the request and track its progress from beginning to end. The document fees are listed on the site. A convenience fee of \$7.50 is charged for the service.

Kalamazoo County Clerk, Meredith Place, said, “We are excited to offer an additional online, easy to use tool for customers to request government-issued vital records. This tool allows more customers the ability to obtain birth, death, and marriage records not only at a time that is convenient for them, but safely and securely.”

Meredith Place was elected Kalamazoo County Clerk & Register of Deeds in January 2021. She previously served as Kalamazoo County Commissioner. According to Place’s campaign website, she ran on the promise of ensuring residents “would not have to wait in line to obtain a vital record.”

She further shared, “This announcement is more than about fulfilling a campaign promise; it’s about good government. Like obtaining a birth, death, or marriage record, county services are integral to a person’s daily life. As the COVID-19 pandemic continues, this online tool allows customers to safely access the County Clerk’s Office 24-7 without stepping foot inside our building.”

For more information, please visit the Kalamazoo County Clerk’s website, [www.kalcounty.com/clerk](http://www.kalcounty.com/clerk).

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ELECTIONS DIVISION  
269-384-8080

CLERK DIVISION  
269-383-8840

DEEDS DIVISION  
269-383-8970

201 W Kalamazoo Ave | Kalamazoo, MI 49007  
[www.kalcounty.com/clerk](http://www.kalcounty.com/clerk)